

# Here's your chance to tell us what you think



## Your input can make a big difference

### Your ideas are important to us

We get great ideas from people in our communities. That's why we're inviting you to join our Member Advisory Council.

The Council helps us understand how we're doing, and what we could do better. It gives us a chance to hear what you think about topics like:

- Benefits and programs
- Concerns from members and health providers
- The best way to provide services
- Our network of doctors, hospitals and other providers
- How we can better support people in our communities

### It's easy to join us. And, there's no cost to participate.

Due to COVID-19, we are currently having all meetings by cell phone, tablet, or computer until further notice.

### Who can sign up?

Any UnitedHealthcare MMP member or their legally authorized representative.

### How to sign up

You must register to attend your product meeting. To register, please call customer service at **1-800-256-6533**, TTY **711**. To RSVP to an upcoming meeting online contact us at [cstxmemberadvocates@uhc.com](mailto:cstxmemberadvocates@uhc.com).

## Learn more

For any questions, please contact **1-800-256-6533**, TTY **711** and ask to be transferred to a Member Advocate in your area.

# Esta es su oportunidad de expresar su opinión



## Sus comentarios marcarán la diferencia

### Sus ideas son importantes para nosotros

Obtenemos grandes ideas de la gente de nuestras comunidades. Por este motivo, le invitamos a unirse a nuestro Consejo Asesor de Miembros.

El Consejo nos ayuda a saber lo que estamos haciendo bien y lo que podríamos mejorar. También nos permite escuchar su opinión sobre temas como:

- Beneficios y programas
- Inquietudes de los miembros y proveedores de salud
- La mejor forma de brindar servicios
- Nuestra red de médicos, hospitales y otros proveedores
- Cómo podemos apoyar mejor a las personas de nuestra comunidad

### Participar es muy fácil y no cuesta nada hacerlo.

Debido a COVID-19, actualmente estamos celebrando todas las reuniones por teléfono celular, tableta o computadora hasta nuevo aviso.

### ¿Quién puede inscribirse?

Cualquier miembro de UnitedHealthcare MMP o su representante legalmente autorizado.

### Cómo registrarse

Debe registrarse para asistir a su reunión de productos. Para registrarse, llame al servicio al cliente al **1-800-256-6533**, TTY 711. Para confirmar su asistencia a una próxima reunión en línea, contáctenos en [cstxmemberadvocates@uhc.com](mailto:cstxmemberadvocates@uhc.com).

## Aprenda más

Si tiene alguna pregunta, comuníquese al **1-800-256-6533**, TTY 711 y solicite que lo transfieran a un defensor de miembros en su área.



UnitedHealthcare does not discriminate on the basis of race, color, national origin, sex, age or disability in health programs and activities.

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the toll-free member phone number listed on your health plan member ID card, TTY **711**, 8 a.m. – 8 p.m. Monday – Friday.

ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número de teléfono gratuito que aparece en su tarjeta de identificación.

XIN LƯU Ý: Nếu quý vị nói tiếng Việt (Vietnamese), quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi số điện thoại miễn phí ở mặt sau thẻ hội viên của quý vị.

**2023 Member Advisory Committee Calendar**  
**Calendario 2023 del Comité Asesor de Miembros**

<b>Quarter / Trimestre</b>	<b>Product / Producto</b>	<b>Date / Fecha</b>	<b>Time / Hora</b>
1	Star Plus	3/10/2023	11:00 a.m. – 12:30 p.m.
1	Star Kids	3/16/2023	11:00 a.m. – 12:30 p.m.
1	Star/CHIP	3/23/2023	11:00 a.m. – 12:30 p.m.
1	MMP	3/30/2023	11:00 a.m. – 12:30 p.m.
2	Star Plus	6/8/2023	11:00 a.m. – 12:30 p.m.
2	Star Kids	6/15/2023	11:00 a.m. – 12:30 p.m.
2	Star/CHIP	6/22/2023	11:00 a.m. – 12:30 p.m.
2	MMP	6/29/2023	11:00 a.m. – 12:30 p.m.
3	Star Plus	9/1/2023	11:00 a.m. – 12:30 p.m.
3	Star Kids	9/14/2023	11:00 a.m. – 12:30 p.m.
3	Star/CHIP	9/21/2023	11:00 a.m. – 12:30 p.m.
3	MMP	9/28/2023	11:00 a.m. – 12:30 p.m.
4	Star Plus	11/30/2023	11:00 a.m. – 12:30 p.m.
4	Star Kids	12/8/2023	11:00 a.m. – 12:30 p.m.
4	Star/CHIP	12/13/2023	11:00 a.m. – 12:30 p.m.
4	MMP	12/14/2023	11:00 a.m. – 12:30 p.m.