UnitedHealthcare Native American UHC Clear Cost Gold LCS

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-569-3491 or visit <u>uhc.com/xnm0006bpolicy2024</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|---|---|
| What is the overall <u>deductible</u> ? | \$0 at Indian Health Care <u>Provider</u> (IHCP) or with IHCP <u>referra</u> l at non-IHCP; or \$3,000 Individual / \$6,000 Family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible</u> ? | Yes-Benefits available with no charge such as <u>Network Preventive_care</u> and Mental & Behavioral Health services are covered before you meet your <u>deductible</u> . The <u>cost-sharing</u> below indicates when the <u>deductible</u> does not apply for each benefit. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive_services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive_services</u> at <u>healthcare.gov/coverage/preventive-care-benefits</u> . |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket limit</u> for this <u>plan</u> ? | <u>Network</u> : \$5,300 Individual / \$10,600 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket_limits</u> until the overall family <u>out-of-pocket_limit</u> has been met. |
| What is not included in the <u>out-</u> <u>of-pocket limit</u> ? | Premiums, <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket_limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See Choice <u>Network</u> at <u>uhc.com/xnmdocfindoa2024</u> or call 1-866-569- 3491 for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network</u> <u>provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays <u>(balance billing)</u> . Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the <u>specialist</u> you choose without a <u>referral</u> . |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your deductible has been met, if a deductible applies.

UnitedHealthcare of New Mexico, Inc.

Native American UHC Clear Cost Gold LCS 65428NM0020006-03

| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | What You Will Pay Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
|---|---|--|--|--|---|
| If you visit a health care <u>provider's</u> office or clinic | Primary care visit to treat an injury or illness | No Charge | \$20 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. No charge for anything related to COVID-19 screening, testing vaccines or medical treatment. |
| | <u>Specialist</u> visit | No Charge | \$60 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. No charge for anything related to COVID-19 screening, testing vaccines or medical treatment. |
| | Preventive care/ screening/ immunization | No Charge | No Charge | Not Covered | No charge for anything related to COVID-19 screening, testing vaccines or medical treatment. You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| lf you have a test | Diagnostic test (x- ray, blood work) | No Charge | \$60 <u>copay</u> /service, <u>deductible</u> does not apply | Not Covered | <u>Cost-sharing</u> waived at non-IHCP with IHCP <u>referral</u> . No charge for anything related to COVID-19 screening, testing vaccines or medical treatment. |
| | Imaging (CT/PET scans, MRIs) | No Charge | \$60 <u>copay</u> /service, <u>deductible</u> does not apply | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at uhc.com/xnmdru glist2024 | Tier 1 - Zero Cost- Share Preventive Drugs | No Charge | No Charge | Not Covered | Provider means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or a 90-day supply at 2.5x the 30-day cost |
| | Tier 2 – Generic Drugs | No Charge | \$20 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | share. Mail-Order: Up to a 90-day supply at 2.5x the 30- day cost share. Specialty drugs limited to a 30- |
| | Tier 3 - Non- Preferred Generic, Preferred Brand Drugs | No Charge | \$30 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | day supply at a <u>network</u> pharmacy. Certain drugs may have a <u>preauthorization</u> requirement. Certain preventive medications (including certain |
| | Tier 4 - Specialty Drugs | No Charge | \$75 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | contraceptives) are covered at No Charge. See the website listed for information on drugs covered by |
| | Tier 5 - Non- Preferred Brand Drugs | No Charge | \$100 <u>copay</u> /prescription | Not Covered | your <u>plan</u> . Not all drugs are covered. <u>Cost-sharing</u> waived at non-IHCP with IHCP <u>referral</u> . Third party payments apply toward your <u>cost sharing</u> . |

| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | What You Will Pay Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
|---|--|--|--|--|---|
| | Tier 6 - Specialty Drugs | No Charge | \$190 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | Preferred prescription insulin or medically necessary insulin alternative will not exceed \$25 per 30-day supply. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | No Charge | \$125 <u>copay</u> /service, <u>deductible</u> does not apply | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| | Physician/ surgeon fees | No Charge | \$125 <u>copay</u> /service, <u>deductible</u> does not apply | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| If you need immediate medical attention | Emergency room care | No Charge | \$150 <u>copay</u> /visit | \$150 <u>copay</u> /visit | Cost-sharing waived at non-IHCP with IHCP referral. Balance-billing is not allowed for out-of- network services. |
| allention | Emergency medical transportation | No Charge | \$60 <u>copay</u> /transport, <u>deductible</u> does not apply | \$60 /transport, <u>deductible</u> does not apply | <u>Cost-sharing</u> waived at non-IHCP with IHCP <u>referral</u> . <u>Balance-billing</u> is not allowed for <u>out-of-</u> <u>network</u> services. |
| | Urgent care | No Charge | \$60 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| lf you have a hospital stay | Facility fee (e.g., hospital room) | No Charge | \$150 copay /admission with deductible | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| | Physician/ surgeon fees | No Charge | \$125 <u>copay</u> , <u>deductible</u> does not apply | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| If you need mental health, | Outpatient services | No Charge | Office Visit: No Charge Outpatient: No Charge | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| behavioral health, or substance abuse services | Inpatient services | No Charge | No Charge | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| If you are | Office Visits | No Charge | No Charge | Not Covered | Cost-sharing does not apply for preventive services. |
| pregnant | Childbirth/ delivery professional services | No Charge | \$125 <u>copay</u> , <u>deductible</u> does not apply | Not Covered | Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described |

| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | What You Will Pay Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out-of- Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
|---|---|--|--|--|--|
| | Childbirth/ delivery facility services | No Charge | \$150 <u>copay</u> /admission with deductible | Not Covered | elsewhere in the SBC (i.e. ultrasound.) <u>Prior-authorizations</u> for gynecological or obstetrical ultrasounds are not required. <u>Cost-sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| If you need help recovering or have other | Home health care | No Charge | \$20 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | Limited to 100 visits/year. Cost-sharing waived at non-IHCP with IHCP referral. |
| special health needs | Rehabilitation services | No Charge | \$20 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | Limits/year: Physical, Occupational, Speech, Cardiac, Pulmonary: Unlimited visits each <u>Cost-sharing</u> waived at non-IHCP with IHCP referral. |
| | <u>Habilitative</u> <u>services</u> | No Charge | \$20 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | Limits/year: Physical, Occupational, Speech: Unlimited visits each <u>Cost-sharing</u> waived at non-IHCP with IHCP <u>referra</u> l. |
| | Skilled nursing care | No Charge | \$60 <u>copay</u> /admission, <u>deductible</u> does not apply | Not Covered | Skilled Nursing is limited to 60 days/year. Cost-sharing waived at non-IHCP with IHCP referral. |
| | Durable medical equipment | No Charge | \$20 <u>copay</u> /device, <u>deductible</u> does not apply | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| | Hospice services | No Charge | \$60 <u>copay</u> /day, <u>deductible</u> does not apply | Not Covered | Cost-sharing waived at non-IHCP with IHCP referral. |
| If your child needs dental or eye care | Children's eye exam | No Charge | No Charge | Not Covered | Limited to 1 exam/12 months. <u>Cost-sharing</u> waived at non-IHCP with IHCP <u>referra</u> I. |
| | Children's glasses | No Charge | \$60 <u>copay</u> , <u>deductible</u> does not apply | Not Covered | Limited to 1 pair/12 months. Cost-sharing waived at non-IHCP with IHCP referral. |
| | Children's dental check-up | No Charge | No Charge | Not Covered | Limited to 2 visits/12 months. <u>Cost-sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) | | | | |
|--|--|--|--|--|
| Abortion - (except in cases of rape, incest, or when the life • Glasses (Adult) Private duty nursing | | | | |
| of the mother is endangered) | Long-term care | Routine eye care (Adult) | | |
| Cosmetic surgery | Non-emergency care when traveling outside - the US | Routine foot care - except as covered for diabetes | | |
| Dental care (Adult) | | | | |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.) | | | | |

| Acupuncture - 20 visits/year, no limit for rehabilitation or | · Chiropractic (manipulative) care - 20 visits/year, no limit for | Infertility treatment - diagnosis and treatment of underlying |
|--|---|--|
| habilitative treatment | rehabilitation or habilitative treatment | causes |
| Bariatric surgery | Hearing aids - 1 purchase per hearing impaired ear/36 | Weight loss programs – limited to prescription drugs and |
| | months | programs for obesity |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: UnitedHealthcare of New Mexico, Inc. at 1-866-569-3491 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/aboutebsa/ask-a-question/ask-ebsa or New Mexico Office of Superintendent of Insurance, 1120 Paseo De Peralta, Santa Fe, NM 87501, 1-855-427-5674 or osi.state.nm.us or Office of Personnel Management Multi State Plan Program: opm.gov/healthcare-insurance/multi-state-plan-program/external-review/. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your plan documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com/exchange</u> or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u> or New Mexico Office of Superintendent of Insurance, at 1-855-427-5674 or <u>osi.state.nm.us</u>.

Additionally, a consumer assistance program may help you file your <u>appeal</u>. Contact <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-569-3491 Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-569-3491 Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-569-3491 Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-569-3491

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in- <u>network</u> pre-natal care an delivery) | d a hospital |
|--|--------------|
| The <u>plan's</u> overall <u>deductible</u> | \$3,000 |
| Specialist copayment | \$60 |
| Hospital (facility) <u>copayment</u> | \$150 |
| Other <u>coinsurance</u> | 0% |

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) Specialist visit (anesthesia)

| Total Example Cost | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: | |
| Cost Sharing | |
| Deductibles | \$0 |
| <u>Copayments</u> | \$0 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$60 |
| The total Peg would pay is | \$60 |

| Managing Joe's Type 2 Diabetes | | |
|---|---------|--|
| (a year of routine in- <u>network</u> care of a well-controlled | | |
| condition) | | |
| The <u>plan's</u> overall <u>deductible</u> | \$3,000 | |
| Specialist copayment \$60 | | |
| Hospital (facility) <u>copayment</u> \$150 | | |
| ■ Other <u>coinsurance</u> 0% | | |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: | |
| Cost Sharing | |
| Deductibles | \$0 |
| <u>Copayments</u> | \$0 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$0 |

Mia's Simple Fracture

(in- $\underline{network}$ emergency room visit and follow up care)

| The plan's overall <u>deductible</u> | \$3,000 |
|--------------------------------------|---------|
| Specialist copayment | \$60 |
| Hospital (facility) <u>copayment</u> | \$150 |
| Other coinsurance | 0% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| Deductibles | \$0 |
| <u>Copayments</u> | \$0 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$0 |

Note: These numbers assume the patient received care from an IHCP or with an IHCP referral to a non-IHCP. If you received care from a non-IHCP without a referral from an IHCP your costs may be higher.