UnitedHealthcare UHC Gold-B Advantage+ (\$0 Virtual Urgent Care, \$3 Tier 2 Rx, Dental + Vision)

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-200-0405 or visit uhc.com/aca-sample-policy. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
	\$0 at Indian Health Care <u>Provider</u> (IHCP) or with IHCP <u>referral</u> at non-IHCP; or \$500 Individual / \$1,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered	Yes. Preventive care and categories with a	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a
_	copay are covered before you meet your	copayment or coinsurance may apply. For example, this plan covers certain preventive services
<u>deductible</u> ?	deductible.	without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>healthcare.gov/coverage/preventive-care-benefits</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	Network: \$7,750 Individual / \$15,500 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
	<u>Premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a network provider?	Yes. See <u>uhc.com/xfldocfindg2024</u> or call 1-888-200-0405 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays <u>(balance billing)</u> . Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .



All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common				Limitations, Exceptions, & Other Important	
Medical Event	May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Information
If you visit a health care provider's	Primary care visit to treat an injury or illness	No Charge	\$5 copay /visit, deductible does not apply	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
office or clinic	Specialist visit	No Charge	\$50 <u>copay</u> /visit	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
	Preventive care/ screening/ immunization	No Charge	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	No Charge	Lab Testing: Free Standing/Office: \$10 copay /service, deductible does not apply Hospital: \$65 copay /service, deductible does not apply X-Ray/Diagnostics: Free Standing/Office: \$65 copay /service Hospital: \$100 copay /service	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
	Imaging (CT/PET scans, MRIs)	No Charge	Free Standing/Office: \$250 copay /service Hospital: \$350 copay /service	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
If you need drugs to treat your illness or	Tier 1 - Your Lowest Cost Option	No Charge	No Charge	Not Covered	Provider means pharmacy for purposes of this section.  Retail: One month supply up to a 30-day supply or
condition  More information about	Tier 2 - Your Lower Cost Option	No Charge	\$3 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	a 90-day supply at 2.5x the 30-day cost share.  Mail-Order: Up to a 90-day supply at 2.5x the 30-day cost share.
prescription drug coverage is available at	Tier 3 - Your Mid- Range Cost Option	No Charge	\$30 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	Specialty drugs limited to a 30-day supply at a network pharmacy.  Certain drugs may have a preauthorization
uhc.com/xfldrugli st2024	Tier 4 – Your Mid- Range Cost Option	No Charge	\$50 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	requirement. If you don't get <u>preauthorization</u> , benefits will not be covered. Certain preventive medications (including certain contraceptives) are
	Tier 5 – Your Higher Cost Option	No Charge	30% <u>coinsurance</u>	Not Covered	covered at No Charge. See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered.

EXFL24HM0116926\_000 Page 2 of 6

Common	Services You		What You Will Pay	Limitations, Exceptions, & Other Important	
Medical Event	Care Provider pay more) No		Non-IHCP Out-of- Network Provider (You will pay the most)	Information	
	Tier 6 – Your Highest Cost Option	No Charge	40% <u>coinsurance</u>	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No Charge	\$300 <u>copay</u> /service	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
	Physician/ surgeon fees	No Charge	Free Standing/Office: \$300 copay /service Hospital: \$450 copay /service	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
If you need immediate	Emergency room care	No Charge	\$500 <u>copay</u> /visit	\$500 copay /visit	Cost-sharing waived at non-IHCP with IHCP referral.
medical attention	Emergency medical transportation	No Charge	35% <u>coinsurance</u>	35% coinsurance	Cost-sharing waived at non-IHCP with IHCP referral.
	Urgent care	No Charge	\$50 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	Virtual visits - No Charge by a Designated Virtual Provider.  Cost-sharing waived at non-IHCP with IHCP referral.
If you have a hospital stay	Facility fee (e.g., hospital room)	No Charge	35% <u>coinsurance</u>	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
	Physician/ surgeon fees	No Charge	35% <u>coinsurance</u>	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
If you need mental health, behavioral	Outpatient services	No Charge	Office Visit: \$30 <u>copay</u> /visit, <u>deductible</u> does not apply Outpatient: \$300 <u>copay</u> /visit	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
health, or substance abuse services	Inpatient services	No Charge	35% <u>coinsurance</u>	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.
If you are	Office Visits	No Charge	No Charge	Not Covered	Cost-sharing does not apply for preventive
pregnant	Childbirth/ delivery professional services	No Charge	35% <u>coinsurance</u>	Not Covered	services. Depending on the type of service, a copayment, coinsurance or deductible may apply.  Maternity care may include tests and services

