



UnitedHealthcare Community Plan of Washington

Value-added benefits



What are value-added benefits?

Thank you for choosing UnitedHealthcare. As a member of UnitedHealthcare Community Plan, you also have access to value-added benefits at no cost to you. These unique services are offered, in addition to the required Medicaid services, to benefit your health and everyday life. Your experience and feedback as a member is the inspiration behind these value-added benefits.

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Food security

- **(NEW Nov. 2023) Mom's Meals:** Home-delivered meals for two week period to enrolled eligible birthing person and up to four additional household members. To learn more, you can enroll in Healthy First Steps by calling **1-800-599-5985**.
- Members dealing with food insecurities can receive help with resources provided by community health workers, Member Services, and case managers in addition to the use of the Findhelp tool.



Fitness/healthy lifestyles

- Members can receive help through community health workers, Member Services, case managers, and on-staff Registered Nurses RNs) in addition to use of the Findhelp tool.
- Dedicated subject matter expert RN for those with bariatric conditions. For more information, call Member Services at **1-877-542-8997** and indicate you wish to speak to a case manager.



Housing support

- **On My Way (OMW) Program:** Helps prepare youth members to reach their housing, employment and financial management needs for the future. [Learn more](#)
- Help with housing agency resources provided by community health workers, Member Services and case managers in addition to use of the Findhelp tool.



Kids activities/clubs

- Sports physical through your Primary Care Provider.
- Boys & Girls Club membership for 6-18 years old.
 - Memberships grant access to all programs and benefits — you can call your local Boys & Girls Club to learn more.
 - This program is offered at all Boys & Girls Clubs, with locations across various Washington counties.

To redeem, you can present your UnitedHealthcare Community Plan ID card when registering.

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Life transition support

- **On My Way (OMW) program:** Helps prepare youth members to reach their housing, employment, and financial management needs for the future. [Learn more](#)
- Location-based services when available.
- Members may receive duffel bags containing essentials upon leaving an incarcerated setting in addition to care coordination continued services.
- Dedicated Gender Affirming Care Coordinator. For care coordination and UnitedHealthcare Community Plan covered services, call Member Services at **1-877-542-8997** and ask to speak to a Transhealth Care Coordinator.



Maternity support

- **(NEW Jan. 1, 2024)** Car seat at no cost. UnitedHealthcare Community Plan Apple Health (Medicaid) enrolled members can choose between 2 car seat models of equal value to be shipped directly to them. The car seat restraint system meets all applicable federal motor vehicle safety standards.
- Gift cards and baby item rewards.
- Hospital-grade electric breast pump.
- Prenatal vitamins.
- Access community resources: Get help finding a delivery doctor, midwife or specialist.
- **Babyscripts:** educational content, appointment reminders and helpful gift card reward for enrollments (\$75), one prenatal appointment (\$50) and one postpartum appointment (\$25). Download the Babyscripts™ myJourney app through the App Store or Google Play.
- **Healthy First Steps Program:** Case management by RN and community health workers prenatal to 1 year post-partum. [Learn more](#)
- **(NEW Nov. 2023) Mom's Meals:** Home-delivered meals for two week period to enrolled eligible birthing person and up to four additional household members. To learn more, you can enroll in Healthy First Steps by calling **1-800-599-5985**.
- **Quit for Life:** Smoking cessation support during pregnancy. [Learn more](#)
- **Text4Baby:** Education and support. To sign up, you can text BABY to 511411 for messages in English and BEBE to 511411 for messages in Spanish.
- **Wellhop Program:** Connect with other moms for support during your pregnancy and beyond. [Learn more](#)

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Rewards programs

(Up to \$200 per member per year)

- **Healthy Rewards:** Earn rewards for completing important preventive services including well-child visits, immunizations, breast cancer screening, diabetes monitoring and more. Up to \$200 per member per year.



Telehealth resources (virtual care)

- Telehealth through contracted providers.
- **BoulderCare:** Telehealth solution for members looking for addiction treatment. [Learn more](#)
- **Bright Heart Health:** 24/7 substance use disorder phone line. For more information, call **1-800-892-2695** or visit brighthousehealth.com
- **Charlie Health:** Personalized intensive outpatient program for youth. For more information, call **1-866-508-7084** or visit charliehealth.com
- **Eleanor Health:** Help coordinating physical health through care managers and services for long-term mental health needs. For more information, visit eleanorhealth.com
- **UHC Doctor Chat:** Find more information by downloading the UHC Doctor Chat app at Google Play or the App Store or visiting UHCDoctorChat.com
 - On-demand, ongoing access to a real doctor. Anywhere, anytime, at no cost to you.
 - Get answers, treatment and prescriptions.
 - Complete a well-child visit.



Transition support for jail/detention

- Members may receive duffel bags containing essentials upon leaving an incarcerated setting in addition to care coordination continued services.

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Vision benefit

(Adults 21 and older)

- **(NEW Jan. 1, 2024)** \$100 allowance for eyeglasses through our March Vision network of providers. [Learn more](#)



Additional services

- 90-day Medication Fills: Option to have prescriptions mailed to a member's home or fill at their pharmacy
- **UnitedHealthcare App:** Manage your health online or on the go. Mobile access to health information, member ID card, current benefits, find a doctor, and more.

Access to these benefits is dependent on Apple Health eligibility. The products and services described in the chart above are not offered or guaranteed through Apple Health. Access to these benefits is not subject to the Apple Health appeals process. Any disputes regarding these products and services may be subject to the managed care plan's grievance process.