## Community Health Network and UnitedHealthcare
## to Improve Patients' Care in Indiana

- *Accountable care collaboration to enhance how the health system cares for patients*
- *Innovative physician-directed network focused on collaborative care delivery*
- *More resources committed to sharing information and coordinating patient care*

**(Feb. 1, 2017)** Community Health Network and UnitedHealthcare have launched an accountable care program to help improve people's health and their satisfaction with their health care experience.

Community Health Network will provide care under a value-based, patient-centric care model focused on keeping people healthy. The new accountable care program dedicates more resources to care coordination and makes it easier to share important health information. These improvements can bring cost savings to the health care system and patients by avoiding unnecessary testing and reducing emergency room visits.

More than 7,100 people enrolled in UnitedHealthcare's Medicare health plans are eligible to benefit from this collaboration.

"Our multispecialty physician leadership and population health analytics have given network practices the ability to increase quality and efficiency while reducing redundancy and health care costs," said Community Health Network President and CEO Bryan Mills. "We are enhancing care coordination across care settings, and our relationship with UnitedHealthcare enables the network to provide improved care to more patients in our community."

Many people who go to the doctor or hospital – particularly those with complex or chronic illnesses – find they may have to connect information from each of their doctor's visits themselves, and sometimes receive duplicative tests or care that isn't coordinated.

Through this collaboration, UnitedHealthcare and Community Health Network will work together to better coordinate patients' care, using shared technology to enable more timely notifications about emergency room visits and hospital admissions, and exchange data that will help proactively identify missed care opportunities. This collaboration will also provide services to help patients manage their chronic health conditions by enhancing relationships with their personal physicians and encouraging healthy lifestyles.

"UnitedHealthcare and Community Health Network are working together to address both the quality and cost of health care, which will significantly enhance people's ability to live healthier lives," said Charlotte MacBeth, CEO, UnitedHealthcare of Indiana.

UnitedHealthcare will supplement Community Health Network's data to help support overall population health, giving the entire care team clear, actionable data about individual patients' health needs, potential gaps in care and proactive identification of high-risk patients. Patient navigators may also be used to

support community-based care coordination, such as helping with planning after a patient is discharged from the hospital and scheduling follow-up appointments.

UnitedHealthcare serves more than 880,000 Hoosiers with network of 169 hospitals and nearly 21,000 physicians and other care providers statewide.

More than 15 million people enrolled in UnitedHealthcare plans across the country have access to accountable care programs, delivered in part through more than 800 accountable care arrangements nationwide as the organization engages in deeper, more collaborative relationships with physicians and hospitals.

Care providers nationwide are showing strong interest in a shift to value-based care. UnitedHealthcare's total payments to physicians and hospitals that are tied to value-based arrangements have tripled in the last three years to more than $52 billion. By the end of 2018, UnitedHealthcare expects that figure to reach $65 billion.

For more information about UnitedHealthcare's changing relationships with care providers and how value-based programs are helping to improve quality and people's health, visit www.UHC.com/valuebasedcare and download the Value-based Care Report.

**About Community Health Network**
Ranked among the nation's most integrated healthcare systems, Community Health Network is Central Indiana's leader in providing convenient access to exceptional healthcare services, where and when patients need them—in hospitals, health pavilions and doctor's offices, as well as workplaces, schools and homes. As a non-profit health system with over 200 sites of care and affiliates throughout Central Indiana, Community's full continuum of care integrates hundreds of physicians, specialty and acute care hospitals, surgery centers, home care services, MedChecks, behavioral health and employer health services. To learn more, visit eCommunity.com or call 800-777-7775.

**About UnitedHealthcare**
UnitedHealthcare is dedicated to helping people nationwide live healthier lives by simplifying the health care experience, meeting consumer health and wellness needs, and sustaining trusted relationships with care providers. The company offers the full spectrum of health benefit programs for individuals, employers, military service members, retirees and their families, and Medicare and Medicaid beneficiaries, and contracts directly with more than 1 million physicians and care professionals, and 6,000 hospitals and other care facilities nationwide. UnitedHealthcare is one of the businesses of UnitedHealth Group (NYSE: UNH), a diversified Fortune 50 health and well-being company. For more information, visit UnitedHealthcare at www.uhc.com or follow @myUHC on Twitter.

| **CONTACT:** | Brianna Erickson | Kris Kirschner |
|---|---|---|
| | UnitedHealthcare | Community Health Network |
| | (952) 931-5121 | (317) 621-7073 |
| | Brianna.Erickson@uhc.com | KKirschner@eCommunity.com |

###

All statistics related to UnitedHealthcare can be attributed to UnitedHealthcare Internal Data, 2017.