

National Contracted Facility/Vendors

The following national vendors are available to provide services to UnitedHealthcare members throughout the United States. If you are covered by a plan that participates in Passport Connect® with Harvard Pilgrim, Passport Connect® with Medica, a joint offering with Harvard Pilgrim, or a customer-specific provider network, some of these national vendors may be considered non-network. If you need additional assistance, call the toll-free, member phone number on the back of your ID card.

Provider(s)	Phone Number	Website
Ambulatory Infusion Suite - Ambulatory Infusion Suite		
Carepoint Infusion Center	216-755-4044	www.carepointinfusion.com
Metro Infusion Centers	877-448-3627	https://metroinfusioncenter.com/
Palmetto Infusion Services	615-367-1444	https://www.palmettoinfusion.com/
Ambulatory Infusion Suites - Ambulatory Infusion Suites		
AleraCare	602-334-1232	www.aleracare.com
Cardiac Diagnostic - Cardiac Monitoring Services		
iRhythm Technologies	1-888-693-2401	www.irhythmtech.com
Cardiac Diagnostic - Cardiac monitoring services		
Medi-Lynx Cardiac Monitoring	1-855-847-0780	www.medilyn.com
Cardiac Diagnostic - Cardiac Monitoring Services		
Preventice Services	1-888-747-1442	http://www.preventicesolutions.com/services/preventice-services.html
Cardiac Diagnostic - Cardiac Monitoring Services & Home INR Monitor/test strips		
CardioNet	1-888-312-2328	www.cardionet.com
Convenience Care Clinic		
MinuteClinic	1-866-389-ASAP (2727)	www.minuteclinic.com
The Little Clinic	1-877-852-2677	http://www.thelittleclinic.com
Walmart Stores	1-972-635-2186	http://www.walmart.com
DEM - Breast pump purchase		
Aeroflow Healthcare	844-867-9890	https://aeroflowbreastpumps.com
Diabetic Shoes - Diabetic shoes, diabetic supplies, therapeutic CGM.		
Diabetes Store, Inc.	800-501-1556	https://www.diabetesinonline.com/
Diagnostic Treatment Center - Diagnostic Treatment Center		
Neurotech, LLC	866-374-7648	https://www.neurotecheeg.com
Dialysis		

Provider(s)	Phone Number	Website
Amercian Renal Associates Inc. (ARA)	1-877-997-3625	www.americanrenal.com
DaVita Dialysis	1-866-475-7757 ext. 253706	www.davita.com
Dialysis Clinic, Inc	See website	www.dciinc.org
Home Dialysis Services LLC	1-815-741-6830	www.dccdialysis.com
DME - AED - wearable defibrillator		
ZOLL Lifecore	1-800-543-3267	www.zoll.com
DME - Ambulatory Infusion Pumps		
InfuSystem Inc	1-800-962-9656	www.infusystem.com
DME - Bone Growth Stimulator		
Bioventus	1-800-396-4325	www.bioventusglobal.com
DJO	1-800-321-9549	www.djortho.com
EBI	1-800-526-2579	www.biomet.com
Orthofix	1-800-535-4492	www.orthofix.com
DME - Breast pump purchase		
Acelleron Medical Products	877-932-6327	https://acelleron.com/breast-pumps/united-healthcare
Byram Healthcare	1-877-902-9726	www.byramhealthcare.com
Edgepark Medical Supplies	1-888-394-5375	www.edgepark.com
Medline Industries	1-800-633-5463	www.medline.com
DME - Cochlear Implant Replacement Parts		
Cochlear Americas	1-800-483-3123	Cochlearamericas.com
DME - Continuous Glucose Monitoring (CGM) Continuous Glucose Monitoring Supplies Glucose Meters Diabetic Pump Supplies		
North Coast Medical Supply d/b/a/ Advanced Diabetes Supply	1-866-422-4866	https://www.northcoastmed.com/
DME - CPM/Continuous Passive Motion		
Otto Bock Healthcare	1-800-328-4058	www.ottobockus.com
DME - CPM/continuous passive motion, Thermocomp, TENS		
Kinex Medical Company	1-800-845-6364	www.kinexmedical.com
DME - Cranial Helmets		
Cranial Technologies, Inc	1-844-447-5894	www.cranialtech.com

