

Fraud and Abuse

UnitedHealthcare has a hotline number that may be used to report a medical provider, facility, or business for suspected fraud or abuse. The hotline number is 1-877-766-3844, TTY/PA RELAY 711. Some common examples of fraud and abuse are:

- Billing or charging you for services that were not provided to your child.
- Offering you gifts or money to receive treatment or services.
- Offering you free services, equipment, or supplies in exchange for your ID card number.
- Providing services that your child doesn't really need.
- Physical, mental, or sexual abuse by medical staff.