Coverage for: Individual, Family | Plan Type: INS

UnitedHealthcare Standard Silver: UHC Navigate Silver 2000 II

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-856-2429 or visit <u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|---|
| What is the overall deductible? | Network: \$2,000 Individual / \$4,000 Family Per calendar year. | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. <u>Preventive care</u> and categories with a <u>copay</u> are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Network: \$9,450 Individual / \$18,900 Family Per calendar year. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit?</u> | <u>Premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit.</u> |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>uhc.com/xmadocfind2024</u> or call 1-877-856-2429 for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | Yes. An electronic <u>referral</u> is required to see a <u>Network Specialist</u> | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information | |
|---|--|---|--|--|--|
| Medical Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | | |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$25 <u>copay</u> per visit, <u>deductible</u> does not apply. | Not Covered | Virtual visits – No Charge by a Designated Virtual Network Provider If you receive services in addition to office visit, additional copays, deductibles or coinsurance may apply e.g. surgery. | |
| | Specialist visit | \$60 <u>copay</u> per visit, <u>deductible</u> does not apply. | Not Covered | If you receive services in addition to office visit, additional copays, deductibles or coinsurance may apply e.g. surgery. | |
| | Preventive care/screening/ immunization | No Charge | Not Covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | Lab Testing: \$25 <u>copay</u> per service X-Ray/Diagnostic: \$50 <u>copay</u> per service | Not Covered | None | |
| | Imaging (CT/PET scans, MRIs) | \$350 <u>copay</u> per service | Not Covered | None | |
| If you need drugs to treat your | Tier 1 – Your Lowest Cost Option | \$30 <u>copay</u> , <u>deductible</u> does not apply. | Not Covered | <u>Provider</u> means pharmacy for purposes of this section. Retail: Up to a 31-day supply. | |
| illness or condition More information about prescription drug coverage is available at uhc.com/xmadruglis t3tier2024 | Tier 2 – Your Mid-Range Cost Option | \$60 <u>copay</u> | Not Covered | Mail-Order: Up to a 90-day supply at 2x the 30-day cost share for Tiers 1 & 2, 3x the 30-day cost share for Tier 3. Specialty drugs limited to 30-day supply at a network pharmacy. Certain drugs may have a preauthorization requirement. If you don't get preauthorization, benefits will not be covered. Certain preventive medications (including certain contraceptives) are covered at No Charge, Deductible does not apply. See the website listed for information on drugs covered by your plan. Not all drugs are covered. | |
| | Tier 3 – Your Mid-Range Cost Option | \$90 <u>copay</u> | Not Covered | | |
| | Tier 4 – Your Highest Cost Option | Not Applicable | Not Applicable | | |

| Common | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information | |
|---|--|--|--|---|--|
| Medical Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$500 <u>copay</u> per service | Not Covered | None | |
| | Physician/surgeon fees | 0% <u>coinsurance</u> | Not Covered | None | |
| If you need | Emergency room care | \$350 <u>copay</u> per visit | \$350 copay per visit | None | |
| immediate medical attention | Emergency medical transportation | 0% <u>coinsurance</u> | 0% <u>coinsurance</u> | None | |
| | <u>Urgent care</u> | \$60 <u>copay</u> per admission, <u>deductible</u> does not apply. | Not Covered | None | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | \$1,000 <u>copay</u> per admission | Not Covered | None | |
| | Physician/surgeon fees | 0% coinsurance | Not Covered | None | |
| If you need mental health, behavioral | Outpatient services | \$25 <u>copay</u> per visit, <u>deductible</u> does not apply. | Not Covered | Network Partial hospitalization/intensive outpatient treatment: 0% coinsurance | |
| health, or substance abuse services | Inpatient services | \$1,000 <u>copay</u> per admission | Not Covered | None | |
| If you are | Office visits | No Charge | Not Covered | None | |
| pregnant | Childbirth/delivery professional services | 0% coinsurance | Not Covered | | |
| | Childbirth/delivery facility services | \$1,000 <u>copay</u> per admission | Not Covered | None | |
| If you need help | Home health care | 0% coinsurance | Not Covered | None | |
| recovering or have other special health needs | Rehabilitation services | \$60 <u>copay</u> per visit, <u>deductible</u> does not apply. | Not Covered | Limits per calendar year: Physical, Occupational: 44 visits combined with speech. Speech, Cardiac: Unlimited; Pulmonary: 20 visits. Physical and Occupational therapy limits do not apply to treatment for autism or if a part of health care . | |
| | Habilitative services | \$60 <u>copay</u> per visit, <u>deductible</u> does not apply. | Not Covered | Limits per calendar year: Physical, Occupational: 44 visits combined with speech. Speech: Unlimited. Physical and Occupational therapy limits do not apply to treatment for autism. | |