Provider(s)	Phone Number	Website
DME - Diabetic insulin pump and pump supplies		
Insulet Corporation	1-800-591-3455	www.myomnipod.com
Minimed/Medtronic	1-800-646-4633	http://www.medtronicdiabetes.com/home
DME - DME		
Tandem Diabetes Care	858-375-1473	https://www.tandemdiabetes.com/
DME - DME - - Ultraviolet (UV) Light Therapy		
National Biological Corporation	216-831-0600	https://www.natbiocorp.com/
DME - DME - Breast pump purchase		
AdaptHealth	855-406-7867	https://pcs.adapthealth.com/products/breast-pumps/
DME - DME - Home INR Monitor/test strips		
BioTel INR	800-779-7616	http://www.coaguchek.com/coaguchek_patient/en/home/products/how_to_get_a_coaguchek.html
DME - DME - Mail Order Supplies: ostomy, urological supplies		
180 Medical Inc	(877) 688-2729	http://www.180medical.com/
DME - DME Ostomy Supplies Urinary Catheters Mastectomy Protheses and Bras (NO diabetic supplies)		
Liberator Medical Supply	1-888-244-0789	https://www.liberatormedical.com/
DME - Dynamic Splinting; Bracing & Orthotics		
Dynasplint Systems	1-800-638-6771	www.dynasplint.com
DME - Enteral		
Aveanna Healthcare Medical Solutions	713-956-5288	www.aveanna.com
DME - Home PT/INR		
Alere Home Monitoring	1-877-262-4669	www.ptinr.com/
DME - Incontinence, diapers, soft goods and wound care supplies		
Medline Industries	1-800-633-5463	www.medline.com
DME - Mail order disposable medical supplies including Medicare-covered diabetic supplies (blood glucose monitors, test strips and lancets)		
Byram Healthcare	1-877-902-9726	www.byramhealthcare.com
DME - Mobility products - custom/complex power wheelchairs and seating systems		
Numotion	1-888-232-1333	https://www.numotion.com/locations

Provider(s)	Phone Number	Website
DME - Mobility products - custom/complex power wheelchairs and seating systems		
National Seating & Mobility	See website	http://www.nsm-seating.com/findus
DME - Negative pressure wound pump and wound care surfaces		
KCI USA	1-800-275-4524	https://www.acelity.com/about-kci
DME - Orthotics and Prosthetics		
Linkia Orthotics & Prosthetics	1-877-754-6542	www.linkia.com
DME - Pnuematic Compression Devices		
Tactile Technology Systems	1-866-435-3948	www.tactilemedical.com
DME - POV and Power wheelchairs		
Hoveround Corporation	1-888-225-1547	http://www.hoveround.com/MobilityNow
DME - Provox voice prosthesis; laryngectomy supplies		
Atos Medical	800-217-0025	https://www.atosmedical.com/
DME - Respiratory high frequency chest compression oscillation system (vest)		
Advanced Respiratory	1-800-826-4224	https://respiratorycare.hill-rom.com/
Electromed	1-800-462-1045	www.smartvest.com
RespirTech	1-800-793-1261	www.respirtech.com
DME - Speech generating device		
Prentke Romich	1-800-268-5224	www.prentrom.com
Tobii Dynavox Systems	1-866-396-2869	http://www.tobiidynavox.com/
DME - Speech Generating Devices		
AbleNet Inc	651-414-6539	https://www.quicktalkerfreestyle.com
DME - Standard DME (beds, walkers, wheelchairs) cpap, enteral, home PT/INR, negative pressure wound care, oxygen, respiratory		
Lincare - may be known locally by a different name; refer to website	See website	www.lincare.com
DME - Standard DME (beds, walkers, wheelchairs) cpap, enteral, negative pressure wound care, oxygen, respiratory		
Apria Healthcare	1-800-277-4288	www.apria.com
DME - Standard DME (beds, walkers, wheelchairs) cpap, enteral, oxygen, respiratory		
Rotech Healthcare - may be known locally by a different name; refer to website	See website	www.rotech.com

