UnitedHealthcare*

UHC Gold-X Virtual First (Unlimited \$0 App-based Care, \$3 Tier 2 Rx) (Disponible en español)

Coverage Period: 01/01/2024 - 12/31/2024 Coverage for: Individual, Family|Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-331-4680 or visit <u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters
· •	Network: \$1,000 Individual / \$2,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care and categories with a copay are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>healthcare.gov/coverage/preventive-care-benefits</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	Network: \$8,400 Individual / \$16,800 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	<u>Premiums</u> , <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a network provider?	Yes. See <u>uhc.com/xohdocfindvf2024</u> or call 1-800-331-4680 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office	Primary care visit to treat an injury or illness	\$50 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	Virtual visits - No Charge by a Designated Virtual Provider.
or clinic	Specialist visit	\$100 copay /visit, deductible does not apply	Not Covered	None
	Preventive care/ screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	Lab Testing: Free Standing/Office: \$8 copay /service, deductible does not apply Hospital: \$75 copay /service, deductible does not apply X-Ray/Diagnostics: Free Standing/Office: 25% coinsurance Hospital: 50% coinsurance	Not Covered	None
	Imaging (CT/PET scans, MRIs)	Free Standing/Office: 25% coinsurance Hospital: 50% coinsurance	Not Covered	None
If you need drugs to treat your illness or	Tier 1 - Your Lowest Cost Option	No Charge	Not Covered	Provider means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or a 90-day
condition More information	Tier 2 – Your Lower Cost Option	\$3 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	supply at 2.5x the 30-day <u>cost share</u> . Mail-Order: Up to a 90-day supply at 2.5x the 30-day <u>cost</u>
about prescription drug coverage is	Tier 3 - Your Mid-Range Cost Option	\$30 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	<u>share.</u> Specialty drugs limited to a 30-day supply at a <u>network</u>
available at uhc.com/xohdruglist20	Tier 4 – Your Mid-Range Cost Option	\$60 <u>copay</u> /prescription	Not Covered	pharmacy. Certain drugs may have a <u>preauthorization</u> requirement. If yo don't get <u>preauthorization</u> , benefits will not be covered. Certa preventive medications (including certain contraceptives) are covered at No Charge. See the website listed for information on drugs covered by yo <u>plan</u> . Not all drugs are covered.
24	Tier 5 – Your Higher Cost Option	40% <u>coinsurance</u>	Not Covered	
	Tier 6 – Your Highest Cost Option	50% <u>coinsurance</u>	Not Covered	

EXOH24HM0116383_000 Page 2 of 6

Common Medical	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information	
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	25% <u>coinsurance</u>	Not Covered	None	
	Physician/surgeon fees	Free Standing/Office: 25% coinsurance Hospital: 50% coinsurance	Not Covered	None	
If you need	Emergency room care	25% coinsurance	25% coinsurance	None	
immediate medical attention	Emergency medical transportation	25% <u>coinsurance</u>	25% coinsurance	None	
	<u>Urgent care</u>	\$75 copay /visit, deductible does not apply	Not Covered	Virtual visits - No Charge by a Designated Virtual Provider.	
If you have a hospital stay	Facility fee (e.g., hospital room)	25% coinsurance	Not Covered	None	
	Physician/surgeon fees	25% coinsurance	Not Covered	None	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visit: \$100 copay /visit, deductible does not apply Outpatient: 25% coinsurance	Not Covered	None	
	Inpatient services	25% <u>coinsurance</u>	Not Covered	None	
If you are pregnant	Office visits	No Charge	Not Covered	Cost-sharing does not apply for preventive services.	
	Childbirth/delivery professional services	25% <u>coinsurance</u>	Not Covered	Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and	
	Childbirth/delivery facility services	25% <u>coinsurance</u>	Not Covered	services described elsewhere in the SBC (i.e. ultrasound.)	
If you need help	Home health care	25% coinsurance	Not Covered	Limited to 100 visits/year	
recovering or have other special health	Rehabilitation services	25% coinsurance	Not Covered	Limits/year: Physical, Occupational, Speech, Pulmonary: 20 visits each; Cardiac: 36 visits	
needs	Habilitative services	25% <u>coinsurance</u>	Not Covered	Limits/year: Physical, Occupational, Speech: 20 visits each Limits for treatment of Autism Spectrum Disorder: Occupational, Speech/Language: 20 visits each/year.	
	Skilled nursing care	25% coinsurance	Not Covered	Limited to 90 days/year (combined with inpatient rehabilitation)	
	<u>Durable medical</u>	25% coinsurance	Not Covered	None	

EXOH24HM0116383_000 Page 3 of 6

Common Medical	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	equipment			
	Hospice services	25% coinsurance	Not Covered	None
If your child needs	Children's eye exam	No Charge	Not Covered	Limited to 1 exam/12 months.
dental or eye care	Children's glasses	25% coinsurance	Not Covered	Limited to 1 pair/12 months.
	Children's dental check-up	No Charge	Not Covered	Limited to 2 visits/12 months.

EXOH24HM0116383_000 Page 4 of 6

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- · Abortion (except in cases of rape, incest, or when the life Dental care (Adult)
- of the mother is endangered)
- Glasses (Adult) Acupuncture Hearing aids
- Bariatric surgery
- Cosmetic surgery

- Non-emergency care when traveling outside the U.S.
- Routine eye care (Adult)
- Routine foot care except as covered for diabetes
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Long-term care

- Chiropractic (manipulative) care 12 visits/year
- Infertility treatment diagnosis and treatment of underlying Private duty nursing 90 visits/year causes

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of Ohio, Inc. at 1-800-331-4680 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/aboutebsa/ask-a-guestion/ask-ebsa or Ohio Department of Insurance, 50 W. Town Street, #300, Columbus, OH 43215, 1-800-686-1526 or insurance.ohio.gov or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit Health Care.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or myuhc.com/exchange or the Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/askebsa or Ohio Department of Insurance at 1-800-686-1526 or insurance.ohio.gov

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-331-4680

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-331-4680

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-331-4680

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-331-4680

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

EXOH24HM0116383 000 Page 5 of 6

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$1,000
■ Specialist copayment	\$100
■ Hospital (facility) coinsurance	25%
Other coinsurance	25%

This EXAMPLE event includes services like:

Specialist office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$1,000
<u>Copayments</u>	\$100
Coinsurance	\$2,500
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$3,660

Managing Joe's Type 2 Dial	oetes
(a year of routine in-network care of a we	ell-controlled
condition)	
■ The <u>plan's</u> overall <u>deductible</u>	\$1,00
Specialist copayment	\$10

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (alucose meter)

condition)	
■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
Specialist copayment	\$100
■ Hospital (facility) <u>coinsurance</u>	25%
Other coinsurance	25%

Specialist copayment

■ Hospital (facility) coinsurance 25%

25% Other coinsurance

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

■ The plan's overall deductible

Rehabilitation services (physical therapy)

\$5,600		
\$1,000		
\$1,200		
\$20		
What isn't covered		
\$0		
\$2,220		

\$2,800
\$1,000
\$200
\$400
1
\$0
\$1,600

\$1,000

\$100