UnitedHealthcare*

UHC Gold-X Copay Focus \$0 Indiv Med Ded (\$0 Virtual Urgent Care + \$0 PCP Visits, \$3 Tier 2 Rx, No Referrals)

Coverage Period: 01/01/2024 - 12/31/2024 Coverage for: Individual, Family|Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-980-5357 or visit <u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered	No	You will have to meet the <u>deductible</u> before the <u>plan</u> pays for any services.
before you meet your		
deductible?		
Are there other deductibles for	Yes, Prescription drugs - \$500 Individual /	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u>
specific services?	\$1,000 Family	begins to pay for these services.
	Deductible does not apply to Tier 1, Tier 2, Tier	
	3 and Tier 4 drugs. There are no other	
	deductibles.	
What is the <u>out-of-pocket limit</u>	Network: \$8,000 Individual / \$16,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other
for this <u>plan</u> ?		family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family
		out-of-pocket limit has been met.
What is not included in the out-	Premiums, balance-billing charges, and health	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
of-pocket limit?	care this <u>plan</u> doesn't cover.	
Will you pay less if you use a	Yes. See <u>uhc.com/xncdocfindoa2024</u> or call 1-	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You
network provider?	800-980-5357 for a list of network providers.	will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for
		the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware,
		your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work).
		Check with your provider before you get services.
Do you need a <u>referral</u> to see a	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .
specialist?		



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information	
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
If you visit a health care provider's office	Primary care visit to treat an injury or illness	No Charge	Not Covered	None	
or clinic	Specialist visit	\$75 copay /visit, deductible does not apply	Not Covered	None	
	Preventive care/ screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	Lab Testing: Free Standing/Office: \$10 copay /service, deductible does not apply Hospital: \$65 copay /service, deductible does not apply X-Ray/Diagnostics: Free Standing/Office: \$65 copay /service, deductible does not apply Hospital: \$100 copay /service, deductible does not apply	Not Covered	None	
	Imaging (CT/PET scans, MRIs)	Free Standing/Office: \$300 copay /service, deductible does not apply Hospital: \$600 copay /service, deductible does not apply	Not Covered	None	
If you need drugs to treat your illness or	Tier 1 - Your Lowest Cost Option	No Charge	Not Covered	Provider means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or a 90-day	
condition More information	Tier 2 – Your Lower Cost Option	\$3 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	supply at 2.5x the 30-day <u>cost share</u> . Mail-Order: Up to a 90-day supply at 2.5x the 30-day <u>cost</u>	
about <u>prescription</u> drug coverage is	Tier 3 - Your Mid-Range Cost Option	\$30 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	share. Specialty drugs limited to a 30-day supply at a network	
available at uhc.com/xncdruglist20	Tier 4 – Your Mid-Range Cost Option	\$50 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	pharmacy. Certain drugs may have a <u>preauthorization</u> requirement. If you don't get <u>preauthorization</u> , benefits will not be covered. Certain	
24	Tier 5 – Your Higher Cost	45% coinsurance	Not Covered	preventive medications (including certain contraceptives) are	

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Common Medical	Services You May Need What You Will Pay		Limitations, Exceptions, & Other Important Information	
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Option			covered at No Charge.
	Tier 6 – Your Highest Cost Option	50% coinsurance	Not Covered	See the website listed for information on drugs covered by your plan. Not all drugs are covered.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$300 <u>copay</u> /service, <u>deductible</u> does not apply	Not Covered	None
	Physician/surgeon fees	Free Standing/Office: \$300 copay /service, deductible does not apply Hospital: \$450 copay /service, deductible does not apply	Not Covered	None
If you need immediate medical	Emergency room care	\$750 <u>copay</u> /visit, <u>deductible</u> does not apply	\$750 copay /visit, deductible does not apply	None
attention	Emergency medical transportation	45% <u>coinsurance</u> , <u>deductible</u> does not apply	45% <u>coinsurance</u> , <u>deductible</u> does not apply	None
	<u>Urgent care</u>	\$50 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	Virtual visits - No Charge by a Designated Virtual Provider.
If you have a hospital stay	Facility fee (e.g., hospital room)	\$2,000 <u>copay</u> /day up to 3 days /admission, <u>deductible</u> does not apply	Not Covered	None
	Physician/surgeon fees	45% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office Visit: \$75 copay /visit, deductible does not apply Outpatient: \$300 copay /visit, deductible does not apply	Not Covered	None
	Inpatient services	\$2,000 copay /day up to 3 days /admission, deductible does not apply	Not Covered	None
If you are pregnant	Office visits	No Charge	Not Covered	Cost-sharing does not apply for preventive services.
	Childbirth/delivery professional services	45% coinsurance, deductible	Not Covered	Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and