Provider(s)	Phone Number	Website
DME - TENS units		
Electrostim Medical Services, Inc	1-800-588-8383	www.wecontrolpain.com
Zynex Medical	1-800-495-6670	www.zynexmed.com
DME - Wound care supplies for residents of nursing homes		
Gordian Medical, Inc	1-800-568-5514	www.amtwoundcare.com
Hearing Aid Services - Hearing aid services / hearing testing, evaluation, hearing aid selection and fitting		
UnitedHealthcare Hearing	1-855-523-9355 TTY 711	www.uhchearing.com
Home Health		
Bayada Nurses	1-800-305-3000 / 1-888-422-9232	www.bayada.com
Heartland Healthcare Services	1-800-736-4427 / 1-419-252-5500	www.hcr-manorcare.com or www.heartlandhomehealth.com
Innovative Senior Care	See website	http://www.brookdaleliving.com/Innovative-senior-care
Maxim Health Care Services	1-800-899-9525	www.maximhomecare.com
PSA Healthcare	1-770-441-1580	www.psahealthcare.com
Home Health/Hospice - Home Health/Hospice		
Encompass Health Home Health	See Website	www.encompasshealth.com
Home Infusion		
Basic Home Infusion	1-888-822-7428	www.basichomeinfusion.com
Home Infusion and Ambulatory Infusion Suite - Home Infusion		
Santa Barbara Specialty Pharmacy	805-770-2061	www.santarx.com
Home Infusion and Specialty Pharmacy - Home Infusion, Infusion Suites, and Specialty Pharmacy		
Vital Care Infusion Services	888-578-6782	https://www.vitalcareinc.com
Home Sleep Testing		
Virtuox	1-877-337-7111	www.virtuox.net
Watermark Medical	1-877-710-6999	http://www.watermarkmedical.com/
Hospice - Home and inpatient		
AseraCare Hospice	See website	www.aseracare.com

Provider(s)	Phone Number	Website
Heartland Healthcare Services	1-800-736-4427 / 1-419-252-5500	www.hcr-manorcare.com or www.heartlandhomehealth.com
Laboratory - Anatomic pathology - including dermatopathology		
Bako Integrated Physician Solutions	1-877-376-7284	www.bakocts.com
Laboratory - Anatomic pathology - including dermatopathology, gastroenterology, genitourinary, hematology and gynecological pathology		
AmeriPath*	1-800-354-3449	www.ameripath.com
Laboratory - Clinical		
Tribal Diagnostics	1-844-214-7275	www.tribaldiagnosics.com
Laboratory - Clinical, pathology and genetic testing		
ARUP Labs	1-800-522-2787	www.aruplab.com
BioReference Laboratories*	1-800-229-5227	www.bioreference.com
Laboratory Corporation of America*	1-888-522-2677 (1-888-LABCORP)	www.labcorp.com
Lineagen, Inc	1-801-931-6200	www.lineagen.com
Mayo Clinic Laboratories*	1-800-533-1710	http://www.mayocliniclabs.com
Quest Diagnostics Incorporated*	See website	www.questdiagnostics.com
Laboratory - Genetic testing		
Ambry Genetics	1-866-262-7943	www.ambrygen.com
GeneDx	1-301-519-2100	www.genedx.com
Natera, Inc	1-650-249-9090	www.natera.com
Laboratory - Genetic testing (OncotypeDx)		
Genomic Health	1-888-662-6897 (1-888-ONCOTYPE)	www.genomichealth.com
Laboratory - Laboratory - Anatomic pathology - including dermatopathology, gastroenterology, genitourinary, hematology and gynecological pathology		
Poplar Healthcare	1-888-244-7284	www.poplarhealthcare.com
Laboratory - Laboratory - Clinical		
Nationwide Laboratory Services	1-888-377-3522	www.nationwidelab.com
Precision Diagnostics	1-800-635-6901	www.precisiondxlab.com
Laboratory - Laboratory - Genetic testing		