EXFL24HM0116926\_000 Page 3 of 6

Common	Services You		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Information	
	Childbirth/ delivery facility services	No Charge	35% <u>coinsurance</u>	Not Covered	described elsewhere in the SBC (i.e. ultrasound.) <u>Cost-sharing</u> waived at non-IHCP with IHCP <u>referral</u> .	
If you need help recovering or have other	Home health care	No Charge	35% <u>coinsurance</u>	Not Covered	Limited to 20 visits/year. <u>Cost-sharing</u> waived at non-IHCP with IHCP referral.	
special health needs	Rehabilitation services	No Charge	\$50 <u>copay</u> /visit	Not Covered	Limits/year: Physical, Occupational, Speech, Manipulative: combined limit 35 visits; Cardiac, Pulmonary: Unlimited visits each No limits apply for treatment of Autism Spectrum Disorder Services. Cost-sharing waived at non-IHCP with IHCP referral.	
	Habilitation services	No Charge	\$50 <u>copay</u> /visit	Not Covered	Limits/year: Physical, Occupational, Speech, Manipulative: combined limit 35 visits; Cost-sharing waived at non-IHCP with IHCP referral.	
	Skilled nursing care	No Charge	35% <u>coinsurance</u>	Not Covered	Limited to 60 days/year (combined with inpatient rehabilitation)  Cost-sharing waived at non-IHCP with IHCP referral.	
	Durable medical equipment	No Charge	35% coinsurance	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.	
	Hospice services	No Charge	35% <u>coinsurance</u>	Not Covered	Cost-sharing waived at non-IHCP with IHCP referral.	
If your child needs dental or eye care	Children's eye exam	No Charge	No Charge	Not Covered	Limited to 1 exam/12 months. <u>Cost-sharing</u> waived at non-IHCP with IHCP referral.	
	Children's glasses	No Charge	35% <u>coinsurance</u>	Not Covered	Limited to 1 pair/12 months.  Cost-sharing waived at non-IHCP with IHCP referral.	
	Children's dental check-up	No Charge	No Charge	Not Covered	Limited to 2 visits/12 months.  Cost-sharing waived at non-IHCP with IHCP referral.	

EXFL24HM0116926\_000 Page 4 of 6

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of rape, incest, or when the life Hearing aids
- of the mother is endangered)

Infertility treatment

Private duty nursingRoutine foot care - excWeight loss programs

Acupuncture

Long-term care

• Routine foot care - except as covered for diabetes

Bariatric surgery

• Non-emergency care when traveling outside the U.S.

Cosmetic surgery

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic (manipulative) care - 35 visits/year, combined
 Glasses (Adult) - 1 pair/12 months with PT/OT/ST

• Routine eye care (Adult) - 1 exam/12 months

• Dental care (Adult) - 2 visits/12 months

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

UnitedHealthcare of Florida, Inc. at 1-888-200-0405 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="doi:10.500/doi:10.50

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or myuhc.com/exchange or the Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or Florida Office of Insurance Regulation, Florida Department of Financial Services, Division of Consumer Services at 1-888-693-5236, Out of State: 1-850-413-3089, TDD Line: 1-800-640-0886 or floir.com/consumers.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

#### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-200-0405

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-200-0405

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-200-0405

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-200-0405

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

EXFL24HM0116926\_000 Page 5 of 6

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)					
<ul> <li>The plan's overall deductible</li> <li>Specialist copayment</li> <li>Hospital (facility) coinsurance</li> <li>Other coinsurance</li> </ul>	\$500 \$50 35% 35%				

Managing Joe's Type	2 Diabetes
(a year of routine in- <u>network</u> care	e of a well-controlled
condition)	
■ The <u>plan's</u> overall <u>deductible</u>	\$500
Specialist copayment	\$50
Hospital (facility) coinsurance	35%
Other coinsurance	35%

Mia's Simple Fracture (in- <u>network</u> emergency room visit and follow up care)				
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) coinsurance</li> </ul>	\$500 \$50 35%			
■ Other <u>coinsurance</u>	35%			

#### This EXAMPLE event includes services like:

Specialist office visits (pre-natal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

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<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$12,700			
In this example, Peg would pay:				
Cost Sharing				
<u>Deductibles</u>	\$0			
Copayments	\$0			
<u>Coinsurance</u>	\$0			
What isn't covered				
Limits or exclusions	\$60			
The total Peg would pay is	\$60			

Total Example Cost	\$5,600			
In this example, Joe would pay:				
Cost Sharing				
<u>Deductibles</u>	\$0			
<u>Copayments</u>	\$0			
<u>Coinsurance</u>	\$0			
What isn't covered				
Limits or exclusions	\$0			
The total Joe would pay is	\$0			

Total Example Cost	\$2,800				
In this example, Mia would pay:	In this example, Mia would pay:				
Cost Sharing					
<u>Deductibles</u>	\$0				
Copayments	\$0				
<u>Coinsurance</u>	\$0				
What isn't covered	1				
Limits or exclusions	\$0				
The total Mia would pay is	\$0				

Note: These numbers assume the patient received care from an IHCP or with an IHCP referral to a non-IHCP. If you received care from a non-IHCP without a referral from an IHCP your costs may be higher.