



## New York Oxford Small Business (1–100) Producer Reference Guide

To download materials, click on any link.

### Rate information

- Dental Rate Card Q2
- Dental Rate Card Q3
- Vision Rate Card Q2 Zone 52 (2–50)
- Vision Rate Card Q3 Zone 52 (2–50)
- Medical Rate Sheet Q1 (Region 3)
- Medical Rate Sheet Q1 (Region 4)
- Medical Rate Sheet Q1 (Region 8)
- Medical Rate Sheet Q2 (Region 3)
- Medical Rate Sheet Q2 (Region 4)
- Medical Rate Sheet Q2 (Region 8)
- Medical Rate Sheet Q3 (Region 3)
- Medical Rate Sheet Q3 (Region 4)
- Medical Rate Sheet Q3 (Region 8)
- Medical Rate Sheet Q4 (Region 3)
- Medical Rate Sheet Q4 (Region 4)
- Medical Rate Sheet Q4 (Region 8)

### Federal programs

- Medicaid Redetermination

### Network information

- Freedom Network Fact Sheet
- Liberty Network Fact Sheet
- Metro Network Fact Sheet

### Member support

- 24/7 Virtual Visits
- Advocate4Me®
- Behavioral Health
- LGBTQ+ Resources
- Real Appeal®
- Sweat Equity® physical fitness program
- UnitedHealthcare® app
- UnitedHealth Premium®
- Quit For Life®
- Virtual Primary Care

### Member rewards<sup>1</sup>

- Care Cash®
- Earn it Off – Core
- Earn it Off – Premium
- One Pass Select
- UnitedHealthcare Rewards – Core
- UnitedHealthcare Rewards – Premium

### Product information<sup>2</sup>

- Small Group Product Grid
- YoY Product Portfolio Update
- Prescription Drug List
- Tiered Network Plans
- Zero Deductible Plans
- Embedded Vision Plans

### Administration

- NYSG Oxford Group Application
- Annual Certification Form
- Specialty Combined Group Application
- Dental Claim Form
- Medical Claim Form
- Employee Enrollment Form
- Addition/Termination Change Form
- SAMx Broker Guide
- Sweat Equity Reimbursement Form
- Tax Instructions
- Vision Out-of-Network Claim Form
- Underwriting Requirements
- Producer Performance Guide

## Networks

Networks that deliver wide access to doctors and hospitals



### Our Oxford networks

**Oxford Freedom\***

NY providers: 78,800

**Oxford Liberty\***

NY providers: 76,692

**Oxford Metro®\***

NY providers: 69,432



### Our National networks

**UnitedHealthcare Choice Plus\*\***

NY providers: 111,383

NY hospitals: 241

**UnitedHealthcare Core\*\***

NY providers: 96,861

NY hospitals: 217

## Contacts

Medical Client Services: **1-888-201-4216** or  
**oxfordgroupservices@uhc.com**

Member Services: **1-800-444-6222**

Provider Services: **1-800-666-1353**

Accounts Receivable/Billing: **1-888-201-4216**

Specialty Client Services:  
**specialty\_client\_services@uhc.com**

Commission: **1-888-201-4216** or  
**agtcomp@uhc.com**

New Business Submissions:  
**oxfordnewbusinesssubmissions@uhc.com**

Risk Management: **1-877-504-1179** for eligibility verification  
questions or **risk.management@uhc.com**

Data Security Team for Producers: **securebroker@uhc.com**

**uhceservices.com** Tech Support: **1-866-908-5940**

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## Websites

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Healthcare®  
Oxford**

\*Network Data and Analytics Reporting from E&I Counts Dashboard, June 2023. Provider count includes physicians (Degree: MD, DO) advanced practice providers (Degree: APRN, NP, PA) and allied health providers (Degree: NOT MD, DO). Only 1 specialty is counted per provider. Provider may be counted more than once if they practice in multiple states or counties.

\*\*Data as of June 2023, UnitedHealthcare Networks national network statistics. National network may not be available for all groups. The UnitedHealthcare Core network is available in all states. Networks and provider participation are subject to change. For the most current information, always refer to the provider search feature of myuhc.com®.

<sup>1</sup> All products and programs may not be available with all Oxford plans. Confirm eligibility with your Oxford sales representative.

<sup>2</sup> Please refer to linked materials for individual legal disclosures capturing applicable group size, funding specifications, geographic availability/restrictions, terms and conditions, exclusions and limitations or other coverage and administrative caveats.

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