Providing access to quality care is our top priority.

UnitedHealthcare believes everyone should have access to high-quality, more affordable health care.

We understand how difficult it can be if your hospital or physician no longer participates in our network. That is why we want to make sure every UnitedHealthcare member in the area is familiar with the options that remain if Vanderbilt Health System decides to no longer participate in UnitedHealthcare’s network for employer-sponsored, individual or Medicare health plans.

UnitedHealthcare will ensure its members have continued access to the care they need and have continuity of care plans in place for eligible individuals currently being treated by a Vanderbilt physician or at a Vanderbilt facility. Visit www.uhc.com/continuity-of-care to download the application.

Members should always seek care at the nearest hospital and their services will be covered at the in-network benefit level.

Members enrolled in a Medicare Supplement Plan can see any Medicare provider and most employer-sponsored Medicare Advantage PPO plans allow members to see any provider who accepts Medicare for the same cost.

Call the number on your health plan ID card or access your health information online to use our physician and hospital look up tool to search for other network care providers:
- Commercial health plans: myuhc.com
- Medicare health plans: myuhcmedicare.com
- AAPR Medicare health plans: myAARPMedicare.com

For more information, UnitedHealthcare members should call the number on their health plan ID card, visit www.uhc.com/vanderbilt.