



Online enhancements for California fully insured groups

What employers need to know

Introducing a more streamlined online experience

We are continually working to improve service to you and make UnitedHealthcare plans your top choice for health care benefits. We have enhanced our website to help streamline your access to benefits information online. These enhancements will go into effect upon your new policy effective date. Below is an overview of what you can expect.

If you use a third-party administrator (TPA) to submit your monthly eligibility or process your monthly premium payments, you must notify the TPA of these changes. Upon your new policy effective date, you will experience the following enhancements and changes:

- **New employer website: uhceservices.com**
 - This new business-to-business website provides access to the same type of information and transactions with an easier-to-use interface and new functionality, including:
 - Access to California HMO membership
 - Delegate access to others using user roles and permissions
 - Find members faster — you can now search using member identification or Social Security numbers, in addition to first and last name
 - Enroll families faster, making eligibility changes easier
 - Request, view and print health plan ID cards for your members
 - New billing and payment functionality allow for self-enrollment in autopay, among other features — California HMO Groups Billing statements will be available in Employer eServices



Within uhceservices.com, you also will be able to transact and view new policy information.

Questions?

Visit the Resources tab of uhceservices.com, contact your broker or UnitedHealthcare sales representative or call Client Services at **800-591-9911**