UnitedHealthcare Standard Platinum: UHC Navigate Platinum 0-B

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-856-2429 or visit <a href="https://www.nearthe.com/aca-sample-policy">uhc.com/aca-sample-policy</a>. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other <a href="https://www.nearthe.com/aca-sample-policy">underlined</a> terms see the Glossary. You can view the Glossary at <a href="https://www.nearthe.com/aca-sample-policy">www.nearthe.com/aca-sample-policy</a>. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other <a href="https://www.nearthe.com/aca-sample-policy">underlined</a> terms see the Glossary. You can view the Glossary at <a href="https://www.nearthe.com/aca-sample-policy">www.nearthe.com/aca-sample-policy</a>. Or call 1-866-487-2365 to request a copy.

| Important Questions  | Answers   | Why This Matters:   |
|--|---|---|
| What is the overall deductible?                                      | \$0   | See the Common Medical Events Chart below for your costs for services this plan covers.   |
| Are there services covered before you meet your deductible?          | No.   | See the Common Medical Events Chart below for your costs for services this plan covers.   |
| Are there other deductibles for specific services?                   | No.   | You don't have to meet <u>deductibles</u> for specific services.  |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Network: \$3,000 Individual / \$6,000 Family Per calendar year.   | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.   |
| What is not included in the out-of-pocket limit?                     | Premiums, balance-billing charges, and health care this plan doesn't cover.                                   | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit.</u>   |
| Will you pay less if you use a network provider?                     | Yes. See <u>uhc.com/xmadocfind2024</u> or call <b>1-877-856-2429</b> for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?           | Yes. An electronic <u>referral</u> is required to see a <u>Network Specialist</u>                             | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .  |

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common<br>Medical Event                                | Services You May<br>Need                         | Indian Health<br>Care Provider<br>(IHCP) (You<br>will pay the<br>least) | What You Will Pay Non-IHCP In- Network Provider (You will pay more)     | Non-IHCP Out-of-<br>Network<br>Provider (You<br>will pay the<br>most) | Limitations, Exceptions, & Other Important<br>Information  |
|--|--|---|---|---|--|
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | No Charge   | \$20 <u>copay</u> per visit,<br><u>deductible</u> does<br>not apply.    | Not Covered   | Virtual visits – No Charge by a Designated Virtual Network Provider  If you receive services in addition to office visit, additional copays, deductibles or coinsurance may apply e.g. surgery.  Cost-sharing waived at non-IHCP with IHCP referral. |
|  | <u>Specialist</u> visit                          | No Charge   | \$40 <u>copay</u> per visit,<br><u>deductible</u> does<br>not apply.    | Not Covered   | If you receive services in addition to office visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery.  Cost-sharing waived at non-IHCP with IHCP <u>referral</u> .  |
|  | Preventive care/screening/ immunization          | No Charge   | No Charge   | Not Covered   | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.  |
| If you have a test                                     | <u>Diagnostic test</u> (x-ray, blood work)       | No Charge   | No Charge   | Not Covered   | Cost-sharing waived at non-IHCP with IHCP referral.  |
|  | Imaging (CT/PET scans, MRIs)                     | No Charge   | \$150 <u>copay</u> per<br>service, <u>deductible</u><br>does not apply. | Not Covered   | Cost-sharing waived at non-IHCP with IHCP referral.  |

