UnitedHealthcare UHC Silver-C Value (Virtual Urgent Care)

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-200-0325 or visit <u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered	No	You will have to meet the <u>deductible</u> before the <u>plan</u> pays for any services.
before you meet your		
deductible?		
Are there other <u>deductibles</u> for	No.	You don't have to meet <u>deductibles</u> for specific services.
specific services?		
What is the <u>out-of-pocket limit</u>	Network: \$1,300 Individual / \$2,600 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other
for this <u>plan</u> ?		family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family
		<u>out-of-pocket limit</u> has been met.
What is not included in the out-	Premiums, balance-billing charges, and health	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
of-pocket limit?	care this <u>plan</u> doesn't cover.	
Will you pay less if you use a	Yes. See <u>uhc.com/xildocfindg2024</u> or call 1-	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You
network provider?		will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for
		the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware,
		your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work).
		Check with your provider before you get services.
Do you need a <u>referral</u> to see a	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have
specialist?		a <u>referral</u> before you see the <u>specialist</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <u>provider's</u> office	Primary care visit to treat an injury or illness	\$5 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	None
or clinic	<u>Specialist</u> visit	\$15 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	None

Common Medical	Services You May Need	What Yoเ	ı Will Pay	Limitations, Exceptions, & Other Important Information
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Preventive care/ screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab Testing: Free Standing/Office: \$3 <u>copay</u> /service, <u>deductible</u> does not apply Hospital: \$40 <u>copay</u> /service, <u>deductible</u> does not apply X-Ray/Diagnostics: Free Standing/Office: 15% <u>coinsurance</u> , <u>deductible</u> does not apply Hospital: 20% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	None
	Imaging (CT/PET scans, MRIs)	Free Standing/Office: 15% <u>coinsurance</u> , <u>deductible</u> does not apply Hospital: 20% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	None
If you need drugs to treat your illness or	Tier 1 - Your Lowest Cost Option	No Charge	Not Covered	<u>Provider</u> means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or a 90-day
condition More information	Tier 2 – Your Lower Cost Option	\$1 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	supply at 2.5x the 30-day <u>cost share</u> . Mail-Order: Up to a 90-day supply at 2.5x the 30-day <u>cost</u>
about <u>prescription</u> drug coverage is	Tier 3 - Your Mid-Range Cost Option	\$15 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	share. Specialty drugs limited to a 30-day supply at a <u>network</u>
available at uhc.com/xildruglist202	Tier 4 – Your Mid-Range Cost Option	\$40 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	pharmacy. Certain drugs may have a <u>preauthorization</u> requirement. If you don't get <u>preauthorization</u> , benefits will not be covered. Certain
4	Tier 5 – Your Higher Cost Option	40% <u>coinsurance</u> , <u>deductible</u> does not apply		preventive medications (including certain contraceptives) are
	Tier 6 – Your Highest Cost Option	50% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered. Insulin products listed on the <u>Prescription Drug List</u> are covered at No Charge at a <u>network</u> pharmacy.

Common Medical	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
lf you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	15% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	None
	Physician/surgeon fees	Free Standing/Office: 15% <u>coinsurance</u> , <u>deductible</u> does not apply Hospital: 20% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	None
lf you need immediate medical	Emergency room care	40% <u>coinsurance</u> , <u>deductible</u> does not apply	40% <u>coinsurance</u> , <u>deductible</u> does not apply	None
attention	Emergency medical transportation	15% <u>coinsurance</u> , <u>deductible</u> does not apply	15% <u>coinsurance</u> , <u>deductible</u> does not apply	None
	<u>Urgent care</u>	\$50 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	Virtual visits - No Charge by a Designated Virtual <u>Provider</u> .
lf you have a hospital stay	Facility fee (e.g., hospital room)	15% <u>coinsurance,</u> <u>deductible</u> does not apply	Not Covered	None
	Physician/surgeon fees	15% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visit: \$15 <u>copay</u> /visit, <u>deductible</u> does not apply Outpatient: 15% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	None
	Inpatient services	15% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	None
If you are pregnant	Office visits	No Charge	Not Covered	Cost-sharing does not apply for preventive services.
	Childbirth/delivery professional services	15% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and
	Childbirth/delivery facility services	15% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	services described elsewhere in the SBC (i.e. ultrasound.)
If you need help recovering or have	Home health care	15% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	None
other special health needs FXII 24HM0115666_00	Rehabilitation services	15% <u>coinsurance</u> , <u>deductible</u>	Not Covered	Limits/year: Physical, Occupational, Speech, Cardiac, Pulmonary: Unlimited visits each

