

## Suburban Health Organization and UnitedHealthcare to Improve Patients' Care in Indiana

- *Accountable care collaboration to enhance how the health system cares for patients*
- *Innovative physician-directed network focused on collaborative care delivery*
- *More resources committed to sharing information and coordinating patient care*

**(Feb. 1, 2017)** – Suburban Health Organization and UnitedHealthcare have launched an accountable care program to help improve people's health and their satisfaction with their health care experience.

Providers at Suburban Health Organization hospitals will provide care under a value-based, patient-centric care model focused on keeping people healthy. The new accountable care program dedicates more resources to care coordination and make it easier to share important health information. These improvements can bring cost savings to the health care system and patients by avoiding unnecessary testing and reducing emergency room visits.

Participating hospitals include Hancock Regional Hospital, Hendricks Regional Health, Henry Community Health, Johnson Memorial Health, Major Hospital, Margaret Mary Health, Riverview Health, Rush Memorial Hospital and Witham Health Services.

More than 4,400 people enrolled in UnitedHealthcare's Medicare health plans are eligible to benefit from this collaboration.

"The SHO hospitals have always had a strong commitment to providing the highest quality of care and working with patients to achieve the best outcomes possible. Administrative and clinical leaders across the hospitals continue to focus on population health and ways to give individual practices the ability to increase quality and efficiency while reducing redundancy and health care costs," said Dave Lippincott, president, Suburban Health Organization. "We are excited to support their efforts as they enhance care coordination across a variety of settings, and this relationship with UnitedHealthcare enables SHO hospitals and their providers to deliver improved care to patients throughout their communities."

Many people who go to the doctor or hospital – particularly those with complex or chronic illnesses – find they may have to connect information from each of their doctor's visits themselves, and sometimes receive duplicative tests or care that isn't coordinated.

Through this collaboration, UnitedHealthcare and Suburban Health Organization will work together to better coordinate patients' care, using shared technology to enable more timely notifications about emergency room visits and hospital admissions, and exchange data that will help proactively identify missed care opportunities. This collaboration will also provide services to help patients manage their chronic health conditions by enhancing relationships with their personal physicians and encouraging healthy lifestyles.

"UnitedHealthcare and Suburban Health Organization are working together to help people receive more personalized and better connected care, which will significantly enhance people's ability to live healthier lives," said Charlotte MacBeth, CEO, UnitedHealthcare of Indiana.

UnitedHealthcare will supplement Suburban Health Organization's data to help support overall population health, giving the entire care team clear, actionable data about individual patients' health needs, potential gaps in care and proactive identification of high-risk patients. Patient navigators may also be used to support community-based care coordination, such as helping with planning after a patient is discharged from the hospital and scheduling follow-up appointments.

UnitedHealthcare serves more than 880,000 Hoosiers with network of 169 hospitals and nearly 21,000 physicians and other care providers statewide.

More than 15 million people enrolled in UnitedHealthcare plans across the country have access to accountable care programs, delivered in part through more than 800 accountable care arrangements nationwide as the organization engages in deeper, more collaborative relationships with physicians and hospitals.

Care providers nationwide are showing strong interest in a shift to value-based care. UnitedHealthcare's total payments to physicians and hospitals that are tied to value-based arrangements have tripled in the last three years to more than \$52 billion. By the end of 2018, UnitedHealthcare expects that figure to reach \$65 billion.

For more information about UnitedHealthcare's changing relationships with care providers and how value-based programs are helping to improve quality and people's health, visit [www.UHC.com/valuebasedcare](http://www.UHC.com/valuebasedcare) and download the [Value-based Care Report](#).

### **About Suburban Health Organization**

Suburban Health Organization (SHO) is an organization composed of Central Indiana hospitals that work together to promote quality, efficiency, and patient access. SHO supports its hospitals, its physicians, and the communities they serve through the development of strategic initiatives and shared services. From quality initiatives and physician recruitment, to managed care contracting, and a risk retention group, the strength and diversity of these services help make SHO's hospitals and physicians one of the leading provider networks in Central Indiana. For more information about SHO, visit [www.suburbanhealth.com](http://www.suburbanhealth.com).

### **About UnitedHealthcare**

UnitedHealthcare is dedicated to helping people nationwide live healthier lives by simplifying the health care experience, meeting consumer health and wellness needs, and sustaining trusted relationships with care providers. The company offers the full spectrum of health benefit programs for individuals, employers, military service members, retirees and their families, and Medicare and Medicaid beneficiaries, and contracts directly with more than 1 million physicians and care professionals, and 6,000 hospitals and other care facilities nationwide. UnitedHealthcare is one of the businesses of UnitedHealth Group (NYSE: UNH), a diversified Fortune 50 health and well-being company. For more information, visit UnitedHealthcare at [www.uhc.com](http://www.uhc.com) or follow @myUHC on Twitter.

**CONTACT:** Brianna Erickson  
UnitedHealthcare  
(952) 931-5121  
[Brianna.Erickson@uhc.com](mailto:Brianna.Erickson@uhc.com)

Brianna Johnson  
Suburban Health Organization  
(317) 692-5222  
[BriannaJ@suburbanhealth.com](mailto:BriannaJ@suburbanhealth.com)

###

All statistics related to UnitedHealthcare can be attributed to UnitedHealthcare Internal Data, 2017.