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Common Medical	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information	
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
		does not apply		services described elsewhere in the SBC (i.e. ultrasound.)	
	Childbirth/delivery facility services	\$2,000 <u>copay</u> /day up to 3 days /admission, <u>deductible</u> does not apply	Not Covered		
If you need help recovering or have	Home health care	45% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	Limited to 60 visits/year.	
other special health needs	Rehabilitation services	\$75 copay /visit, deductible does not apply	Not Covered	Limits/year: Chiropractic, Manipulative, Occupational, Physical: combined limit 30 visits; Speech: 30 visits; Cardiac, Pulmonary: Unlimited visits each	
	Habilitative services	\$75 copay /visit, deductible does not apply	Not Covered	Limits/year: Chiropractic, Manipulative, Occupational, Physical: combined limit 30 visits; Speech: 30 visits No limits apply for treatment of Autism Spectrum Disorder Services.	
	Skilled nursing care	\$2,000 <u>copay</u> /day up to 3 days /admission, <u>deductible</u> does not apply	Not Covered	Limited to 60 days/year (combined with inpatient rehabilitation)	
	Durable medical equipment	45% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	None	
	Hospice services	45% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	None	
If your child needs	Children's eye exam	No Charge	Not Covered	Limited to 1 exam/12 months.	
dental or eye care	Children's glasses	45% <u>coinsurance</u> , <u>deductible</u> does not apply	Not Covered	Limited to 1 pair/12 months.	
	Children's dental check-up	No Charge	Not Covered	Limited to 2 visits/12 months.	

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Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of rape, incest, or when the life Glasses (Adult)
- of the mother is endangered)

Long-term care

Routine eye care (Adult)Routine foot care - except as covered for diabetes

Acupuncture

- Non-emergency care when traveling outside the U.S.
- Weight loss programs

- Cosmetic surgery
- Dental care (Adult)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Bariatric surgery

Hearing aids

- Private duty nursing home health care only
- Chiropractic (manipulative) care 30 visits/year, combined
 Infertility treatment cycle limits may apply with PT/OT

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

UnitedHealthcare of North Carolina, Inc. at 1-800-980-5357 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or

dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or North Carolina Department of Insurance, 325 N. Salisbury Street, Suite 1018, Raleigh, NC 27603, 1-855-408-1212 or

ncdoi.gov/consumers/health-insurance or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/. Other

coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or North Carolina Department of Insurance at 1-855-408-1212 or ncdoi.gov/consumers/health-insurance.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-980-5357

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-980-5357

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-980-5357

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-980-5357

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-<u>network</u> pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$75
■ Hospital (facility) copayment	\$2,000

Other coinsurance 45%

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (pre-natal care) Childbirth/Delivery Professional Services

Childbirth/Delivery Facility Services

Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled

condition)	
■ The <u>plan's</u> overall <u>deductible</u>	\$0
Specialist copayment	\$75
■ Hospital (facility) <u>copayment</u>	\$2,000

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease* education)

Diagnostic tests (blood work)

Prescription drugs

Other coinsurance

Durable medical equipment (glucose meter)

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$75
■ Hospital (facility) copayment	\$2,000
Other coinsurance	45%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

45%

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$2,400	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$2,460	

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$1,200	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions		
The total Joe would pay is	\$1,200	

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$1,300
Coinsurance	\$400
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,700

Note: This <u>plan</u> has other <u>deductibles</u> for specific services included in this coverage example. See "Are there other <u>deductibles</u> for specific services?" row above.