How We Use Artificial Intelligence

UnitedHealthcare New York, Inc. uses artificial intelligence, or AI, tools to help simplify our operations, improve the experience of our members and health care providers, and provide clinical information and insights.

Depending on how an AI tool is used, we may share protected health information, or PHI, with a company that provides the tool. When we do, we follow applicable laws and our contractual requirements for protecting your information.

We are committed to using AI responsibly and preventing unlawful discrimination.

If you have questions about our use of AI, sign in to your health plan account or call the number on your health plan ID card.