UnitedHealthcare UHC Silver-X Advantage (\$0 Virtual Urgent Care, \$3 Tier 2 Rx, \$0 Insulin)

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-200-0405 or visit <u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|---|---|
| What is the overall <u>deductible</u> ? | <u>Network</u> : \$2,750 Individual / \$5,500 Family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible</u> ? | Yes. <u>Preventive care</u> and categories with a <u>copay</u> are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>healthcare.gov/coverage/preventive-care-benefits</u> . |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket limit</u> for this <u>plan</u> ? | <u>Network</u> : \$9,450 Individual / \$18,900 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-</u> of-pocket limit? | <u>Premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>uhc.com/xfldocfindg2024</u> or call 1- 888-200-0405 for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | Yes. | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common Medical | Services You May Need | vices You May Need What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|---|--|--|--|
| Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| If you visit a health care <u>provider's</u> office | Primary care visit to treat an injury or illness | \$5 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | None |
| or clinic | <u>Specialist</u> visit | \$100 <u>copay</u> /visit | Not Covered | None |
| | Preventive care/ screening/ immunization | No Charge | Not Covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | Lab Testing: Free Standing/Office: \$15 <u>copay</u> /service Hospital: \$100 <u>copay</u> /service X-Ray/Diagnostics: Free Standing/Office: \$35 <u>copay</u> /service Hospital: \$60 <u>copay</u> /service | Not Covered | None |
| | Imaging (CT/PET scans, MRIs) | Free Standing/Office: \$200 <u>copay</u> /service Hospital: \$375 <u>copay</u> /service | Not Covered | None |
| If you need drugs to treat your illness or | Tier 1 - Your Lowest Cost Option | No Charge | Not Covered | Provider means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or a 90-day |
| condition More information | Tier 2 – Your Lower Cost Option | \$3 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | supply at 2.5x the 30-day <u>cost share</u> . Mail-Order: Up to a 90-day supply at 2.5x the 30-day <u>cost</u> |
| about prescription drug coverage is | Tier 3 - Your Mid-Range Cost Option | \$30 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | <u>share</u> . Specialty drugs limited to a 30-day supply at a <u>network</u> |
| available at uhc.com/xfldruglist202 | Tier 4 – Your Mid-Range Cost Option | \$85 <u>copay</u> /prescription | Not Covered | pharmacy. Certain drugs may have a <u>preauthorization</u> requirement. If you don't get <u>preauthorization</u>, benefits will not be covered. Certain preventive medications (including certain contraceptives) are covered at No Charge. See the website listed for information on drugs covered by you plan. Not all drugs are covered. Insulin products listed on the <u>Prescription Drug List</u> are covered at No Charge at a <u>network</u> pharmacy. |
| <u>4</u> | Tier 5 – Your Higher Cost Option | 40% coinsurance | Not Covered | |
| | Tier 6 – Your Highest Cost Option | 50% <u>coinsurance</u> | Not Covered | |

| Common Medical | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---|--|--|--|--|
| Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$375 <u>copay</u> /service | Not Covered | None |
| | Physician/surgeon fees | Free Standing/Office: \$375 <u>copay</u> /service Hospital: \$750 <u>copay</u> /service | Not Covered | None |
| If you need | Emergency room care | \$1,000 <u>copay</u> /visit | \$1,000 <u>copay</u> /visit | None |
| immediate medical attention | Emergency medical transportation | 30% coinsurance | 30% coinsurance | None |
| | <u>Urgent care</u> | \$100 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | Virtual visits - No Charge by a Designated Virtual Provider. |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 30% coinsurance | Not Covered | None |
| - | Physician/surgeon fees | 30% <u>coinsurance</u> | Not Covered | None |
| If you need mental health, behavioral | Outpatient services | Office Visit: \$50 <u>copay</u> /visit Outpatient: \$375 <u>copay</u> /visit | Not Covered | None |
| health, or substance abuse services | Inpatient services | 30% <u>coinsurance</u> | Not Covered | None |
| If you are pregnant | Office visits | No Charge | Not Covered | Cost-sharing does not apply for preventive services. |
| | Childbirth/delivery professional services | 30% coinsurance | Not Covered | Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and |
| | Childbirth/delivery facility services | 30% <u>coinsurance</u> | Not Covered | services described elsewhere in the SBC (i.e. ultrasound.) |
| If you need help | Home health care | 30% <u>coinsurance</u> | Not Covered | Limited to 20 visits/year. |
| recovering or have other special health needs | Rehabilitation services | \$100 <u>copay</u> /visit | Not Covered | Limits/year: Physical, Occupational, Speech, Manipulative: combined limit 35 visits; Cardiac, Pulmonary: Unlimited visits each No limits apply for treatment of Autism Spectrum Disorder Services. |
| | Habilitative services | \$100 <u>copay</u> /visit | Not Covered | Limits/year: Physical, Occupational, Speech, Manipulative: combined limit 35 visits; |
| | Skilled nursing care | 30% coinsurance | Not Covered | Limited to 60 days/year (combined with inpatient rehabilitation) |

