UnitedHealthcare*

UHC Gold Advantage Off Exchange

Coverage Period: 01/01/2024 - 12/31/2024 Coverage for: Individual, Family|Plan Type: HMO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-569-3491 or visit <u>uhc.com/xnm0004xpolicy2024</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|---|
| What is the overall deductible? | Network: \$950 Individual / \$1,900 Family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered | Yes-Benefits available with no charge such as | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a |
| before you meet your | Network Preventive_care and Mental & | copayment or coinsurance may apply. For example, this plan covers certain preventive_services |
| deductible? | Behavioral Health services are covered before | without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> |
| | you meet your <u>deductible</u> . The <u>cost-sharing</u> | at healthcare.gov/coverage/preventive-care-benefits. |
| | below indicates when the <u>deductible</u> does not | |
| | apply for each benefit. | |
| Are there other <u>deductibles</u> for | No. | You don't have to meet <u>deductibles</u> for specific services. |
| specific services? | | |
| What is the out-of-pocket limit | Network: \$7,000 Individual / \$14,000 Family | The out-of-pocket_limit is the most you could pay in a year for covered services. If you have other |
| for this <u>plan</u> ? | | family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket_limits</u> until the overall family |
| | | out-of-pocket limit has been met. |
| What is not included in the out- | Premiums, balance-billing charges, and health | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| of-pocket limit? | care this <u>plan</u> doesn't cover. | |
| Will you pay less if you use a | Yes. See Choice Network at | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You |
| network provider? | uhc.com/xnmdocfindoa2024 or call 1-866-569- | will pay the most if you use an <u>out-of-network_provider</u> , and you might receive a bill from a <u>provider</u> |
| | 3491 for a list of <u>network providers</u> . | for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays <u>(balance_billing)</u> . Be |
| | | aware, your <u>network provider</u> might use an <u>out-of-network_provider</u> for some services (such as lab |
| | | work). Check with your <u>provider</u> before you get services. |
| Do you need a referral to see a | No. | You can see the <u>specialist</u> you choose without a <u>referral</u> . |
| specialist? | | |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

UnitedHealthcare of New Mexico, Inc.

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| Common Medical | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information | |
|---|---|--|---|--|--|
| Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | | |
| If you visit a health care provider's office | Primary care visit to treat an injury or illness | \$20 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | No charge for anything related to COVID-19 screening, testing vaccines or medical treatment. | |
| or clinic | <u>Specialist</u> visit | \$50 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | No charge for anything related to COVID-19 screening, testing vaccines or medical treatment. | |
| | Preventive care/ screening/ immunization | No Charge | Not Covered | No charge for anything related to COVID-19 screening, testing vaccines or medical treatment. You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| If you have a test | Diagnostic test (x-ray, blood work) | Lab Testing: Free Standing/Office: \$10 copay /service, deductible does not apply Hospital: \$65 copay /service, deductible does not apply X-Ray/Diagnostics: Free Standing/Office: \$65 copay /service, deductible does not apply Hospital: \$100 copay /service, deductible does not apply | Not Covered | No charge for anything related to COVID-19 screening, testing vaccines or medical treatment. | |
| | Imaging (CT/PET scans, MRIs) | Free Standing/Office: \$210 copay /service, deductible does not apply Hospital: \$350 copay /service, deductible does not apply | Not Covered | None | |
| If you need drugs to treat your illness or | Tier 1 - Zero Cost-Share Preventive Drugs | No Charge | Not Covered | Provider means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or a 90-day | |
| condition More information | Tier 2 – Generic Drugs | \$1 copay /prescription, deductible does not apply | Not Covered | supply at 2.5x the 30-day cost share. Mail-Order: Up to a 90-day supply at 2.5x the 30-day cost | |
| about <u>prescription</u> drug coverage is | Tier 3 - Non-Preferred Generic, Preferred Brand Drugs | \$45 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | share. Specialty drugs limited to a 30-day supply at a network pharmacy. | |

