

Colorado

All network providers accept new patients at the locations listed on this site. However, information about the providers is updated on a daily basis. As a result, the information about the providers may have changed. Please contact the provider office or contact customer service to confirm their participation, as their status will have an impact on your benefits. When you see a provider that has left our network or if you see a provider or location not listed in this directory, your out of network benefit will apply and your cost share will increase.

How we build our dental network

Our dental network consists of a variety of provider types across the country: from large, national brands to small, independent practitioners. To ensure all members have access to providers who meet their needs, we look at the number and distribution of network access points in specific areas. We make outreach to providers as needed in order to recruit them to our network. We also accept requests from employers, members, and providers to accommodate needs and preferences. We are committed to continued research for additional providers entering the market for viable recruitment candidates. If additional providers are identified locally and determined to be viable recruitment candidates, we will outreach to those providers to determine their interest in participation. Additionally, as part of our policy, we will negotiate rates for treatment with any available out-of-network provider for members without access on a case by case basis and ensure that members are held harmless from "balance-billing" or any amounts beyond the copayment, deductible, and coinsurance percentage that we would have paid had the insured received services from an in-network provider

Network Provider Quality

Providers must complete our credentialing verification process before joining the network and every three years thereafter. Between credentialing verifications, we monitor provider quality through a variety of efforts including our Quality Management Program. These efforts include monitoring:

- Quality of care and quality of service
- Trends in grievances and appeals

To obtain a printed copy of our provider directory, or to speak with a Customer Service Representative, please call member services.

If you feel that any of the information provided by our provider directory search was not accurate, you can call 1-800-445-9090 or email provdirectory@yourdentalplan.com