# UnitedHealthcare and Baptist Health Quality Network Launch New Accountable Care Initiative

- *New care model promotes a patient care team approach to improve quality and keep people healthy*
- *More resources committed to sharing information and identifying care opportunities for patients*

**MIAMI --** UnitedHealthcare and Baptist Health Quality Network, LLC, launched an accountable care program that promotes a team approach to health care in South Florida to improve quality, lower costs and enhance the coordination of patient care.

This new accountable care relationship enables Baptist Health Quality Network to treat patients using an innovative and value-based model focused on keeping people healthy. Key to the model's success is UnitedHealthcare sharing data with Baptist Health Quality Network to inform doctors of patients' underlying medical conditions, past treatments, gaps in care, medications prescribed and future care needs. This takes the burden off patients from having to connect information from each of their doctor's visits, reduces duplicative tests, and improves care coordination across specialties and care centers.

Through this initiative, UnitedHealthcare and Baptist Health Quality Network are able to identify clear, actionable information specific to individual patients' health needs. This collaboration also improves the ability to identify patients who are at high risk and help them reduce emergency room visits and re-admissions to the hospital, manage their chronic health conditions and more efficiently manage their medication needs.

"Our multispecialty physician leadership and population health analytics have given Baptist Health Quality Network the ability to increase quality and efficiency while reducing redundancy and health care costs," said Ralph E. Lawson, executive vice president and chief financial officer, Baptist Health South Florida. "We are enhancing care coordination across care settings, and our new accountable care relationship with UnitedHealthcare enables Baptist Health to provide improved care to more patients in our community."

Nearly 250,000 people enrolled in UnitedHealthcare's employer and individual health plans are eligible to benefit from this collaboration.

"UnitedHealthcare and Baptist Health Quality Network are mutually committed to improving the quality and cost of health care," said Nicholas Zaffiris, CEO, UnitedHealthcare of South Florida. "By working more collaboratively with local care providers and creating a simpler, more connected health care experience, we can help improve patient care, work to lower costs and enhance people's ability to live healthier lives."

More than 15 million people enrolled in UnitedHealthcare plans across the country have access to these accountable care programs, delivered in part through the more than 800-plus accountable care arrangements nationwide.

Care providers nationwide are showing strong interest in a shift to value-based care. UnitedHealthcare's total payments to physicians and hospitals that are tied to value-based arrangements have tripled in the last three years to more than $54 billion. By the end of 2018, UnitedHealthcare expects that figure to reach $65 billion.

For more information about UnitedHealthcare's proactive care initiatives and how value-based programs are helping to improve quality and people's health, visit www.UHC.com/valuebasedcare and download the Value-based Care Report.

**About UnitedHealthcare**
UnitedHealthcare is dedicated to helping people nationwide live healthier lives by simplifying the health care experience, meeting consumer health and wellness needs, and sustaining trusted relationships. The company offers the full spectrum of health benefit programs for individuals, employers, military service members, retirees and their families, and Medicare and Medicaid beneficiaries, and contracts directly with more than 1 million physicians and care professionals, and 6,000 hospitals and other care facilities nationwide. UnitedHealthcare is one of the businesses of UnitedHealth Group (NYSE: UNH), a diversified Fortune 50 health and well-being company. For more information, visit UnitedHealthcare at www.uhc.com or follow @UHC on Twitter.

**About Baptist Health South Florida**
Baptist Health South Florida is the largest healthcare organization in the region, with ten hospitals (Baptist Hospital, Baptist Children's Hospital, Bethesda Hospital East, Bethesda Hospital West, Doctors Hospital, Fishermen's Community Hospital, Homestead Hospital, Mariners Hospital, South Miami Hospital and West Kendall Baptist Hospital), more than 40 physician practices, 50 outpatient and urgent care facilities, Baptist Health Medical Group, Baptist Health Quality Network and internationally renowned centers of excellence spanning across Monroe, Miami-Dade, Broward and Palm Beach counties. A not-for-profit organization supported by philanthropy and committed to our faith-based charitable mission of medical excellence, Baptist Health has approximately 18,500 employees and more than 3,000 affiliated physicians. Baptist Health South Florida has been recognized by Fortune as one of the 100 Best Companies to Work For in America and by Ethisphere as one of the World's Most Ethical Companies. For more information, visit BaptistHealth.net/newsroom and connect with us on Facebook at facebook.com/BaptistHealthSF and on Twitter and Instagram @BaptistHealthSF.

**MEDIA CONTACT:**
Elizabeth Calzadilla-Fiallo, UnitedHealthcare
954-378-0537 / Elizabeth.Calzadilla-Fiallo@uhc.com

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