| Common   | Services You May                                     | What You Will Pay   |  |   | Limitations, Exceptions, & Other Important  |  |
|--|--|---|--|---|---|--|
| Medical Event  | Need   | Indian Health<br>Care Provider<br>(IHCP) (You<br>will pay the<br>least) | Non-IHCP In-<br>Network Provider<br>(You will pay<br>more)                   | Non-IHCP Out-of-<br>Network<br>Provider (You<br>will pay the<br>most) | Information   |  |
| If you need drugs<br>to treat your<br>illness or       | Tier 1 – Your Lowest<br>Cost Option                  | No Charge   | \$10 <u>copay,</u><br><u>deductible</u> does<br>not apply.                   | Not Covered   | Provider means pharmacy for purposes of this section. Retail: Up to a 31-day supply.  Mail-Order: Up to a 90-day supply at 2x the 30-day  |  |
| condition  More information                            | Tier 2 – Your Mid-<br>Range Cost Option              | No Charge   | \$25 <u>copay,</u><br><u>deductible</u> does<br>not apply.                   | Not Covered   | cost share for Tiers 1 & 2, 3x the 30-day cost share for Tier 3. Specialty drugs limited to 30-day supply at a <a href="network">network</a> pharmacy. Certain drugs may have a   |  |
| about prescription<br>drug coverage is<br>available at | Tier 3 – Your Mid-<br>Range Cost Option              | No Charge   | \$50 <u>copay,</u><br><u>deductible</u> does<br>not apply.                   | Not Covered   | preauthorization requirement. If you don't get preauthorization, benefits will not be covered. Certain preventive medications (including certain  |  |
| uhc.com/xmadruglis<br>t3tier2024                       | Tier 4 – Your Highest<br>Cost Option                 | Not Applicable  | Not Applicable   | Not Applicable  | contraceptives) are covered at No Charge, <u>Deductibl</u> does not apply.  See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered.  Cost-sharing waived at non-IHCP with IHCP <u>referral</u> . |  |
| If you have outpatient surgery                         | Facility fee (e.g.,<br>ambulatory surgery<br>center) | No Charge   | \$250 <u>copay</u> per<br>service, <u>deductible</u><br>does not apply.      | Not Covered   | Cost-sharing waived at non-IHCP with IHCP referral.   |  |
|  | Physician/surgeon fees                               | No Charge   | No Charge  | Not Covered   | Cost-sharing waived at non-IHCP with IHCP referral.   |  |
| If you need immediate medical attention                | Emergency room care                                  | No Charge   | \$150 <u>copay</u> per<br>visit, <u>deductible</u><br>does not apply.        | \$150 <u>copay</u> per<br>visit, <u>deductible</u><br>does not apply. | Cost-sharing waived at non-IHCP with IHCP referral.   |  |
|  | Emergency medical transportation                     | No Charge   | No Charge  | No Charge   | Cost-sharing waived at non-IHCP with IHCP referral.   |  |
|  | <u>Urgent care</u>                                   | No Charge   | \$40 <u>copay</u> per<br>admission,<br><u>deductible</u> does<br>not apply.  | Not Covered   | If you receive services in addition to <u>Urgent care</u> visit, additional <u>copays</u> , <u>deductibles</u> , or <u>coinsurance</u> may apply e.g. surgery.  Cost-sharing waived at non-IHCP with IHCP <u>referral</u> .                       |  |
| If you have a hospital stay                            | Facility fee (e.g.,<br>hospital room)                | No Charge   | \$500 <u>copay</u> per<br>admission,<br><u>deductible</u> does<br>not apply. | Not Covered   | Cost-sharing waived at non-IHCP with IHCP referral.   |  |

