UnitedHealthcare UHC Silver-C Advantage (\$0 Virtual Urgent Care, \$1 Tier 2 Rx, \$0 Insulin)

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-200-0405 or visit <u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<u>Network</u> : \$125 Individual / \$250 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> and categories with a <u>copay</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>healthcare.gov/coverage/preventive-care-benefits</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	<u>Network</u> : \$1,500 Individual / \$3,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-</u> of-pocket limit?	<u>Premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>uhc.com/xfldocfindg2024</u> or call 1- 888-200-0405 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <u>provider's</u> office	Primary care visit to treat an injury or illness	\$1 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	None
or clinic	<u>Specialist</u> visit	\$10 <u>copay</u> /visit	Not Covered	None
	Preventive care/ screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
lf you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab Testing: Free Standing/Office: \$1 <u>copay</u> /service Hospital: \$20 <u>copay</u> /service X-Ray/Diagnostics: Free Standing/Office: \$5 <u>copay</u> /service Hospital: \$30 <u>copay</u> /service	Not Covered	None
	Imaging (CT/PET scans, MRIs)	Free Standing/Office: \$10 <u>copay</u> /service Hospital: \$50 <u>copay</u> /service	Not Covered	None
If you need drugs to treat your illness or	Tier 1 - Your Lowest Cost Option	No Charge	Not Covered	Provider means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or a 90-day
condition More information	Tier 2 – Your Lower Cost Option	\$1 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	supply at 2.5x the 30-day <u>cost share</u> . Mail-Order: Up to a 90-day supply at 2.5x the 30-day <u>cost</u>
about <u>prescription</u> drug coverage is	Tier 3 - Your Mid-Range Cost Option	\$12 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	<u>share</u> . Specialty drugs limited to a 30-day supply at a <u>network</u>
available at uhc.com/xfldruglist202	Tier 4 – Your Mid-Range Cost Option	\$30 copay /prescription	Not Covered	pharmacy. Certain drugs may have a <u>preauthorization</u> requirement. If you don't get <u>preauthorization</u> , benefits will not be covered. Certain preventive medications (including certain contraceptives) are covered at No Charge.
4	Tier 5 – Your Higher Cost Option	40% <u>coinsurance</u>	Not Covered	
	Tier 6 – Your Highest Cost Option	50% <u>coinsurance</u>	Not Covered	See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered. Insulin products listed on the <u>Prescription Drug List</u> are covered at No Charge at a <u>network</u> pharmacy.
If you have	Facility fee (e.g., ambulatory surgery	\$15 <u>copay</u> /service	Not Covered	None

Common Medical	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
outpatient surgery	center)			
	Physician/surgeon fees	Free Standing/Office: \$15 <u>copay</u> /service Hospital: \$30 <u>copay</u> /service	Not Covered	None
If you need	Emergency room care	\$350 <u>copay</u> /visit	\$350 <u>copay</u> /visit	None
immediate medical attention	Emergency medical transportation	5% coinsurance	5% coinsurance	None
	Urgent care	\$50 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	Virtual visits - No Charge by a Designated Virtual Provider.
If you have a hospital stay	Facility fee (e.g., hospital room)	5% coinsurance	Not Covered	None
	Physician/surgeon fees	5% <u>coinsurance</u>	Not Covered	None
If you need mental health, behavioral	Outpatient services	Office Visit: \$10 <u>copay</u> /visit Outpatient: \$15 <u>copay</u> /visit	Not Covered	None
health, or substance abuse services	Inpatient services	5% <u>coinsurance</u>	Not Covered	None
If you are pregnant	Office visits	No Charge	Not Covered	Cost-sharing does not apply for preventive services.
	Childbirth/delivery professional services	5% coinsurance	Not Covered	Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and
	Childbirth/delivery facility services	5% coinsurance	Not Covered	services described elsewhere in the SBC (i.e. ultrasound.)
If you need help	Home health care	5% <u>coinsurance</u>	Not Covered	Limited to 20 visits/year.
recovering or have other special health needs	Rehabilitation services	\$10 <u>copay</u> /visit	Not Covered	Limits/year: Physical, Occupational, Speech, Manipulative: combined limit 35 visits; Cardiac, Pulmonary: Unlimited visits each No limits apply for treatment of Autism Spectrum Disorder Services.
	Habilitative services	\$10 <u>copay</u> /visit	Not Covered	Limits/year: Physical, Occupational, Speech, Manipulative: combined limit 35 visits;
	Skilled nursing care	5% <u>coinsurance</u>	Not Covered	Limited to 60 days/year (combined with inpatient rehabilitation)
	Durable medical equipment	5% <u>coinsurance</u>	Not Covered	None
	Hospice services	5% <u>coinsurance</u>	Not Covered	None

Common Medical	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If your child needs	Children's eye exam	No Charge	Not Covered	Limited to 1 exam/12 months.
dental or eye care	Children's glasses	5% <u>coinsurance</u>	Not Covered	Limited to 1 pair/12 months.
	Children's dental check-up	No Charge	Not Covered	Limited to 2 visits/12 months.

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)		
r when the life • Hearing aids	Private duty nursing	
 Infertility treatment 	Routine eye care (Adult)	
Long-term care	Routine foot care - except as covered for diabetes	
 Non-emergency care when traveling outside the U.S. 	Weight loss programs	
	r when the life • Hearing aids • Infertility treatment • Long-term care	

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

• Chiropractic (manipulative) care - 35 visits/year, combined with PT/OT/ST

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of Florida, Inc. at 1-888-200-0405 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/aboutebsa/ask-a-question/ask-ebsa or Florida Office of Insurance Regulation, Florida Department of Financial Services, Division of Consumer Services, 200 East Gaines Street, Tallahassee, FL 32399-4288, 1-888-693-5236. Out of State: 1-850-413-3089. TDD Line: 1-800-640-0886 or floir.com/consumers or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or Florida Office of Insurance Regulation, Florida Department of Financial Services, Division of Consumer Services at 1-888-693-5236, Out of State: 1-850-413-3089, TDD Line: 1-800-640-0886 or <u>floir.com/consumers</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-200-0405 Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-200-0405 Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-200-0405 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-888-200-0405

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby		
(9 months of in- <u>network</u> pre-natal care and a hospital		
delivery)		
The <u>plan's</u> overall <u>deductible</u>	\$125	
Specialist copayment	\$10	
Hospital (facility) <u>coinsurance</u>	5%	
Other <u>coinsurance</u>	5%	

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$100
<u>Copayments</u>	\$30
<u>Coinsurance</u>	\$400
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$590

Managing Joe's Type 2 Diabetes		
(a year of routine in- <u>network</u> care of a well-controlled		
condition)		
The plan's overall deductible \$125		
Specialist copayment	\$10	
Hospital (facility) <u>coinsurance</u>		
Other <u>coinsurance</u>	5%	

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$100
<u>Copayments</u>	\$100
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$200

Mia's Simple Fracture

(in-<u>network</u> emergency room visit and follow up care)

The plan's overall deductible	\$125
Specialist copayment	\$10
Hospital (facility) <u>coinsurance</u>	5%
Other coinsurance	5%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$100
<u>Copayments</u>	\$400
Coinsurance	\$40
What isn't covered	1
Limits or exclusions	\$0
The total Mia would pay is	\$540