Provider(s)	Phone Number	Website
Ariosa Diagnostics	1-855-927-4672	www.ariosadx.com
Eurofins NTD, LLC	1-888-762-4000	www.perkinelmer.com
Myriad Genetic Laboratories	1-800-469-7423	www.myriad.com
NeoGenomics Laboratories, Inc	1-866-776-5907	www.neogenomics.com
Laboratory - Laboratory - Genetic testing (Afirma)		
Veracyte	1-888-9AFIRMA	www.veracyte.com
Laboratory - Laboratory - Genetic testing (Cologuard)		
Exact Sciences Laboratories	1-844-870-8870	www.cologuardtest.com
Laboratory - Laboratory - Genetic testing (immunoSeq)		
Adaptive Biotechnologies	(855) 466-8667	https://www.adaptivebiotech.com
Laboratory - Laboratory - Genetic testing (MammaPrint)		
Agendia	1-888-321-2732	www.agendia.com
Laboratory - Laboratory - Genetic testing (Thyroseq)		
CBLPath	1-877-225-7284	www.cblpath.com
Laboratory - Specialty genetic testing		
Invitae Corporation*	1-800-436-3037	www.invitae.com
Laboratory - Telephonic genetic testing counseling services		
Informed Medical Decisions	1-800-975-4819	www.informeddna.com
Laboratory - Therapeutic medication monitoring, drug testing		
Aegis Sciences Corporation	1-800-533-7052	www.aegislabs.com
Millennium Health*	1-877-451-3534	www.milleniumlaboratories.com
Other Specialty Services - Optical services - medical benefits only		
Shopko Eyecare	1-800-791-7333	www.shopko-optical.com
Other Specialty Services - Urgent care services		
Concentra Health Services	See website	www.concentra.com
Other Specialty Services - Women's health - high risk OB / prenatal care		
Optum Women's and Children's Health	1-800-950-3963	www.alere.com
Specialty Pharmacy		
AllianceRx Walgreens Prime	1-888-282-5166	www.walgreenshealth.com

Provider(s)	Phone Number	Website
Optum Pharmacy formerly BrioVaRx Specialty Pharmacy; including Avella - Tampa	1-866-218-7398	https://specialty.optumrx.com/
Orsini Pharmaceutical Services	1-800-672-0869	www.orsinihealthcare.com
Specialty Pharmacy - Ambulatory Infusion Suites		
IVX Health	1-800-746-8147	www.infusionexpress.com
Specialty Pharmacy - Behavioral Health		
Genoa Healthcare	1-800-519-1139	www.genoahealthcare.com
Specialty Pharmacy - Carticel, Eleyso and Prolastin		
Eversana	1-866-336-1336	www.dohmen.com
Specialty Pharmacy - Infertility		
Freedom Fertility Pharmacy	1-800-660-4283	www.freedomfertility.com
Specialty Pharmacy - Limited Distribution Specialty Drugs		
Biologics	1-800-856-1984	www.biologicsinc.com
Caremark	1-877-287-1234	www.cvsspecialty.com
Specialty Pharmacy - Specialty Pharmacy		
AnovoRx	844-288-5007	https://www.anovorx.com
Specialty Pharmacy - Triptodur		
PantheRx Specialty Pharmacy	1-855-726-8479	www.pantherspecialty.com
Specialty Pharmacy - Xiaflex, Brineura		
US Bioservices	1-888-518-7246	www.usbioservices.com
Specialty Pharmacy and Home Infusion - Home Infusion, Infusion Suites, and Specialty Pharmacy		
Amerita, Inc.	800-477-7375	https://www.ameritaiv.com/
Specialty Pharmacy and Home Infusion - Limited Distribution Drugs - Zolgensma, Luxturna		
Accredo	1-800-803-2523	www.accredo.com
Specialty Pharmacy and Home Infusion - Specialty Pharmacy and Ambulatory Infusion Suites		
Kroger Specialty Infusion Pharmacy	855.802.3230 or 866.202.9552	https://www.krogerspecialtypharmacy.com/ https://www.krogerspecialtyinfusion.com/
Specialty Pharmacy, Ambulatory Infusion Suite and Home Infusion - Limited Distribution Drugs		
Option Care	1-866-827-8203	https://optioncarehealth.com

