



Baptist Physician Partners and UnitedHealthcare Working Together to Improve Quality and Keep People Healthy

- *Accountable care model promotes a team approach to patient care*
- *Care providers from across specialties work together to coordinate patient care*
- *More resources committed to sharing information and identifying care opportunities for patients*

JACKSONVILLE, Fla. – Baptist Physician Partners (BPP) and UnitedHealthcare are working together in a new accountable care program to improve the quality of health care for seniors enrolled in UnitedHealthcare’s Medicare plans in Northeast Florida and enhance care coordination by promoting a team approach to patient care.

The new relationship comes at a time when clinical advances and new technologies are redefining how care providers and health plans work together to support patients who are becoming more engaged in managing their health and well-being. Through this accountable care program, BPP will provide patient care under an innovative, value-based model focused on keeping people healthy through the delivery of quality, coordinated health care.

“Our multispecialty physician leadership and population health analytics have given participating BPP practices the ability to increase quality and efficiency while reducing redundancy and health care costs,” said Timothy Groover, M.D., BPP vice president and chief medical officer. “We are enhancing care coordination across care settings, and our new accountable care relationship with UnitedHealthcare enables BPP to provide improved care to more patients in our community.”

Many patients – particularly those with complex or chronic illnesses – find they sometimes have to connect information from each of their doctor’s visits themselves, and may receive duplicative tests or health care that isn’t coordinated. UnitedHealthcare shares data to help map the many steps in a patient’s health care treatment, from the clinic or pharmacy, to a hospital admission or emergency-room visit.

Through this accountable care relationship, BPP and UnitedHealthcare use this data to better coordinate patients’ health care. Using technology that enables management across a physician’s entire patient population, the two organizations are able to identify clear, actionable data specific to individual patients’ health needs and potential missed care opportunities – such as an annual cervical exam or colorectal cancer screening.

“UnitedHealthcare and BPP are mutually committed to improving the quality and cost of health care,” said Pete Clarkson, CEO, UnitedHealthcare of Florida. “By working more collaboratively with local care providers and creating a more connected health care experience, we can help improve patient care and enhance people’s ability to live healthier lives.”

This collaboration also improves the ability to identify patients at high risk and help them reduce avoidable emergency room visits and readmissions to the hospital, manage their chronic health conditions and take their needed medications.

More than 15 million people enrolled in UnitedHealthcare plans across the country have access to accountable care programs, delivered in part through more than 800 accountable care arrangements nationwide as the organization engages in deeper, more collaborative relationships with physicians and hospitals.

Care providers nationwide are showing strong interest in a shift to value-based care. UnitedHealthcare's total payments to physicians and hospitals that are tied to value-based arrangements have tripled in the last three years to more than \$54 billion. By the end of 2018, UnitedHealthcare expects that figure to reach \$65 billion.

For more information about UnitedHealthcare's changing relationships with care providers and how value-based programs are helping to improve quality and people's health, visit www.UHC.com/valuebasedcare and download the [Value-based Care Report](#).

About Baptist Physician Partners

Baptist Physician Partners is a physician-led, clinically integrated network committed to improving the quality, safety and efficiency of patient care in Northeast Florida. Comprised of approximately 900 primary care physicians and specialists working collaboratively with Baptist Health hospitals, Baptist Physician Partners is helping to shape the future of health care in our community using a data-driven approach to deliver value-based, patient-centered care of the highest standard. To learn more, go to baptistphysicianpartners.com.

About UnitedHealthcare

UnitedHealthcare is dedicated to helping people nationwide live healthier lives by simplifying the health care experience, meeting consumer health and wellness needs, and sustaining trusted relationships with care providers. The company offers the full spectrum of health benefit programs for individuals, employers, military service members, retirees and their families, and Medicare and Medicaid beneficiaries, and contracts directly with more than 1 million physicians and care professionals, and 6,000 hospitals and other care facilities nationwide. UnitedHealthcare is one of the businesses of UnitedHealth Group (NYSE: UNH), a diversified Fortune 50 health and well-being company. For more information, visit UnitedHealthcare at www.uhc.com or follow @myUHC on Twitter.

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