| Common   | Services You May<br>Need                                | What You Will Pay   |  |   | Limitations, Exceptions, & Other Important  |  |
|--|---|---|--|---|---|--|
| Medical Event  |   | Indian Health<br>Care Provider<br>(IHCP) (You<br>will pay the<br>least) | Non-IHCP In-<br>Network Provider<br>(You will pay<br>more)                   | Non-IHCP Out-of-<br>Network<br>Provider (You<br>will pay the<br>most) | Information   |  |
|  | Physician/surgeon fees                                  | No Charge   | No Charge  | Not Covered   | Cost-sharing waived at non-IHCP with IHCP referral.   |  |
| If you need mental<br>health, behavioral<br>health, or | Outpatient services                                     | No Charge   | \$20 <u>copay</u> per visit,<br><u>deductible</u> does<br>not apply.         | Not Covered   | Network Partial hospitalization/intensive outpatient treatment: No Charge Cost-sharing waived at non-IHCP with IHCP referral.   |  |
| substance abuse services                               | Inpatient services                                      | No Charge   | \$500 <u>copay</u> per<br>admission,<br><u>deductible</u> does<br>not apply. | Not Covered   | Cost-sharing waived at non-IHCP with IHCP referral.   |  |
| If you are pregnant                                    | Office visits Childbirth/delivery professional services | No Charge<br>No Charge  | No Charge<br>No Charge   | Not Covered<br>Not Covered  | Cost sharing does not apply for preventive services.  Depending on the type of service a copayment, coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)  Cost-sharing waived at non-IHCP with IHCP referral.           |  |
|  | Childbirth/delivery facility services                   | No Charge   | \$500 <u>copay</u> per<br>admission,<br><u>deductible</u> does<br>not apply. | Not Covered   | Cost-sharing waived at non-IHCP with IHCP referral.   |  |
| If you need help                                       | Home health care  | No Charge   | No Charge  | Not Covered   | Cost-sharing waived at non-IHCP with IHCP referral.   |  |
| recovering or have other special health needs          | Rehabilitation services                                 | No Charge   | \$40 <u>copay</u> per visit,<br><u>deductible</u> does<br>not apply.         | Not Covered   | Limits per calendar year: Physical, Occupational: 44 visits combined with speech. Speech, Cardiac: Unlimited; Pulmonary: 20 visits. Physical and Occupational therapy limits do not apply to treatment for autism or if a part of home health care. Cost-sharing waived at non-IHCP with IHCP referral. |  |
|  | Habilitative services                                   | No Charge   | \$40 <u>copay</u> per visit,<br><u>deductible</u> does<br>not apply.         | Not Covered   | Limits per calendar year: Physical, Occupational: 44 visits combined with speech. Speech: Unlimited. Physical and Occupational therapy limits do not apply to treatment for autism.  Cost-sharing waived at non-IHCP with IHCP referral.  |  |

| Common                                    | Services You May                           | What You Will Pay   |  |   | Limitations, Exceptions, & Other Important  |  |
|---|--|---|--|---|---|--|
| Medical Event                             | Need                                       | Indian Health<br>Care Provider<br>(IHCP) (You<br>will pay the<br>least) | Non-IHCP In-<br>Network Provider<br>(You will pay<br>more)                   | Non-IHCP Out-of-<br>Network<br>Provider (You<br>will pay the<br>most) | Information   |  |
|   | Skilled nursing care                       | No Charge   | \$500 <u>copay</u> per<br>admission,<br><u>deductible</u> does<br>not apply. | Not Covered   | Skilled Nursing is limited to 100 days per calendar year. Inpatient rehabilitation limited to 60 days. Cost-sharing waived at non-IHCP with IHCP referral.                  |  |
|   | <u>Durable medical</u><br><u>equipment</u> | No Charge   | No Charge  | Not Covered   | Cost-sharing waived at non-IHCP with IHCP referral.   |  |
|   | Hospice services                           | No Charge   | No Charge  | Not Covered   | Cost-sharing waived at non-IHCP with IHCP referral.   |  |
| If your child needs<br>dental or eye care | Children's eye exam                        | No Charge   | \$20 <u>copay</u> per visit,<br><u>deductible</u> does<br>not apply.         | Not Covered   | Limited to 1 exam every 12 months.  Cost-sharing waived at non-IHCP with IHCP referral.   |  |
|   | Children's glasses                         | No Charge   | 50% <u>coinsurance</u> ,<br><u>deductible</u> does<br>not apply.             | Not Covered   | Limited to 1 pair every 12 months. You may choose contact lenses instead of eyeglasses. The benefit doesn't cover both. Cost-sharing waived at non-IHCP with IHCP referral. |  |
|   | Children's dental check-<br>up             | No Charge   | No Charge  | Not Covered   | Cleanings are covered 2 times every 12 months. Additional limitations may apply. Cost-sharing waived at non-IHCP with IHCP referral.  |  |

