

Re: Copays for CHIP COVID-19 services will resume Oct. 1, 2024

You may have a copay for CHIP COVID-19 services starting Oct. 1, 2024.

During the COVID-19 public health emergency, the Texas Health and Human Services Commission (HHSC) waived copays for COVID-19 vaccines, testing and treatment for Children's Health Insurance Program (CHIP) members. This will end Sept. 30, 2024.

For most types of doctor visits, you will have to pay a copay. You will not have to pay a copay for the following types of doctor visits.

- Check-ups
- Preventive services
- Mental health and substance use disorder treatment services

The amount you will need to pay is listed on your CHIP member ID card.

Your copay amount was determined based on your income when you enrolled in CHIP. You do not have to pay a copay for CHIP services if you are:

- A Native American
- An Alaska Native
- A CHIP perinatal member

Questions? We're here to help.

If you have any questions, please call Member Services at 1-888-887-9003, TTY 711, 8 a.m. – 8 p.m., Monday – Friday.

You can use YourTexasBenefits.com or the Your Texas Benefits mobile app to manage your benefits and update HHSC of any changes, like a new address or income.

Sincerely,

The UnitedHealthcare Team

UnitedHealthcare does not discriminate on the basis of race, color, national origin, sex, age or disability in health programs and activities.

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free member phone number listed on your health plan member ID card, TTY 711, 8 a.m. – 8 p.m. Monday – Friday.

ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número de teléfono gratuito que aparece en su tarjeta de identificación.

XIN LƯU Ý: Nếu quý vị nói tiếng Việt (Vietnamese), quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi số điện thoại miễn phí ở mặt sau thẻ hội viên của quý vị.