How will the UnitedHealth Group initial commitment of $50 million help combat COVID-19? New 4/3

UnitedHealth Group is committing an initial $50 million investment to assist those most directly impacted, including health care workers, seniors, and people experiencing food insecurity and homelessness. Through several national and local partnerships that will be announced in the coming weeks, UnitedHealth Group and the United Health Foundation will invest approximately:

- $30 million in efforts to protect and support health care workers.
- $10 million to support states where COVID-19 is having an outsized impact, starting with New York, New Jersey, Washington, California and Florida.
- $5 million to address social isolation among seniors.
- $5 million to provide care and support for people experiencing food insecurity or homelessness.

UnitedHealth Group is also organizing and matching employee donations dollar for dollar to support the COVID-19 response efforts. To learn more, read the news release.

Are you also relaxing your managed care protocols? New 4/7

We have announced several actions including:

- Suspension of prior authorization requirements to a post-acute care setting through May 31, 2020.
- Suspension of prior authorization requirements when a member transfers to a new provider through May 31, 2020.
- Implementation of provisional credentialing to make it easier for out-of-network care providers who are licensed independent practitioners to participate in one or more of our networks.

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UnitedHealthcare’s presentation materials and responses to your questions are intended to provide general information and assistance during this national emergency and do not constitute medical, legal or tax advice. Please contact your medical, legal and tax advisors on how to respond to this situation. The materials and discussion topics do not constitute a binding obligation of UnitedHealthcare with respect to any matter discussed herein. Please note, in addition to federal law, states may have additional or differing requirements.

Some of our products and networks have different features and as a result different guidelines and protocols are applicable to them. Please contact your UnitedHealthcare account representative for additional details.

Last updated 4/10/2020
What is happening with the 100 billion emergency relief fund under the CARES Act? New 4/10

Department of Health and Human Services (HHS) announced that they have called on UnitedHealth Group to administer the initial $30 billion of the $100 billion emergency relief fund for public health and social services providers that is a part of the recently enacted CARES Act. HHS is partnering with UnitedHealth Group (UHG) to deliver the initial $30 billion distribution to providers as quickly as possible. Providers will be paid via Automated Clearing House account information on file with UnitedHealth Group, UnitedHealthcare, or Optum Bank, or used for reimbursements from the Centers for Medicare & Medicaid Services (CMS).

UnitedHealthcare will not accept any CARES funding and will donate the fee for administering this fund to develop a memorial to and help the families of the teammates we have lost to COVID-19.