Choosing Your Primary Care Provider (PCP)

As our member, you will have a Primary Care Provider (PCP).

You'll visit your PCP when you aren't feeling well, and for yearly checkups. He or she will oversee all your health care and refer you to a specialist, if needed.

Your PCP can be a doctor, nurse practitioner, or clinic. You can choose from the many providers in our QUEST Integration Provider Network.

Check your member ID card.

If you selected a PCP when you enrolled, the PCP's name and number will be listed on the front of your member ID card. If not, you can choose your PCP now.

There are 2 ways to find a network PCP.



Call us. We can help you find a PCP close to you.
Call Member Services toll-free at 1-888-980-8728, TTY/TDD 711.



Search online at myuhc.com/CommunityPlan. Then call Member Services so we can update your records and send you a new ID card.

If you wait, we will choose a PCP for you.

If we don't hear from you within 10 days (excluding mailing time) of getting this new member welcome kit, we will select a PCP for you. We will also send you a new member ID card with your PCP's name and phone number.

Changing your PCP.

You can change your PCP at any time. Just call us, and we will update your records for you.

Member Services: 1-888-980-8728 TTY/TDD 711

