Orthodontics and Braces



What is an Orthodontist? This special type of Dentist is focused on fixing your bite and straightening your teeth.

Are braces included in my plan?
Yes, if medically necessary in order to fix a serious problem.

Visit your General Dentist for check up twice a year (every six months).

If your Dentist sees issues with your bite, crowding, spacing or chewing, they will send you to an Orthodontist for a consultation.

If you have a qualifying condition, the Orthodontist will discuss your possible treatment options.

If you meet the requirements for braces, the office will send in all related documents including x-rays for review.

Not all cases will be approved. You have the right to file a complaint at any time. You have the right to appeal, but appeals may not change the decision if the requirements are still not met. Please call UnitedHealthcare Dental Member Services if you have questions or concerns about your plan, claims, appointments, bills you receive or other issues.

How we make decisions
UnitedHealthcare RIte Smiles has a team of Dentists who review certain types of treatments to make sure they meet our guidelines. You can get a copy of these guidelines on our website or by calling Member Services at **1-866-375-3257** TTY 711 .

www.uhc.com/ritesmiles

United Healthcare®

RIte Smiles
Dental Care for Kids

F-2735 Print 03/25