UnitedHealthcare

UHC Silver-X Copay Focus $0 Indiv Med Ded ($0 Virtual Urgent Care + $0 PCP Visits, $5 Tier 2 Rx, No Referrals)

⚠ The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-980-5357 or visit uhc.com/aca-sample-policy . For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	$0	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	No	You will have to meet the deductible before the plan pays for any services.
Are there other deductibles for specific services?	Yes, Prescription drugs - $2,500 Individual / $5,000 Family Deductible does not apply to Tier 1, Tier 2 and Tier 3 drugs. There are no other deductibles.	You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services.
What is the out-of-pocket limit for this plan?	Network: $9,450 Individual / $18,900 Family	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See uhc.com/xncdocfindoa2024 or call 1-800-980-5357 for a list of network providers.	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist?	No.	You can see the specialist you choose without a referral.

⚠ All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	**Out-of-Network Provider (You will pay the most)**	
If you visit a health	Primary care visit to treat	No Charge	Not Covered	None

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Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
care provider's office or clinic	an injury or illness			
	Specialist visit	$100 copay /visit, deductible does not apply	Not Covered	None
	Preventive care/ screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	Lab Testing: Free Standing/Office: $20 copay /service, deductible does not apply Hospital: $120 copay /service, deductible does not apply X-Ray/Diagnostics: Free Standing/Office: $65 copay /service, deductible does not apply Hospital: $120 copay /service, deductible does not apply	Not Covered	None
	Imaging (CT/PET scans, MRIs)	Free Standing/Office: $200 copay /service, deductible does not apply Hospital: $600 copay /service, deductible does not apply	Not Covered	None
If you need drugs to treat your illness or condition More information about **prescription drug coverage** is available at uhc.com/xncdruglist2024	Tier 1 - Your Lowest Cost Option	No Charge	Not Covered	Provider means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or a 90-day supply at 2.5x the 30-day cost share. Mail-Order: Up to a 90-day supply at 2.5x the 30-day cost share. Specialty drugs limited to a 30-day supply at a network pharmacy. Certain drugs may have a preauthorization requirement. If you don't get preauthorization, benefits will not be covered. Certain preventive medications (including certain contraceptives) are
	Tier 2 – Your Lower Cost Option	$5 copay /prescription, deductible does not apply	Not Covered	
	Tier 3 - Your Mid-Range Cost Option	$30 copay /prescription, deductible does not apply	Not Covered	
	Tier 4 – Your Mid-Range Cost Option	$85 copay /prescription	Not Covered	
	Tier 5 – Your Higher Cost	40% coinsurance	Not Covered	