Common Medical	Services You May Need	d What You Will Pay		Limitations, Exceptions, & Other Important Information	
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
		does not apply			
	Habilitative services	15% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	Limits/year: Physical, Occupational, Speech: Unlimited visits each	
	Skilled nursing care	15% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	None	
	Durable medical equipment	15% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	None	
	Hospice services	15% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	None	
If your child needs	Children's eye exam	No Charge	Not Covered	Limited to 1 exam/12 months.	
dental or eye care	Children's glasses	15% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	Limited to 1 pair/12 months.	
	Children's dental check-up	No Charge	Not Covered	Limited to 2 visits/12 months.	

<b>Excluded Serv</b>	vices & Other	Covered	Services:
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Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Acupuncture	<ul> <li>Glasses (Adult)</li> </ul>	<ul> <li>Routine eye care (Adult)</li> </ul>		
Cosmetic surgery	Long-term care	<ul> <li>Routine foot care - except as covered for diabetes</li> </ul>		
Dental care (Adult)	Non-emergency care when traveling outside the U.S.	Weight loss programs		
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)				
Abortion	<ul> <li>Chiropractic (manipulative) care - 25 visits/year</li> </ul>	<ul> <li>Private duty nursing - home health care only</li> </ul>		
Bariatric surgery	<ul> <li>Infertility treatment - cycle limits may apply</li> </ul>			

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of Illinois, Inc. at 1-888-200-0325 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or Illinois Department of Insurance Consumer Services Section, Chicago Office: 122 S. Michigan Ave., 19th Floor, Chicago, IL 60603, Springfield Office: 320 W. Washington Springfield, IL 62767, 1-877-527-9431 or <u>insurance.illinois.gov</u> or Office of Personnel Management Multi State Plan Program: <u>opm.gov/healthcare-insurance/multi-state-plan-program/external-review/</u>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the Marketplace, visit HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or Illinois Department of Insurance Consumer Services Section, at 1-877-527-9431 or <u>insurance.illinois.gov</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-200-0325 Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-200-0325 Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-200-0325 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-888-200-0325

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby			
(9 months of in- <u>network</u> pre-natal care and a hospital			
delivery)			
The plan's overall deductible \$0			
Specialist copayment \$15			
Hospital (facility) <u>coinsurance</u> 15%			
Other <u>coinsurance</u> 15%			

# This EXAMPLE event includes services like:

<u>Specialist</u> office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$40
<u>Coinsurance</u>	\$1,258
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$1,358

Managing Joe's Type 2 Diab	etes		
(a year of routine in- <u>network</u> care of a well-controlled			
condition)			
The <u>plan's</u> overall <u>deductible</u>	\$(		
Specialist copayment	\$15		
Hospital (facility) <u>coinsurance</u>	15%		
Other <u>coinsurance</u>	15%		

### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*) <u>Diagnostic tests</u> (*blood work*) <u>Prescription drugs</u> <u>Durable medical equipment</u> (*glucose meter*)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$100
<u>Coinsurance</u>	\$20
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$120

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$0
Specialist copayment	\$15
Hospital (facility) <u>coinsurance</u>	15%
Other coinsurance	15%

# This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
Deductibles	\$0
<u>Copayments</u>	\$30
Coinsurance	\$600
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$630