Provider(s)	Phone Number	Website
Specialty Pharmacy, Ambulatory Infusion Sutures and Home Infusion - Home Infusion Services & Specialty Pharmacy – LDD Drugs		
Optum Infusion Services formerly BriovaRx Infusion Services	1-877-306-4036	https://specialty.optumrx.com/infusion
Transplant		
Transplant Services		https://www.myoptumhealthcomplexmedical.com/gateway/public/transplants/transplantLinks.jsp
Transportation - Air Ambulance		
Global Medical Response, Inc.	800-424-7060	http://www.globalmedicalresponse.com
Transportation - Fixed-Wing Air Ambulance		
AirCARE1 International	1-877-760-7760	www.airambulanceone.com
Medway Air Ambulance	1-800-233-0655	www.medwayairambulance.com
Urgent Care - In-Home Urgent Care		
Dispatch Health	See website	www.dispatchhealth.com
Urgent Care - Urgent Care		
PM Pediatrics	816-869-0650	www.pmpediatrics.com
Urgent Care - Urgent care services		
MedExpress Urgent Care	See website	www.medexpress.com
Vaccine Program - Available at Retail Pharmacy or Worksite Clinic		
Harris Teeter	See website	http://www.harristeeter.com/in_our_stores/departments/pharmacy/flu_shots/details.aspx
Vaccine Program - Vaccine Services - Influenza Shingles, Tdap, Varicella, TDAP (age 11 and up) Available at Retail Pharmacy or Worksite Clinic		
Albertsons (d/b/a Albertsons Sav-on, Albertsons Osco)	1-877-276-9637	www.albertsons.com
New Albertsons d/b/a Acme Sav-on, Jewel-Osco, Star Markets, Shaws Osco, Safeway	1-877-276-9637	http://www.acmemarkets.com/pharmacy/immunizations
Safeway, Inc. (d/b/a Safeway, Carrs, Pak'N Save, Pavilions, Randalls, Tom Thumb, Vons)	1-877-723-3929	http://www.safeway.com/shopstores/pharmacy

Provider(s)	Phone Number	Website
Vaccine Program - Vaccine Services - Influenza, Pneumonia, Shingles, Tdap, Meningitis, Hepatitis A/B, HPV, MMR, MMRV, Varicella, TDAP (age 11 and up) Available at Retail Pharmacy		
Meijer Pharmacy	1-877-363-4537	http://www.meijer.com/pharmacy
Vaccine Program - Vaccine Services - Influenza, Pneumonia, Shingles, Tdap, Meningitis, Hepatitis A/B, HPV, MMR, MMRV, Varicella, TDAP (age 11 and up) Available at Retail Pharmacy or Worksite Clinic		
H-E-B	1-210-938-8357	http://www.heb.com/pharmacy/services/immunizations.jsp
Publix Pharmacy	1-800-242-1227	http://www.publix.com/pharmacy-wellness/pharmacy/preventive-care/vaccinations
Rite Aid Pharmacy	1-800-RITEAID / 1-800-748-3243	www.riteaid.com
The Kroger Co	See website	http://www.kroger.com/topic/pharmacy/#/vaccinations-made-easy
United Supermarkets (d/b/a United Supermarket, Albertsons Market, Amigos, Market Street)	1-877-276-9637	www.unitedsupermarkets.com
Walmart Stores Inc. (d/b/a Walmart and Sam's Club)	See website	www.walmart.com
Vaccine Program - Vaccine Services - Influenza, Pneumonia, Shingles, Tdap, Meningitis, Hepatitis A/B, HPV, MMR, MMRV, Varicella, TDAP (age 3 and up) Available at Retail Pharmacy or Worksite Clinic		
Costco Vaccine		https://www.costco.com/pharmacy/warehouse-pickup
Kmart Pharmacy	1-800-349-0764	www.pharmacy.kmart.com
Vaccine Program - Vaccine Services - Influenza, Pneumonia, Shingles, Tdap, Meningitis, Hepatitis B, HPV, TDAP (age 3 and up) Worksite Clinics and Retail locations		
Walgreens Immunization (d/b/a Walgreens, Duane Reade)	1-800-925-4733	http://www.walgreens.com/pharmacy/immunization

DME - DURABLE MEDICAL EQUIPMENT is certain medical equipment that is ordered by your doctor for use at home. DME includes but is not limited to: wheelchairs, crutches, hospital bed, IV infusion pump, oxygen equipment, nebulizer, and walker.

HOME HEALTH/HOME INFUSION CARE can either be a licensed facility or medical personnel that can provide health care services in the home. Services include but are not limited to nursing visits for infusion services or wound care.

LABORATORY means diagnostic testing including routine blood and urine analysis, anatomic pathology, surgical pathology, and specialty or esoteric services.

SPECIALTY PHARMACY PROVIDER provides specific drug products directly to customers or physicians.

WOMEN'S HEALTH is limited to home uterine monitoring services.

* This lab is a member of UnitedHealthcare's Preferred Lab Network. The Preferred Lab Network includes independent laboratories that have met high standards for quality, services, and affordability. Your costs may be lower when you use this network.