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| Common Medical | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information | |
|---|--|--|---|---|--|
| Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | | |
| available at | Tier 4 - Specialty Drugs | 30% coinsurance | Not Covered | Certain drugs may have a <u>preauthorization</u> requirement. | |
| uhc.com/xnmdruglist2 024 | Tier 5 - Non-Preferred Brand Drugs | 30% coinsurance | Not Covered | Certain preventive medications (including certain contraceptives) are covered at No Charge. See the website listed for information on drugs covered by your | |
| | Tier 6 - Specialty Drugs | 40% coinsurance | Not Covered | plan. Not all drugs are covered. Insulin products listed on the Prescription Drug List are covered at No Charge at a network pharmacy. Third party payments apply toward your cost sharing. | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 20% coinsurance | Not Covered | None | |
| | Physician/surgeon fees | \$450 <u>copay</u> /service, <u>deductible</u> does not apply | Not Covered | None | |
| If you need | Emergency room care | 20% coinsurance | 20% coinsurance | Balance-billing is not allowed for out-of-network services. | |
| immediate medical attention | Emergency medical transportation | 20% coinsurance | 20% coinsurance | Balance-billing is not allowed for out-of-network services. | |
| | <u>Urgent care</u> | \$35 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | Virtual visits - No Charge by a Designated Virtual Network Provider. | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 20% coinsurance | Not Covered | None | |
| | Physician/surgeon fees | 20% coinsurance | Not Covered | None | |
| If you need mental health, behavioral | Outpatient services | Office Visit: No Charge Outpatient: No Charge | Not Covered | None | |
| health, or substance abuse services | Inpatient services | No Charge | Not Covered | None | |
| If you are pregnant | Office visits | No Charge | Not Covered | Cost-sharing does not apply for preventive services. | |
| | Childbirth/delivery professional services | 20% coinsurance | Not Covered | Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and | |
| | Childbirth/delivery facility services | 20% coinsurance | Not Covered | services described elsewhere in the SBC (i.e. ultrasound.) <u>Prior-authorizations</u> for gynecological or obstetrical ultrasounds are not required. | |
| If you need help | Home health care | 20% coinsurance | Not Covered | Limited to 100 visits/year. | |
| recovering or have other special health | Rehabilitation services | \$20 copay /visit, deductible does not apply | Not Covered | Limits/year: Physical, Occupational, Speech, Cardiac, Pulmonary: Unlimited visits each | |

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| Common Medical | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information | |
|---------------------|----------------------------|---|---|---|--|
| Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | | |
| needs | Habilitative services | \$20 copay /visit, deductible | Not Covered | Limits/year: Physical, Occupational, Speech: Unlimited visits | |
| | | does not apply | | each | |
| | Skilled nursing care | 20% coinsurance | Not Covered | Skilled Nursing is limited to 60 days/year. | |
| | Durable medical | 20% coinsurance | Not Covered | None | |
| | equipment | | | | |
| | Hospice services | 20% coinsurance | Not Covered | None | |
| If your child needs | Children's eye exam | No Charge | Not Covered | Limited to 1 exam/12 months. | |
| dental or eye care | Children's glasses | 20% coinsurance | Not Covered | Limited to 1 pair/12 months. | |
| | Children's dental check-up | No Charge | Not Covered | Limited to 2 visits/12 months. | |

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Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of rape, incest, or when the life Glasses (Adult)
 of the mother is endangered)
 Private duty nursing
 Routine eye care (Adult)
- Cosmetic surgery

 Non-emergency care when traveling outside the US

 Routine foot care except as covered for diabetes

Dental care (Adult)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

| • , | Acupuncture - 20 visits/year, no limit for rehabilitation or | • Chiropractic (manipulative) care - 20 visits/year, no limit fo | r • Infertility treatment - diagnosis and treatment of underlying |
|-----|--|--|---|
| ha | abilitative treatment | rehabilitation or habilitative treatment | causes |
| • | Bariatric surgery | Hearing aids - 1 purchase per hearing impaired ear/36 | Weight loss programs – limited to prescription drugs and |
| | | months | programs for obesity |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

UnitedHealthcare of New Mexico, Inc. at 1-866-569-3491 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="doi:10.1090/doi:10

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or New Mexico Office of Superintendent of Insurance, at 1-855-427-5674 or <u>osi.state.nm.us</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-569-3491

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-569-3491

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-569-3491 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-569-3491

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in- <u>network</u> pre-natal care and delivery) | nd a hospital |
|---|---------------|
| ■ The plan's overall deductible ■ Specialist copayment | \$950 \$50 |
| Hospital (facility) coinsuranceOther coinsurance | 20% 20% |

| Managing Joe's Type 2 Diabe (a year of routine in- <u>network</u> care of a well condition) | |
|---|-------|
| ■ The plan's overall deductible | \$950 |
| ■ Specialist copayment | \$50 |
| ■ Hospital (facility) coinsurance | 20% |
| ■ Other coinsurance | 20% |

| Mia's Simple Fracture (in- <u>network</u> emergency room visit and follow up care) | | |
|--|-------|--|
| ■ The <u>plan's</u> overall <u>deductible</u> | \$950 | |
| ■ Specialist copayment | \$50 | |
| ■ Hospital (facility) <u>coinsurance</u> | 20% | |
| ■ Other <u>coinsurance</u> 20% | | |

This EXAMPLE event includes services like:

Specialist office visits (pre-natal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$950 |
| Copayments | \$400 |
| Coinsurance | \$1,700 |
| What isn't covered | |
| Limits or exclusions | \$60 |
| The total Peg would pay is | \$3,110 |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| This EXAMPLE event in | cludes services like: |
|-----------------------|-----------------------|
|-----------------------|-----------------------|

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$5,600 | |
|---------------------------------|---------|----|
| In this example, Joe would pay: | | lı |
| Cost Sharing | | |
| <u>Deductibles</u> | \$0 | |
| Copayments | \$400 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Joe would pay is | \$400 | |

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$950 |
| Copayments | \$200 |
| Coinsurance | \$200 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$1,350 |
| | |