



In-office or virtual care when you need it—that’s Carbon Health



UnitedHealthcare has entered a strategic provider agreement with Carbon Health—an urgent and primary care provider that offers in-person and virtual access for easier, everyday care. A part of our California PPO open access network, Carbon Health aims to provide employees fast and convenient access to more than 120 clinics nationwide, including 95 in California, starting January 1, 2024.

Expanded and specialty care options for busy schedules, including:

- Walk-in urgent care
- Advanced primary care
- Virtual care—7 days a week
- Mental health services
- Women’s health
- LGBTQ+ health
- Diabetes care
- X-ray and diagnostic testing

85

network-wide NPS® score¹

92%

of members felt supported in managing their chronic care needs²

Same-day appointment availability

<1 week

mental health access vs. 5 week national average³

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Next door and nationwide

As part of our PPO open access network, Carbon Health is member-friendly with no referral required at their 120 locations throughout the country. Through its integrated virtual and in-person urgent and primary care model, Carbon Health meets members where they work and live by providing accessible, quality care for acute and everyday health needs—which may help members find other care options and providers when they need care.



An easier path to everyday health



Carbon Health combines virtual care, in-person visits and connected devices to give your employees daily, whole-person care—all through the app. The technology-powered care model is designed to give every employee more control over their day-to-day health, which may mean lower costs for your business.



Explore Carbon Health locations

Learn more

Contact your UnitedHealthcare representative or visit carbonhealth.com

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 Carbon Health

¹ Carbon Health. Accessed May 30, 2023.

² Carbon Health diabetes program, 2021-2022 data.

³ Certified Community Behavioral Health Clinics Providing Expanded Access to Mental Health, Substance Use Care During COVID-19 Pandemic. National Council for Mental Wellbeing. thenationalcouncil.org/news/certified-community-behavioral-health-clinics-providing-expanded-access-to-mental-health-substance-use-care-during-covid-19-pandemic/. Accessed Aug. 2, 2023.

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If you believe you may have an emergency medical condition you should seek immediate care at an emergency department or call 9-1-1.

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