



UnitedHealthcare Community Plan
14141 Southwest Freeway
Suite 500
Sugar Land, TX 77478

May 9, 2017

The STAR Kids Screening and Assessment Instrument (called an assessment, or SAI) is used to determine eligibility for Personal Care Services, Community First Choice, and Medically Dependent Children Program services for your child.

What if I refuse an assessment for my child?

If you refuse an assessment, your child will not be able to receive these services and it will also impact the effectiveness of service coordination for your child. Personal Care Services, Community First Choice, and Medically Dependent Children Program services cannot be accessed without completing an assessment.

When do I need to complete an assessment or reassessment for my child?

Long term services and supports authorizations, like Personal Care Services, Community First Choice, and Private Duty Nursing, are extended until you complete an assessment but not after July 1, 2017. Your child must be reassessed prior to the expiration of your Individual Service Plan (ISP).

If you have questions or need an SAI, please call or email Service Coordination at 1-877-352-7798 or UHCTXSKservicecoordination@uhc.com.

If you haven't heard from us, we may not have the right address on file for you. If you have moved, please contact HHSC and your health plan to change your address.

Sincerely,

UnitedHealthcare Community Plan