



Palm Beach Accountable Care Organization and UnitedHealthcare to Improve Patients' Care in Florida

- *Accountable care collaboration to enhance how the health system cares for patients*
- *Innovative physician-directed network focused on collaborative care delivery*
- *More resources committed to sharing information and coordinating patient care*

(Feb. 1, 2017) – Palm Beach Accountable Care Organization (ACO) and UnitedHealthcare are launching an accountable care program to help improve people's health and their satisfaction with their health care experience.

Palm Beach ACO will provide care under a value-based, patient-centric care model focused on keeping people healthy. Beginning Feb. 1, the new accountable care program will dedicate more resources to care coordination and make it easier to share important health information. These improvements can bring cost savings to employers and patients by avoiding unnecessary testing and reducing emergency room visits.

More than 23,000 people enrolled in UnitedHealthcare's employer-sponsored health plans in the Palm Beach area are eligible to benefit from this collaboration.

Many people who go to the doctor or hospital – particularly those with complex or chronic illnesses – find they often have to connect information from each of their doctor's visits themselves, and sometimes receive duplicative tests or care that isn't coordinated.

Through this collaboration, UnitedHealthcare and Palm Beach ACO will work together to better coordinate patients' care, using shared technology to enable more timely notifications about emergency room visits and hospital admissions and exchange data that will help proactively identify missed care opportunities. This collaboration will also provide services to help patients manage their chronic health conditions by enhancing relationships with their personal physicians and encouraging healthy lifestyles.

“Our multispecialty physician leadership, population health analytics and notification technologies have given network practices the ability to increase quality, patient safety and efficiency while reducing redundancy and health care costs,” said Dr. Arthur Hansen, physician CEO at Palm Beach ACO. “We are enhancing care coordination across care settings, and our partnership with UnitedHealthcare enables our network of physicians to provide improved care to more patients in our community.”

“UnitedHealthcare and Palm Beach ACO are working together to help people receive more personalized and better connected care, which will significantly enhance people's ability to live healthier lives,” said Nicholas Zaffiris, CEO, UnitedHealthcare of South Florida.

UnitedHealthcare will supplement Palm Beach ACO's data to help support overall population health, giving the entire care team clear, actionable data about individual patients' health needs, potential gaps in care and proactive identification of high-risk patients. Patient navigators may also be used to support

community-based care coordination, such as helping with planning after a patient is discharged from the hospital and scheduling follow-up appointments.

UnitedHealthcare serves more than 3.6 million Floridians with network of 364 hospitals and nearly 100,000 physicians and other care providers statewide.

More than 15 million people enrolled in UnitedHealthcare plans across the country have access to accountable care programs, delivered in part through more than 800 accountable care arrangements nationwide as the organization engages in deeper, more collaborative relationships with physicians and hospitals.

Care providers nationwide are showing strong interest in a shift to value-based care. UnitedHealthcare's total payments to physicians and hospitals that are tied to value-based arrangements have tripled in the last three years to more than \$52 billion. By the end of 2018, UnitedHealthcare expects that figure to reach \$65 billion.

For more information about UnitedHealthcare's changing relationships with care providers and how value-based programs are improving quality and people's health, visit www.UHC.com/valuebasedcare and download the [Value-based Care Report](#).

About Palm Beach ACO

Palm Beach ACO is a rapidly growing network of 240 Primary Care and 150 Specialist physicians dedicated to working in a consistent and cohesive manner to improve patient care and lower the growth in health care expenditures. Palm Beach ACO is composed of physicians who voluntarily agreed to work together to provide high standards of healthcare through a philosophy of continuous quality improvements aimed at achieving the best outcomes in a consistent manner.

About UnitedHealthcare

UnitedHealthcare is dedicated to helping people nationwide live healthier lives by simplifying the health care experience, meeting consumer health and wellness needs, and sustaining trusted relationships with care providers. The company offers the full spectrum of health benefit programs for individuals, employers, military service members, retirees and their families, and Medicare and Medicaid beneficiaries, and contracts directly with more than 1 million physicians and care professionals, and 6,000 hospitals and other care facilities nationwide. UnitedHealthcare is one of the businesses of UnitedHealth Group (NYSE: UNH), a diversified Fortune 50 health and well-being company. For more information, visit UnitedHealthcare at www.uhc.com or follow @myUHC on Twitter.

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