UnitedHealthcare[®] UHC ConnectorCare 1

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The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-856-2429 or visit

<u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0	See the Common Medical Events Chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your <u>deductible</u> ?	No.	See the Common Medical Events Chart below for your costs for services this <u>plan</u> covers.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not Applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Not Applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>uhc.com/xmadocfind2024</u> or call 1-877-856-2429 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes. An electronic <u>referral</u> is required to see a <u>Network Specialist</u>	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .



All **<u>copayment</u>** and **<u>coinsurance</u>** costs shown in this chart are after your **<u>deductible</u>** has been met, if a **<u>deductible</u>** applies.

Common	Services You May Need	What You W	/ill Pay	Limitations, Exceptions, & Other Important Information
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	No Charge	Not Covered	Virtual visits – No Charge by a Designated Virtual <u>Network</u> <u>Provider</u> If you receive services in addition to office visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery.
	<u>Specialist</u> visit	No Charge	Not Covered	If you receive services in addition to office visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery.
	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No Charge	Not Covered	None
	Imaging (CT/PET scans, MRIs)	No Charge	Not Covered	None
If you need drugs to treat your	Tier 1 – Your Lowest Cost Option	\$1 <u>copay</u> , <u>deductible</u> does not apply.	Not Covered	<u>Provider</u> means pharmacy for purposes of this section. Retail: Up to a 31-day supply.
illness or condition	Tier 2 – Your Mid-Range Cost Option	\$3.65 <u>copay</u> , <u>deductible</u> does not apply.	Not Covered	Mail-Order: Up to a 90-day supply at 2x the 30-day cost share for Tiers 1, 2 & 3. Specialty drugs limited to 30-day supply at a <u>network</u> pharmacy. Certain drugs may have a
More information about prescription	Tier 3 – Your Mid-Range Cost Option	\$3.65 <u>copay,</u> <u>deductible</u> does not apply.	Not Covered	preauthorization requirement. If you don't get preauthorization, benefits will not be covered. Certain
drug coverage is available at <u>uhc.com/xmadruglis</u> t4tier2024	Tier 4 – Your Highest Cost Option	Not Applicable	Not Applicable	preventive medications (including certain contraceptives) are covered at No Charge, <u>Deductible</u> does not apply. See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No Charge	Not Covered	None
	Physician/surgeon fees	No Charge	Not Covered	None

Common	Services You May Need	What You W	/ill Pay	Limitations, Exceptions, & Other Important Information
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need immediate medical	Emergency room care	No Charge	No Charge	None
attention	Emergency medical transportation	No Charge	No Charge	None
	<u>Urgent care</u>	No Charge	Not Covered	None
If you have a hospital stay	Facility fee (e.g., hospital room)	No Charge	Not Covered	None
	Physician/surgeon fees	No Charge	Not Covered	None
If you need mental health, behavioral	Outpatient services	No Charge	Not Covered	<u>Network</u> Partial <u>hospitalization</u> /intensive outpatient treatment: No Charge
health, or substance abuse services	Inpatient services	No Charge	Not Covered	None
If you are	Office visits	No Charge	Not Covered	None
pregnant	Childbirth/delivery professional services	No Charge	Not Covered	
	Childbirth/delivery facility services	\$50 <u>copay</u> per admission, <u>deductible</u> does not apply.	Not Covered	None
If you need help recovering or have other special	Home health care	No Charge	Not Covered	None
health needs	Rehabilitation services	No Charge	Not Covered	Limits per calendar year: Physical, Occupational: 44 visits combined with speech. Speech, Cardiac: Unlimited; Pulmonary: 20 visits. Physical and Occupational therapy limits do not apply to treatment for autism or if a part of <u>home</u> <u>health care</u> .
	Habilitative services	No Charge	Not Covered	Limits per calendar year: Physical, Occupational: 44 visits combined with speech. Speech: Unlimited. Physical and Occupational therapy limits do not apply to treatment for autism.

