UHC Gold-A Virtual First (Unlimited \$0 App-based Care, \$0 Tier 2 Rx) (Disponible en

español)

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-200-0405 or visit uhc.com/aca-sample-policy. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	Yes.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not Applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
What is not included in the out-of-pocket limit?	Not Applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
Will you pay less if you use a network provider?	Not Applicable	This <u>plan</u> does not use a <u>provider network</u> . You can receive covered services from any <u>provider</u> .
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important
		Indian Health Care	Non-IHCP Provider	Information
		Provider (IHCP) (You will pay the least)	(You will pay the most)	
If you visit a health care	Primary care visit to treat an injury	No Charge	No Charge	Virtual visits - No Charge by a Designated Virtual
provider's office or clinic	or illness			Provider.
	Specialist visit	No Charge	No Charge	None

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important	
		Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP Provider (You will pay the most)	Information	
	Preventive care/screening/ immunization	No Charge	No Charge	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	No Charge	No Charge	None	
	Imaging (CT/PET scans, MRIs)	No Charge	No Charge	None	
If you need drugs to treat	Tier 1 - Your Lowest Cost Option	No Charge	No Charge	Provider means pharmacy for purposes of this	
your illness or condition	Tier 2 - Your Lower Cost Option	No Charge	No Charge	section. Retail: One month supply up to a 30-day supply or	
More information about prescription drug	Tier 3 - Your Mid-Range Cost Option	No Charge	No Charge	a 90-day supply at 2.5x the 30-day cost share. Mail-Order: Up to a 90-day supply at 2.5x the 30-	
is available at	Tier 4 - Your Mid-Range Cost Option	No Charge	No Charge	day <u>cost share</u> . Specialty drugs limited to a 30-day supply at a network pharmacy.	
uhc.com/xfldruglist2024	Tier 5 - Your Higher Cost Option	No Charge	No Charge	Certain drugs may have a <u>preauthorization</u> requirement. If you don't get <u>preauthorization</u> , benefits will not be covered. Certain preventive medications (including certain contraceptives) are covered at No Charge. See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered.	
	Tier 6 - Your Highest Cost Option	No Charge	No Charge		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No Charge	No Charge	None	
	Physician/surgeon fees	No Charge	No Charge	None	
If you need immediate medical attention	Emergency room care	No Charge	No Charge	None	
	Emergency medical transportation	No Charge	No Charge	None	
	<u>Urgent care</u>	No Charge	No Charge	Virtual visits - No Charge by a Designated Virtual Provider.	
If you have a hospital	Facility fee (e.g., hospital room)	No Charge	No Charge	None	
stay	Physician/surgeon fees	No Charge	No Charge	None	
If you need mental health, behavioral health, or	Outpatient services	Office Visit: No Charge Outpatient: No Charge	Office Visit: No Charge Outpatient: No Charge	None	

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Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important
		Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP Provider (You will pay the most)	Information
substance abuse services	Inpatient services	No Charge	No Charge	None
If you are pregnant	Office visits	No Charge	No Charge	None
	Childbirth/delivery professional services	No Charge	No Charge	
	Childbirth/delivery facility services	No Charge	No Charge	
If you need help recovering or have other special health needs	Home health care	No Charge	No Charge	Limited to 20 visits/year.
	Rehabilitation services	No Charge	No Charge	Limits/year: Physical, Occupational, Speech, Manipulative: combined limit 35 visits; Cardiac, Pulmonary: Unlimited visits each No limits apply for treatment of Autism Spectrum Disorder Services.
	Habilitative services	No Charge	No Charge	Limits/year: Physical, Occupational, Speech, Manipulative: combined limit 35 visits;
	Skilled nursing care	No Charge	No Charge	Limited to 60 days/year (combined with inpatient rehabilitation)
	Durable medical equipment	No Charge	No Charge	None
	Hospice services	No Charge	No Charge	None
If your child needs dental	Children's eye exam	No Charge	No Charge	Limited to 1 exam/12 months.
or eye care	Children's glasses	No Charge	No Charge	Limited to 1 pair/12 months.
	Children's dental check-up	No Charge	No Charge	Limited to 2 visits/12 months.

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Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of rape, incest, or when the life Glasses (Adult)
- of the mother is endangered)
- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care (Adult)

- Hearing aids
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private duty nursing
- Routine eye care (Adult)
- Routine foot care except as covered for diabetes
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic (manipulative) care - 35 visits/year, combined with PT/OT/ST

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of Florida, Inc. at 1-888-200-0405 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/aboutebsa/ask-a-question/ask-ebsa or Florida Office of Insurance Regulation, Florida Department of Financial Services, Division of Consumer Services, 200 East Gaines Street, Tallahassee, FL 32399-4288, 1-888-693-5236. Out of State: 1-850-413-3089. TDD Line: 1-800-640-0886 or floir.com/consumers or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or myuhc.com/exchange or the Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/askebsa or Florida Office of Insurance Regulation, Florida Department of Financial Services, Division of Consumer Services at 1-888-693-5236, Out of State: 1-850-413-3089, TDD Line: 1-800-640-0886 or floir.com/consumers.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-guestion/ask-ebsa.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-200-0405

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-200-0405

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-200-0405

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-200-0405

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$0
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

This EXAMPLE event includes services like:

Diagnostic tests (ultrasounds and blood work)

Specialist office visits (pre-natal care)

Childbirth/Delivery Facility Services

Specialist visit (anesthesia)

Childbirth/Delivery Professional Services

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$0
■ Hospital (facility) coinsurance	0%
Other coinsurance	0%

Other coinsurance

Mia's Simple Fracture

(in-network emergency room visit and

follow up care)

This EXAMPLE event includes services like: Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches) Rehabilitation services (physical therapy)

■ The plan's overall deductible

■ Hospital (facility) coinsurance

■ Specialist copayment

Total Example Cost \$12,700 **Total Example Cost** \$5,600 In this example, Peg would pay: In this example, Joe would pay: Cost Sharing Cost Sharing Deductibles \$0 **Deductibles** \$0 \$0 \$0 Copayments Copayments \$0 \$0 Coinsurance Coinsurance What isn't covered What isn't covered Limits or exclusions \$60 Limits or exclusions \$0 \$0 The total Peg would pay is \$60 The total Joe would pay is

Total Example Cost	\$2,800	
n this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$0	

\$0

\$0