



**Say hello to
savings, choice
and simplicity**



Get to know SignatureValue Harmony

For a health plan designed with lower costs, quality care and simpler experience, turn to UnitedHealthcare and the SignatureValue® Harmony network. Centered around the doctor-patient relationship, SignatureValue Harmony is built to deliver quality health care for your life.

A personalized, simplified care experience

SignatureValue Harmony is designed to give employees a health care experience made easier by technology, simple tools and the integration of care and coverage.



Access to care 24/7

Whether by mobile device* or computer, 24/7 Virtual Visits let employees and their covered family members video chat with a doctor 24/7 and even get a prescription** if needed.



One-stop resolution support

Your employees can get their health care benefits questions answered in just one phone call with our cross-trained team of advocates who access both UnitedHealthcare and provider systems for seamless member support, including:

- New member welcome calls
- Answering benefits, claims and health savings account (HSA) questions
- Specialist referrals and support for any necessary plan authorizations
- Integrated behavioral health and pharmacy support
- A collaborative approach to resolving employee issues that includes advocates and network providers
- Help with enrollment in pharmacy, wellness programs, diabetes prevention, disease management, chronic care programs and Centers of Excellence



Online and mobile tools designed to help support better health

- **myuhc.com**® unlocks a wealth of health information and wellness programs, making it easier for employees to:
 - View benefit information
 - Choose a provider
 - Find convenient after-hours care
 - Activate personalized messages for pharmacy and clinical programs
 - Join wellness programs designed to help set smart goals and track progress
- The UnitedHealthcare® app is built to make it easier for employees to securely manage their care and costs on the go
- The Health Record is a secure way for your employees to view a comprehensive story of their health right at their fingertips. It provides employees with deeper insights into their health, helping them and their providers make more informed decisions about their care. They can easily access their test and lab results, view past appointments and current doctors, as well as past prescriptions and immunizations.

*Data rates may apply.

**Certain prescriptions may not be available, and other restrictions may apply.



The SignatureValue Harmony network

SignatureValue Harmony includes access to a quality provider network designed to give your employees a more integrated, physician-driven care experience, supported by shared data and streamlined processes.

What does it take to become a provider in this network?

SignatureValue Harmony physician groups follow a best-practice model aimed at producing a consistent patient experience to help improve quality and cost outcomes.

- Focused on delivering highly efficient, evidence-based care
- Committed to using and sharing patient data to coordinate care, which helps improve health outcomes and efficiency
- Invested in technology systems that make secure, reliable and timely data-sharing possible



UC San Diego Health



Note: AppleCare, HealthCare Partners, and Monarch Healthcare are now Optum.

Putting employees at the center of the health care experience



1

When enrolling, employees choose a primary care physician (PCP) from the SignatureValue Harmony network

2

The PCP guides them through the health care system and coordinates additional care

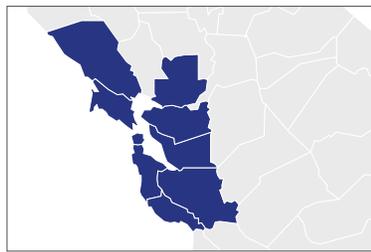
3

Coordinated, proactive care is designed to advance best practices and may help patients meet their health goals faster

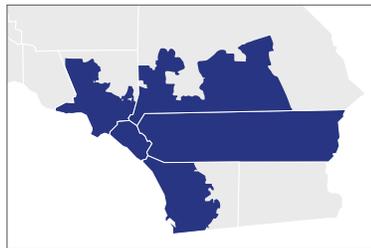
SignatureValue Harmony service area

- Alameda
- Contra Costa
- Los Angeles
- Marin
- Orange
- Riverside
- San Bernardino
- San Diego
- San Francisco
- San Mateo
- Santa Clara
- Santa Cruz
- Solano
- Sonoma

Northern California



Southern California



Employees can choose from:

22K+
providers

200
primary hospitals*

*There has been a change to the SignatureValue HMO product counts. Individual providers are counted 1 time, regardless of the number of specialties they are licensed for or number of locations they practice in.

Learn more

Contact your broker or UnitedHealthcare representative

United
Healthcare

24/7 Virtual Visits phone and video chat with a doctor are not an insurance product, health care provider or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. 24/7 Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

Formal HMO product name: SignatureValue Harmony = UnitedHealthcare SignatureValue® Harmony. UnitedHealthcare SignatureValue Harmony is available for employers with employees in Alameda, Contra Costa, Los Angeles, Marin, Orange, Riverside, San Bernardino, San Diego, San Mateo, Santa Clara, Santa Cruz and Sonoma Counties and part of Inland Empire.

For a full listing of participating physician groups near you, please refer to the SignatureValue Harmony Provider Directory or visit myuhc.com.

This is current as of the date of publication. We update our directories periodically, but we cannot guarantee the length of participation of the physicians and other providers in our network. Please verify a doctor's participation status by calling Customer Service at the number on your health plan ID card or by visiting myuhc.com.

Health plan coverage provided by or through UnitedHealthcare Insurance Company, UHC of California and UnitedHealthcare Benefits Plan of California. Administrative services provided by United Healthcare Services, Inc., OptumRx or OptumHealth Care Solutions, Inc. Behavioral health products are provided by U.S. Behavioral Health Plan, California (USBHPC).