| Common Medical | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|---------------------|------------------------------|--|--|--|
| Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| | Durable medical equipment | 30% coinsurance | Not Covered | None |
| | Hospice services | 30% coinsurance | Not Covered | None |
| If your child needs | Children's eye exam | No Charge | Not Covered | Limited to 1 exam/12 months. |
| dental or eye care | Children's glasses | 30% coinsurance | Not Covered | Limited to 1 pair/12 months. |
| | Children's dental check-up | No Charge | Not Covered | Limited to 2 visits/12 months. |

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) | | |
|--|--|--|
| Abortion - (except in cases of rape, incest, or when the life • Glasses (Adult) Private duty nursing | | |
| of the mother is endangered) | Hearing aids | Routine eye care (Adult) |
| Acupuncture | Infertility treatment | Routine foot care - except as covered for diabetes |
| Bariatric surgery | Long-term care | Weight loss programs |
| Cosmetic surgery | Non-emergency care when traveling or | utside the U.S. |
| Dental care (Adult) | | |

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

• Chiropractic (manipulative) care - 35 visits/year, combined with PT/OT/ST

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of Florida, Inc. at 1-888-200-0405 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or Florida Office of Insurance Regulation, Florida Department of Financial Services, Division of Consumer Services, 200 East Gaines Street, Tallahassee, FL 32399-4288, 1-888-693-5236. Out of State: 1-850-413-3089. TDD Line: 1-800-640-0886 or <u>floir.com/consumers</u> or Office of Personnel Management Multi State Plan Program: <u>opm.gov/healthcare-insurance/multi-state-plan-program/external-review/</u>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or Florida Office of Insurance Regulation, Florida Department of Financial Services, Division of Consumer Services at 1-888-693-5236, Out of State: 1-850-413-3089, TDD Line: 1-800-640-0886 or <u>floir.com/consumers</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-200-0405 Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-200-0405 Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-200-0405 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-888-200-0405

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby | | |
|---|---------|--|
| (9 months of in- <u>network</u> pre-natal care and a hospital | | |
| delivery) | | |
| The plan's overall deductible | \$2,750 | |
| Specialist copayment \$10 | | |
| Hospital (facility) <u>coinsurance</u> 30% | | |
| Other coinsurance 30% | | |

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

| Total Example Cost | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$2,750 |
| <u>Copayments</u> | \$10 |
| <u>Coinsurance</u> | \$2,500 |
| What isn't covered | |
| Limits or exclusions \$ | |
| The total Peg would pay is | \$5,320 |

| Managing Joe's Type 2 Diabetes | | |
|---|--|--|
| (a year of routine in- <u>network</u> care of a well-controlled | | |
| condition) | | |
| The plan's overall deductible \$2,750 | | |
| Specialist copayment \$100 | | |
| Hospital (facility) <u>coinsurance</u> 30% | | |
| Other coinsurance 30% | | |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*) <u>Diagnostic tests</u> (*blood work*) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

| Total Example Cost | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$600 |
| <u>Copayments</u> | \$100 |
| <u>Coinsurance</u> | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$700 |

Mia's Simple Fracture

(in-<u>network</u> emergency room visit and follow up care)

| The plan's overall deductible | \$2,750 |
|--|---------|
| Specialist copayment | \$100 |
| Hospital (facility) <u>coinsurance</u> | 30% |
| Other coinsurance | 30% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$2,700 |
| <u>Copayments</u> | \$10 |
| <u>Coinsurance</u> | \$0 |
| What isn't covered | 1 |
| Limits or exclusions | |
| The total Mia would pay is | \$2,710 |