New York Oxford Small Business (1–100) Producer Reference Guide

To download materials, click on any link.

Rate Information

Dental Rate Card Q1
Vision Rate Card Q1 Zone 52 (2–50)
Vision Rate Card Q1 Zone 53 (51–99)
Vision Rate Card Q4 Zone 52 (2–50)
Vision Rate Card Q4 Zone 53 (51–99)
Medical Rate Sheet Q1 (Region 3)
Medical Rate Sheet Q1 (Region 4)
Medical Rate Sheet Q1 (Region 8)
Medical Rate Sheet Q2 (Region 3)
Medical Rate Sheet Q2 (Region 4)
Medical Rate Sheet Q2 (Region 8)
Medical Rate Sheet Q3 (Region 3)
Medical Rate Sheet Q3 (Region 4)
Medical Rate Sheet Q3 (Region 8)
Medical Rate Sheet Q4 (Region 3)
Medical Rate Sheet Q4 (Region 4)
Medical Rate Sheet Q4 (Region 8)

Federal Programs

Medicaid Redetermination

Network Information

Freedom Network Fact Sheet
Liberty Network Fact Sheet
Metro Network Fact Sheet

Member Support

Advocate4Me®
Behavioral Health
LGBTQ+ Resources
Real Appeal®
Sweat Equity® Physical Fitness Program
UnitedHealthcare® app
UnitedHealth Premium®
Quit For Life®
Virtual Primary Care

Member Rewards

Care Cash®
Earn it off 300 Apple Watch
Earn it off 1000 Apple Watch
One Pass Select
UnitedHealthcare Rewards – Core
UnitedHealthcare Rewards – Premium

Product Information

Small Group Product Grid
YoY Product Portfolio Update
Prescription Drug List
Tiered Network Plans
Zero Deductible Plans
Embedded Vision Plans

Administration

NYSG Oxford Group Application
Annual Certification Form
Specialty Combined Group Application
Dental Claim Form
Medical Claim Form
Member Enrollment Form
Addition/Termination Change Form
Medical Waiver Form
SAMx Broker Guide
Sweat Equity Reimbursement Form
Tax Instructions
Vision Out-of-Network Claim Form
Underwriting Guidelines
Producer Performance Guide

United Healthcare Oxford

[1] Product and program availability may vary.
[2] See legal terms and conditions of each product and program.

Networks

Networks that deliver wide access to doctors and hospitals

Our New York[3] Oxford Networks*

Oxford Freedom
NY Providers: 78,800

Oxford Liberty
NY Providers: 76,692

Oxford Metro®
NY Providers: 69,432

Our National Networks**

UnitedHealthcare Choice Plus
Providers: 1,614,265
Hospitals: 5,497

UnitedHealthcare Core
Providers: 1,436,907
Hospitals: 5,550

Contacts

Medical Client Services: **1-888-201-4216** or
oxfordgroupservices@uhc.com

Member Services: **1-800-444-6222**

Provider Services: **1-800-666-1353**

Accounts Receivable/Billing: **1-888-201-4216**

Specialty Client Services:
specialty_client_services@uhc.com

Comission: **1-888-201-4216** or
agtcomp@uhc.com

New Business Submissions:
oxfordnewbusinesssubmissions@uhc.com

Risk Management: **1-877-504-1179** for eligibility verification
questions or **risk.management@uhc.com**

Data Security Team for Producers: **securebroker@uhc.com**

uhceservices.com Tech Support: **1-866-908-5940**

BrokerConnect e-news: Contact your sales rep to be added
to our distribution

Websites

Members: myuhc.com®
Employers: uhceservices.com

Brokers: uhceservices.com (including SAMx)
Providers: uhcprovider.com

**To visit our local New York broker
website, scan our QR Code**

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*Network Data and Analytics Reporting from E&I Counts Dashboard, January 2024. Provider count includes Physicians (Degree = MD, DO) Advanced Practice Providers (Degree = APRN, NP, PA) and Allied Health Providers (Degree = NOT MD, DO). Only one specialty is counted per provider. Provider may be counted more than once if they practice in multiple states or counties. National network may not be available for all groups.

**Network Data and Analytics Reporting from E&I Counts Dashboard, June 2023. Provider count includes Physicians (Degree = MD, DO) Advanced Practice Providers (Degree = APRN, NP, PA) and Allied Health Providers (Degree = NOT MD, DO). Only one specialty is counted per provider. Provider may be counted more than once if they practice in multiple states or counties. National network may not be available for all groups. The UnitedHealthcare Core network is available in all states. Networks and provider participation are subject to change. Please go to myuhc.com® to find Oxford Liberty with Core network providers. For the most current information, always refer to the provider search feature of myuhc.com.

[1] All products and programs may not be available with all Oxford plans. Confirm eligibility with your Oxford sales representative.

[2] Please refer to linked materials for individual legal disclosures capturing applicable group size, funding specifications, geographic availability/restrictions, terms and conditions, exclusions and limitations or other coverage and administrative caveats.

[3] The Oxford service area in New York includes the following counties: Bronx, Dutchess, Kings, Nassau, New York, Orange, Putnam, Queens, Richmond, Rockland, Suffolk, Sullivan, Ulster and Westchester.

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