Common	Services You May Need	What You W	Vill Pay	Limitations, Exceptions, & Other Important Information
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Skilled nursing care	\$50 <u>copay</u> per admission, <u>deductible</u> does not apply.	Not Covered	Skilled Nursing is limited to 100 days per calendar year. Inpatient rehabilitation limited to 60 days.
	Durable medical equipment	No Charge	Not Covered	None
	Hospice services	No Charge	Not Covered	None
	Children's eye exam	No Charge	Not Covered	Limited to 1 exam every 12 months.
If your child needs dental or eye care	Children's glasses	50% <u>coinsurance,</u> <u>deductible</u> does not apply.	Not Covered	Limited to 1 pair every 12 months. You may choose contact lenses instead of eyeglasses. The benefit doesn't cover both.
	Children's dental check-up	No Charge	Not Covered	Cleanings are covered 2 times every 12 months. Additional limitations may apply.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Che	eck your policy or plan document for more information	n and a list of any other <u>excluded services</u> .)
AcupunctureCosmetic surgery	 Long-term care Non-emergency care when travelling outside - 	Private duty nursingRoutine eye care (adult)
Dental care (adult)Glasses (adult)	the U.S.	 Routine foot care – Except as covered for Diabetes
Other Covered Services (Limitations may apply to t	hese services. This isn't a complete list. Please see y	our <u>plan</u> document.)
Abortion	Chiropractic (Manipulative care)	Infertility treatment
Bariatric surgery	Hearing aids - \$2,000 per ear every 36 months	Weight loss programs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u>, Massachusetts Division of Insurance at 1-617-521-7794 or <u>mass.gov/ocabr/government/oca- agencies/doi-lp</u> or Office of Personnel Management Multi State Plan Program: <u>opm.gov/healthcare-insurance/multi-state-plan-program/external-review/</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/ebsa/healthreform</u> or Massachusetts Division of Insurance at 1-617-521-7794 or <u>mass.gov/ocabr/government/oca- agencies/doi-lp</u>. Additionally, a consumer assistance program may help you file your appeal. Contact Massachusetts Division of Insurance at 1-617-521-7794 or <u>mass.gov/ocabr/government/oca- agencies/doi-lp</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-856-2429. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-856-2429. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-877-856-2429. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-856-2429.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in- <u>network</u> pre-natal car hospital delivery)	re and a	Managing Joe's type 2 Dial (a year of routine in- <u>network</u> care o controlled condition)		Mia's Simple Frac (in- <u>network</u> emergency roo follow up care)	
 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copay</u> Hospital (facility) <u>copay</u> Other <u>coinsurance</u> 	\$0 \$0 \$0 0%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copay</u> Hospital (facility) <u>copay</u> Other <u>coinsurance</u> 	\$0 \$0 \$0 0%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist copay</u> Hospital (facility) <u>copay</u> Other <u>coinsurance</u> 	\$ \$ \$ 0%
This EXAMPLE event includes services Specialist office visits (pre-natal care)	s like:	This EXAMPLE event includes service <u>Primary care physician</u> office visits (inclu-		This EXAMPLE event includes set Emergency room care (including me	
Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blood w</i>	vork)	education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose met	ter)	<u>Diagnostic test</u> (<i>x-ray</i>) <u>Durable medical equipment</u> (crutche <u>Rehabilitation services</u> (physical the	
Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blood w</i>	vork) \$12,700	<u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u>	ter) \$5,600	Durable medical equipment (crutche	
Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blood we</i> <u>Specialist</u> visit (<i>anesthesia</i>) Total Example Cost	,	<u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose medical Total Example Cost	,	Durable medical equipment (crutche Rehabilitation services (physical the Total Example Cost	prapy)
Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blood we</i> <u>Specialist</u> visit (<i>anesthesia</i>) Total Example Cost	,	<u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose met	,	Durable medical equipment (crutche Rehabilitation services (physical the	prapy)
Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blood w</i> <u>Specialist</u> visit (<i>anesthesia</i>) Total Example Cost In this example, Peg would pay:	,	<u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose medical Total Example Cost In this example, Joe would pay:	,	Durable medical equipment (crutche Rehabilitation services (physical the Total Example Cost In this example, Mia would pay:	prapy)
Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blood we</i> <u>Specialist</u> visit (<i>anesthesia</i>) Total Example Cost n this example, Peg would pay: <i>Cost Sharing</i>	\$12,700	<u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose medical Total Example Cost In this example, Joe would pay: <u>Cost Sharing</u>	\$5,600	Durable medical equipment (crutche Rehabilitation services (physical the Total Example Cost In this example, Mia would pay: Cost Sharing	\$2,800
Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blood w</i> <u>Specialist</u> visit (<i>anesthesia</i>) Total Example Cost n this example, Peg would pay: <i>Cost Sharing</i> <u>Deductibles</u>	\$12,700	Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose medical equipment) Total Example Cost In this example, Joe would pay: Cost Sharing Deductibles	\$5,600	Durable medical equipment (crutche Rehabilitation services (physical the Total Example Cost In this example, Mia would pay: Cost Sharing Deductibles	\$2,800 \$2,800 \$0
Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (<i>ultrasounds and blood we</i> <u>Specialist</u> visit (<i>anesthesia</i>) Total Example Cost In this example, Peg would pay: Cost Sharing <u>Deductibles</u> <u>Copayments</u>	\$12,700 \$0 \$0	Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose medical equipment) Total Example Cost In this example, Joe would pay: Cost Sharing Deductibles Copayments	\$5,600 \$0 \$0	Durable medical equipment (crutche Rehabilitation services (physical the Total Example Cost In this example, Mia would pay: Cost Sharing Deductibles Copayments	(\$0 \$0 \$0 \$0 \$0
In this example, Peg would pay: Cost Sharing Deductibles Copayments Coinsurance	\$12,700 \$0 \$0	Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose medical equipment) Total Example Cost In this example, Joe would pay: Cost Sharing Deductibles Copayments Coinsurance	\$5,600 \$0 \$0	Durable medical equipment (crutche Rehabilitation services (physical the Total Example Cost In this example, Mia would pay: Cost Sharing Deductibles Copayments Coinsurance	(\$0 \$0 \$0 \$0 \$0