
For Illinois medical plan members who may be in danger from another family member

If you or your child(ren) are in danger of violence from another family member, UnitedHealthcare wants to help you keep where you live or where you are located private.

When you ask us to keep where you live private:

- We will send your (or your child's) information to you at the alternative address you give us.
- On materials sent to anyone else, we will take out where you live; and
- On materials sent to anyone else, we will take out the type of health care services provided and the name of any place or person you use for health care services.

To start, send to us in writing:

- A note that you and/or your child(ren) are in danger and that your location needs to be kept private; **and**
- Your address, telephone number, or other method of contact where we can send your health insurance information.

Please send the information to:

UnitedHealthcare
Customer Service- Privacy Unit
P.O. Box 740815
Atlanta, GA 30374-0815

You may also call the State of Illinois Domestic Violence Helpline:

1-877-TO END DV or 1-877-863-6338 (Voice)
1-877-863-6339 (TTY)