## **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care (adult)
- Glasses (adult)

- Long-term care
- Non-emergency care when travelling outside the U.S.
- Private duty nursing
- Routine eye care (adult)
- Routine foot care Except as covered for Diabetes

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Abortion
- Bariatric surgery

- Chiropractic (Manipulative care)
- Hearing aids \$2,000 per ear every 36 months
- Infertility treatment
- Weight loss programs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="doi:10.501/doi:10.501

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or myuhc.com or the Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/ebsa/healthreform or Massachusetts Division of Insurance at 1-617-521-7794 or mass.gov/ocabr/government/oca- agencies/doi-lp.

Additionally, a consumer assistance program may help you file your appeal. Contact Massachusetts Division of Insurance at 1-617-521-7794 or mass.gov/ocabr/government/oca- agencies/doi-lp.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-856-2429.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-856-2429.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-877-856-2429.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-856-2429.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)   |                    | Managing Joe's type 2 Dia<br>(a year of routine in- <u>network</u> care of controlled condition)   |                            | Mia's Simple Fracture (in- <u>network</u> emergency room visit and follow up care)   |                                     |
|--|--------------------|--|----------------------------|--|-------------------------------------|
| <ul> <li>The <u>plan's</u> overall <u>deductible</u> \$0</li> <li><u>Specialist copay</u> \$40</li> <li>Hospital (facility) <u>copay</u> \$500</li> <li>Other <u>coinsurance</u> 0%</li> </ul>                           |                    | <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copay</u></li> <li>Hospital (facility) <u>copay</u></li> <li>Other <u>coinsurance</u></li> </ul>               | \$0<br>\$40<br>\$500<br>0% | <ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copay</u></li> <li>Hospital (facility) <u>copay</u></li> <li>Other <u>coinsurance</u></li> </ul> | <u>e</u> \$(<br>\$4(<br>\$50(<br>0% |
| This EXAMPLE event includes ser Specialist office visits (pre-natal care Childbirth/Delivery Professional Serv Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blo Specialist visit (anesthesia) | )<br>ices          | This EXAMPLE event includes service Primary care physician office visits (includeducation)  Diagnostic tests (blood work)  Prescription drugs  Durable medical equipment (glucose medical) | uding disease              | This EXAMPLE event includes s  Emergency room care (including red)  Diagnostic test (x-ray)  Durable medical equipment (crutch Rehabilitation services (physical the         | medical supplies)<br>hes)           |
| Total Example Cost \$12,700  |                    | Total Example Cost   | \$5,600                    | <b>Total Example Cost</b>  | \$2,800                             |
| In this example, Peg would pay:  |                    | In this example, Joe would pay:  |                            | In this example, Mia would pay:  |                                     |
| Cost Sharing   |                    | Cost Sharing   |                            | Cost Sharing   |                                     |
| <u>Deductibles</u>   | \$0                | <u>Deductibles</u>   | \$0                        | <u>Deductibles</u>   | \$0                                 |
| <u>Copayments</u>  | \$0                | <u>Copayments</u>  | \$0                        | Copayments   | \$0                                 |
| <u>Coinsurance</u>   | \$0                | <u>Coinsurance</u>   | \$0                        | Coinsurance  | \$0                                 |
| What isn't covered   |                    | What isn't covered   |                            | What isn't covered   |                                     |
| Limits or exclusions   | \$60               | Limits or exclusions   | \$0                        | Limits or exclusions   | \$0                                 |
| The total Peg would pay is \$60  |                    | The total Joe would pay is   | \$0                        | The total Mia would pay is   | \$0                                 |
| Note: These numbers assume the   | patient received c | are from an IHCP <u>provider</u> or with IHCP <u>r</u>   | eferral at a nor           | n-IHCP. If you receive care from a no  | n-IHCP                              |

provider without a referral from an IHCP your costs may be higher.