UnitedHealthcare UHC Silver Advantage Off Exchange

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The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-569-3491 or visit <u>uhc.com/xnmNM0002Xpolicy2024</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<u>Network</u> : \$2,500 Individual / \$5,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered	Yes-Benefits available with no charge such as	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a
before you meet your		copayment or coinsurance may apply. For example, this plan covers certain preventive services
deductible?	Behavioral Health services are covered before	without cost-sharing and before you meet your deductible. See a list of covered preventive services
		at healthcare.gov/coverage/preventive-care-benefits.
	below indicates when the <u>deductible</u> does not	
	apply for each benefit.	
Are there other <u>deductibles</u> for	No.	You don't have to meet deductibles for specific services.
specific services?		
What is the out-of-pocket limit	Network: \$9,450 Individual / \$18,900 Family	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other
for this <u>plan</u> ?		family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket_limits</u> until the overall family
		out-of-pocket_limit has been met.
What is not included in the out-	Premiums, balance-billing charges, and health	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
of-pocket limit?	care this <u>plan</u> doesn't cover.	
Will you pay less if you use a	Yes. See Choice <u>Network</u> at	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You
network provider?	uhc.com/xnmdocfindoa2024 or call 1-866-569-	will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a provider
	3491 for a list of <u>network providers</u> .	for the difference between the provider's charge and what your plan pays (balance_billing). Be
		aware, your network provider might use an out-of-network provider for some services (such as lab
		work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a	No.	You can see the specialist you choose without a referral.
specialist?		

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

UnitedHealthcare of New Mexico, Inc.

UHC Silver Advantage Off Exchange 65428NM0020002-00

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Common Medical	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <u>provider's</u> office	Primary care visit to treat an injury or illness	\$65 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	No charge for anything related to COVID-19 screening, testing vaccines or medical treatment.
or clinic	<u>Specialist</u> visit	\$110 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	No charge for anything related to COVID-19 screening, testing vaccines or medical treatment.
	Preventive care/ screening/immunization	No Charge	Not Covered	No charge for anything related to COVID-19 screening, testing vaccines or medical treatment. You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab Testing: Free Standing/Office: \$10 <u>copay</u> /service Hospital: \$100 <u>copay</u> /service X-Ray/Diagnostics: Free Standing/Office: 30% <u>coinsurance</u> Hospital: 50% <u>coinsurance</u>	Not Covered	No charge for anything related to COVID-19 screening, testing vaccines or medical treatment.
	Imaging (CT/PET scans, MRIs)	Free Standing/Office: 30% <u>coinsurance</u> Hospital: 50% <u>coinsurance</u>	Not Covered	None
If you need drugs to treat your illness or	Tier 1 - Zero Cost-Share Preventive Drugs	No Charge	Not Covered	Provider means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or a 90-day
condition More information	Tier 2 – Generic Drugs	\$3 <u>copay</u> /prescription, <u>deductible</u> does not apply	Not Covered	supply at 2.5x the 30-day cost share. Mail-Order: Up to a 90-day supply at 2.5x the 30-day cost
about <u>prescription</u> drug coverage is available at	Tier 3 - Non-Preferred Generic, Preferred Brand Drugs	\$60 <u>copay</u> /prescription	Not Covered	share Specialty drugs limited to a 30-day supply at a <u>network</u> pharmacy. Certain drugs may have a <u>preauthorization</u> requirement.
uhc.com/xnmdruglist2 Tier 4 - Specialty Drugs 40% coinsurance Not Covered contract	Certain preventive medications (including certain contraceptives) are covered at No Charge.			
<u>024</u>	Tier 5 - Non-Preferred Brand Drugs	40% coinsurance	Not Covered	See the website listed for information on drugs covered by your plan. Not all drugs are covered.
	Tier 6 - Specialty Drugs	50% <u>coinsurance</u>	Not Covered	Insulin products listed on the Prescription Drug List are covered at No Charge at a <u>network</u> pharmacy. Third party payments apply toward your <u>cost sharing</u> .
If you have	Facility fee (e.g.,	30% <u>coinsurance</u>	Not Covered	None

