



Saint Luke's Health System and UnitedHealthcare to Improve Patients' Care in the Kansas City Metro Area

- *Accountable care collaboration to enhance how the health system cares for patients*
- *Innovative physician-directed network focused on collaborative care delivery*
- *More resources committed to sharing information and coordinating patient care*

(Feb. 1, 2017) – Saint Luke's Health System and UnitedHealthcare have launched a new accountable care program aimed at advancing people's health, reducing health care costs and improving the patient experience.

The new accountable care program makes it easier to share important health information while dedicating more resources to coordinating care for patients and improving the patient experience. These improvements can bring cost savings to employers and patients by avoiding unnecessary testing, reducing emergency room visits and keeping people healthy.

People enrolled in UnitedHealthcare's employer-sponsored health plans are eligible to benefit from this collaboration.

"Partnering with UnitedHealthcare will give Saint Luke's physicians and care providers access to information relevant to an individual's care, and offer a better understanding of each patient's specific health care needs," said Robert S. Bonney, senior vice president, non-acute services and business development for Saint Luke's Health System. "The improvement in care coordination across organizations will enable us to better serve our patients by ensuring each patient receives the most efficient and highest-quality care possible."

Many people who go to the doctor or hospital – particularly those with complex or chronic illnesses – find they often have to connect information from each of their doctor's visits themselves, and sometimes receive duplicative tests or care that isn't coordinated.

Through this collaboration, UnitedHealthcare and Saint Luke's will work together to better coordinate patients' care, using shared technology to enable more timely notifications about emergency room visits and hospital admissions and exchange data that will help proactively identify missed care opportunities. This collaboration will also provide services to help patients manage their chronic health conditions by enhancing relationships with their personal physicians and encouraging healthy lifestyles.

"UnitedHealthcare and Saint Luke's are working together to help people receive more personalized and better connected care, which will significantly enhance people's ability to live healthier lives," said Pat Quinn, CEO, UnitedHealthcare in Missouri and Kansas.

UnitedHealthcare will supplement Saint Luke's data to help support overall population health, giving the entire care team clear, actionable data about individual patients' health needs, potential gaps in care and

proactive identification of high-risk patients. Patient navigators may also be used to support community-based care coordination, such as helping with planning after a patient is discharged from the hospital and scheduling follow-up appointments.

UnitedHealthcare serves nearly 280,000 people in the Kansas City metro area with a network of 51 hospitals and about 8,400 physicians and other care providers.

More than 15 million people enrolled in UnitedHealthcare plans across the country have access to accountable care programs, delivered in part through more than 800 accountable care arrangements nationwide as the organization engages in deeper, more collaborative relationships with physicians and hospitals.

Care providers nationwide are showing strong interest in a shift to value-based care. UnitedHealthcare's total payments to physicians and hospitals that are tied to value-based arrangements have tripled in the last three years to more than \$52 billion. By the end of 2018, UnitedHealthcare expects that figure to reach \$65 billion.

For more information about UnitedHealthcare's changing relationships with care providers and how value-based programs are improving quality and people's health, visit www.UHC.com/valuebasedcare and download the [Value-based Care Report](#).

About Saint Luke's Health System

[Saint Luke's Health System](#) consists of 10 area hospitals and several primary and specialty care practices, and provides a range of inpatient, outpatient, and home care services. Founded as a faith-based, not-for-profit organization, our mission includes a commitment to the highest levels of excellence in health care and the advancement of medical research and education. The health system is an aligned organization in which the physicians and hospitals assume responsibility for enhancing the physical, mental, and spiritual health of people in the metropolitan Kansas City area and the surrounding region.

About UnitedHealthcare

UnitedHealthcare is dedicated to helping people nationwide live healthier lives by simplifying the health care experience, meeting consumer health and wellness needs, and sustaining trusted relationships with care providers. The company offers the full spectrum of health benefit programs for individuals, employers, military service members, retirees and their families, and Medicare and Medicaid beneficiaries, and contracts directly with more than 1 million physicians and care professionals, and 6,000 hospitals and other care facilities nationwide. UnitedHealthcare is one of the businesses of UnitedHealth Group (NYSE: UNH), a diversified Fortune 50 health and well-being company. For more information, visit UnitedHealthcare at www.uhc.com or follow @myUHC on Twitter.

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