| Common | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information | |
|---|----------------------------|---|--|---|--|
| Medical Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | | |
| | Skilled nursing care | \$1,000 <u>copay</u> per admission | Not Covered | Skilled Nursing is limited to 100 days per calendar year. Inpatient rehabilitation limited to 60 days. | |
| | Durable medical equipment | 0% <u>coinsurance</u> | Not Covered | None | |
| | Hospice services | 0% <u>coinsurance</u> | Not Covered | None | |
| If your child needs dental or eye care | Children's eye exam | \$25 <u>copay</u> per visit, <u>deductible</u> does not apply. | Not Covered | Limited to 1 exam every 12 months. | |
| | Children's glasses | 50% <u>coinsurance,</u> <u>deductible</u> does not apply. | Not Covered | Limited to 1 pair every 12 months. You may choose contact lenses instead of eyeglasses. The benefit doesn't cover both. | |
| | Children's dental check-up | 0% <u>coinsurance</u> | Not Covered | Cleanings are covered 2 times every 12 months. Additional limitations may apply. | |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care (adult)

Bariatric surgery

Glasses (adult)

- Long-term care
- Non-emergency care when travelling outside the U.S.
- Private duty nursing
- Routine eye care (adult)
- Routine foot care Except as covered for Diabetes

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Abortion

- Chiropractic (Manipulative care)
- Hearing aids \$2,000 per ear every 36 months
- Infertility treatment
- Weight loss programs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or doi:10.5016/gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa, Massachusetts Division of Insurance at 1-617-521-7794 or mass.gov/ocabr/government/oca-agencies/doi-lp or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you too, including buying individual insurance coverage through the Massachusetts Division of Insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or myuhc.com or the Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/ebsa/healthreform or Massachusetts Division of Insurance at 1-617-521-7794 or mass.gov/ocabr/government/oca- agencies/doi-lp.

Additionally, a consumer assistance program may help you file your appeal. Contact Massachusetts Division of Insurance at 1-617-521-7794 or mass.gov/ocabr/government/oca- agencies/doi-lp.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-856-2429.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-856-2429.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-877-856-2429.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-856-2429.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

\$0

\$300

Limits or exclusions

The total Mia would pay is

| Peg is Having a Baby (9 months of in- <u>network</u> pre-natal care and a hospital delivery) | | Managing Joe's type 2 Dia (a year of routine in- <u>network</u> care of controlled condition) | Mia's Simple Fracture (in- <u>network</u> emergency room visit and follow up care) | | | |
|---|----------------------------------|--|--|---|------------------------------|--|
| The <u>plan's</u> overall <u>deductible</u> <u>Specialist copay</u> Hospital (facility) <u>copay</u> Other <u>coinsurance</u> | \$2,000 \$60 \$1,000 0% | The <u>plan's</u> overall <u>deductible</u> <u>Specialist copay</u> Hospital (facility) <u>copay</u> Other <u>coinsurance</u> | \$2,000 \$60 \$1,000 0% | The <u>plan's</u> overall <u>deductible</u> <u>Specialist copay</u> Hospital (facility) <u>copay</u> Other <u>coinsurance</u> | \$2,00 \$6 \$1,00 0 | |
| This EXAMPLE event includes services like: Specialist office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia) | | This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter) | | This EXAMPLE event includes services like: Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy) | | |
| Total Example Cost | \$12,700 | Total Example Cost | \$5,600 | Total Example Cost | \$2,800 | |
| In this example, Peg would pay: | | In this example, Joe would pay: | | In this example, Mia would pay: | | |
| Cost Sharing | | Cost Sharing | | Cost Sharing | | |
| <u>Deductibles</u> | \$2,000 | <u>Deductibles</u> | \$100 | <u>Deductibles</u> | \$2,000 | |
| Copayments | \$0 | <u>Copayments</u> | \$200 | <u>Copayments</u> | \$500 | |
| Coinsurance | \$0 | <u>Coinsurance</u> | \$0 | Coinsurance | \$0 | |
| What isn't covered | | What isn't covered | | What isn't covered | | |
| | | | | | 1 | |

The total Joe would pay is

Limits or exclusions

\$60

\$2,060

\$0

\$2,500

Limits or exclusions

The total Peg would pay is