Common Medical Services You May Need What You Will Pay		Limitations, Exceptions, & Other Important Information		
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
outpatient surgery	ambulatory surgery center)			
	Physician/surgeon fees	Free Standing/Office: 30% <u>coinsurance</u> Hospital: 50% <u>coinsurance</u>	Not Covered	None
If you need immediate medical	Emergency room care	\$1,000 <u>copay</u> /visit, <u>deductible</u> does not apply	\$1,000 <u>copay</u> /visit, <u>deductible</u> does not apply	Balance-billing is not allowed for <u>out-of-network</u> services.
attention	Emergency medical transportation	30% coinsurance	30% coinsurance	Balance-billing is not allowed for out-of-network services.
	<u>Urgent care</u>	\$65 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	Virtual visits - No Charge by a Designated Virtual <u>Network</u> <u>Provider</u> .
lf you have a hospital stay	Facility fee (e.g., hospital room)	30% coinsurance	Not Covered	None
-	Physician/surgeon fees	30% coinsurance	Not Covered	None
lf you need mental health, behavioral	Outpatient services	Office Visit: No Charge Outpatient: No Charge	Not Covered	None
health, or substance abuse services	Inpatient services	No Charge	Not Covered	None
If you are pregnant	Office visits	No Charge	Not Covered	Cost-sharing does not apply for preventive services.
	Childbirth/delivery professional services	30% <u>coinsurance</u>	Not Covered	Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and
	Childbirth/delivery facility services	30% <u>coinsurance</u>	Not Covered	services described elsewhere in the SBC (i.e. ultrasound.) <u>Prior-authorizations</u> for gynecological or obstetrical ultrasounds are not required.
If you need help	Home health care	30% coinsurance	Not Covered	Limited to 100 visits/year.
recovering or have other special health needs	Rehabilitation services	\$65 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	Limits/year: Physical, Occupational, Speech, Cardiac, Pulmonary: Unlimited visits each
	Habilitative services	\$65 <u>copay</u> /visit, <u>deductible</u> does not apply	Not Covered	Limits/year: Physical, Occupational, Speech: Unlimited visits each
	Skilled nursing care	30% coinsurance	Not Covered	Skilled Nursing is limited to 60 days/year.
	Durable medical equipment	30% <u>coinsurance</u>	Not Covered	None

Common Medical Services You May Need		What You Will Pay		Limitations, Exceptions, & Other Important Information
Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Hospice services	30% <u>coinsurance</u>	Not Covered	None
If your child needs	Children's eye exam	No Charge	Not Covered	Limited to 1 exam/12 months.
dental or eye care	Children's glasses	30% coinsurance	Not Covered	Limited to 1 pair/12 months.
	Children's dental check-up	No Charge	Not Covered	Limited to 2 visits/12 months.

Excluded Services & Other Covered Services:				
Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Abortion - (except in cases of rape, incest, or whe	n the life • Glasses (Adult)	Private duty nursing		
of the mother is endangered)	Long-term care	Routine eye care (Adult)		
Cosmetic surgery	<ul> <li>Non-emergency care when traveling outside - the US</li> </ul>	<ul> <li>Routine foot care - except as covered for diabetes</li> </ul>		
Dental care (Adult)				
Other Covered Services (Limitations may apply	y to these services. This isn't a complete list. Please see your p	lan document.)		
Acupuncture - 20 visits/year, no limit for rehabilita	ion or • Chiropractic (manipulative) care - 20 visits/year, no limit	for • Infertility treatment - diagnosis and treatment of		
habilitative treatment	rehabilitation or habilitative treatment	underlving causes		

		undenying causes
Bariatric surgery	<ul> <li>Hearing aids - 1 purchase per hearing impaired ear/36</li> </ul>	<ul> <li>Weight loss programs – limited to prescription drugs and</li> </ul>
	months	programs for obesity

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of New Mexico, Inc. at 1-866-569-3491 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/aboutebsa/ask-a-question/ask-ebsa or New Mexico Office of Superintendent of Insurance, 1120 Paseo De Peralta, Santa Fe, NM 87501, 1-855-427-5674 or osi.state.nm.us or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or New Mexico Office of Superintendent of Insurance, at 1-855-427-5674 or <u>osi.state.nm.us</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-569-3491 Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-569-3491 Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-569-3491 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-569-3491

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in- <u>network</u> pre-natal care and a hospital delivery)		
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> </ul>	\$2,500 \$110	
Hospital (facility) <u>coinsurance</u> 30%		
Other <u>coinsurance</u> 30%		

### This EXAMPLE event includes services like:

<u>Specialist</u> office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$2,500
Copayments	\$30
Coinsurance	\$2,500
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$5,090

Managing Joe's Type 2 Dial	petes	
(a year of routine in- <u>network</u> care of a well-controlled		
condition)		
The plan's overall deductible	\$2,500	
Specialist copayment \$110		
Hospital (facility) coinsurance 30%		
Other coinsurance 30%		

## This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
Deductibles	\$300
<u>Copayments</u>	\$500
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$800

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$2,500
Specialist copayment	\$110
Hospital (facility) <u>coinsurance</u>	30%
Other coinsurance	30%

### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
Deductibles	\$1,300
<u>Copayments</u>	\$1,400
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,700