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Option			covered at No Charge. See the website listed for information on drugs covered by your plan. Not all drugs are covered.
	Tier 6 – Your Highest Cost Option	50% coinsurance	Not Covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	$375 copay /service, deductible does not apply	Not Covered	None
	Physician/surgeon fees	Free Standing/Office: $375 copay /service, deductible does not apply Hospital: $1,500 copay /service, deductible does not apply	Not Covered	None
If you need immediate medical attention	Emergency room care	$1,500 copay /visit, deductible does not apply	$1,500 copay /visit, deductible does not apply	None
	Emergency medical transportation	30% coinsurance, deductible does not apply	30% coinsurance, deductible does not apply	None
	Urgent care	$75 copay /visit, deductible does not apply	Not Covered	Virtual visits - No Charge by a Designated Virtual Provider.
If you have a hospital stay	Facility fee (e.g., hospital room)	$2,500 copay /day up to 3 days /admission, deductible does not apply	Not Covered	None
	Physician/surgeon fees	30% coinsurance, deductible does not apply	Not Covered	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visit: $100 copay /visit, deductible does not apply Outpatient: $375 copay /visit, deductible does not apply	Not Covered	None
	Inpatient services	$2,500 copay /day up to 3 days /admission, deductible does not apply	Not Covered	None
If you are pregnant	Office visits	No Charge	Not Covered	Cost-sharing does not apply for preventive services.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Childbirth/delivery professional services	30% coinsurance, deductible does not apply	Not Covered	Depending on the type of service, a copayment, coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery facility services	$2,500 copay /day up to 3 days /admission, deductible does not apply	Not Covered	
If you need help recovering or have other special health needs	Home health care	30% coinsurance, deductible does not apply	Not Covered	Limited to 60 visits/year.
	Rehabilitation services	$100 copay /visit, deductible does not apply	Not Covered	Limits/year: Chiropractic, Manipulative, Occupational, Physical: combined limit 30 visits; Speech: 30 visits; Cardiac, Pulmonary: Unlimited visits each
	Habilitative services	$100 copay /visit, deductible does not apply	Not Covered	Limits/year: Chiropractic, Manipulative, Occupational, Physical: combined limit 30 visits; Speech: 30 visits No limits apply for treatment of Autism Spectrum Disorder Services.
	Skilled nursing care	$2,500 copay /day up to 3 days /admission, deductible does not apply	Not Covered	Limited to 60 days/year (combined with inpatient rehabilitation)
	Durable medical equipment	30% coinsurance, deductible does not apply	Not Covered	None
	Hospice services	30% coinsurance, deductible does not apply	Not Covered	None
If your child needs dental or eye care	Children's eye exam	No Charge	Not Covered	Limited to 1 exam/12 months.
	Children's glasses	30% coinsurance, deductible does not apply	Not Covered	Limited to 1 pair/12 months.
	Children's dental check-up	No Charge	Not Covered	Limited to 2 visits/12 months.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)		
• Abortion - (except in cases of rape, incest, or when the life of the mother is endangered) • Acupuncture • Cosmetic surgery • Dental care (Adult)	• Glasses (Adult) • Long-term care • Non-emergency care when traveling outside the U.S.	• Routine eye care (Adult) • Routine foot care - except as covered for diabetes • Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)		
• Bariatric surgery • Chiropractic (manipulative) care - 30 visits/year, combined with PT/OT	• Hearing aids • Infertility treatment - cycle limits may apply	• Private duty nursing - home health care only

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of North Carolina, Inc. at 1-800-980-5357 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or North Carolina Department of Insurance, 325 N. Salisbury Street, Suite 1018, Raleigh, NC 27603, 1-855-408-1212 or ncdoi.gov/consumers/health-insurance or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/ . Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or myuhc.com/exchange or the Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or North Carolina Department of Insurance at 1-855-408-1212 or ncdoi.gov/consumers/health-insurance .

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-980-5357

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-980-5357

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-980-5357

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-980-5357

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:

> **This is not a cost estimator.** Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby		Managing Joe's Type 2 Diabetes		Mia's Simple Fracture	
(9 months of in-network pre-natal care and a hospital delivery)		(a year of routine in-network care of a well-controlled condition)		(in-network emergency room visit and follow up care)	
■ The plan's overall deductible	$0	■ The plan's overall deductible	$0	■ The plan's overall deductible	$0
■ Specialist copayment	$100	■ Specialist copayment	$100	■ Specialist copayment	$100
■ Hospital (facility) copayment	$2,500	■ Hospital (facility) copayment	$2,500	■ Hospital (facility) copayment	$2,500
■ Other coinsurance	30%	■ Other coinsurance	30%	■ Other coinsurance	30%

This EXAMPLE event includes services like:	This EXAMPLE event includes services like:	This EXAMPLE event includes services like:
Specialist office visits (pre-natal care)	Primary care physician office visits (including disease education)	Emergency room care (including medical supplies)
Childbirth/Delivery Professional Services	Diagnostic tests (blood work)	Diagnostic test (x-ray)
Childbirth/Delivery Facility Services	Prescription drugs	Durable medical equipment (crutches)
Diagnostic tests (ultrasounds and blood work)	Durable medical equipment (glucose meter)	Rehabilitation services (physical therapy)
Specialist visit (anesthesia)		

Total Example Cost	$12,700	Total Example Cost	$5,600	Total Example Cost	$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		*Cost Sharing*		*Cost Sharing*	
Deductibles	$0	Deductibles	$0	Deductibles	$0
Copayments	$3,100	Copayments	$1,800	Copayments	$1,600
Coinsurance	$0	Coinsurance	$0	Coinsurance	$300
What isn't covered		*What isn't covered*		*What isn't covered*	
Limits or exclusions	$60	Limits or exclusions	$0	Limits or exclusions	$0
The total Peg would pay is	**$3,160**	**The total Joe would pay is**	**$1,800**	**The total Mia would pay is**	**$1,900**

Note: This plan has other deductibles for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.