



We previously notified you that effective April 1, 2021, your primary care physician (PCP) would be required to obtain prior authorization for you to obtain Orthotics. This new process is delayed, which means that your PCP will not be required to obtain prior authorization for Orthotics. We will notify you when this new requirement is expected to begin.

- L3000—Foot, insert, removable, molded to patient model, “UCB” type, Berkeley shell, each
- L3001—Foot, insert, removable, molded to patient model, Spenco, each
- L3002—Foot, insert, removable, molded to patient model, plastazote or equal, each
- L3003—Foot, insert, removable, molded to patient model, silicone gel, each
- L3010—Foot, insert, removable, molded to patient model, longitudinal arch support, each
- L3020—Foot, insert, removable, molded to patient model, longitudinal/metatarsal support, each
- L3030—Foot, insert, removable, formed to patient foot, each
- L3221—Orthopedic footwear, men’s shoe, depth inlay, each
- L3216—Orthopedic footwear, ladies’ shoe, depth inlay, each
- L2275—Addition to lower extremity, varus/valgus correction, plastic modification, padded/lined

Need to submit or check the status of a prior authorization request? Go to UHCprovider.com/priorauth to learn about our Prior Authorization and Notification tool.

Questions? We’re here to help.

Please call us toll-free at 1-800-493-4647, TDD/TTY 711, 8 a.m. – 6 p.m., Monday – Friday.