Coverage Period: 01/01/2024 - 12/31/2024 Coverage for: Individual, Family|Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-268-6438 or visit <u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

| Important Questions | Answers | Why This Matters |
|--|---|---|
| What is the overall <u>deductible</u> ? | Network: \$3,600 Individual / \$7,200 Family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered | Yes. Preventive care and categories with a | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a |
| before you meet your | | <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> |
| deductible? | deductible. | without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> |
| | | at healthcare.gov/coverage/preventive-care-benefits. |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket limit</u> | Network: \$9,450 Individual / \$18,900 Family | The out-of-pocket limit is the most you could pay in a year for covered services. If you have other |
| for this <u>plan</u> ? | | family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family |
| | | out-of-pocket limit has been met. |
| What is not included in the out- | Premiums, balance-billing charges, and health | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| of-pocket limit? | care this <u>plan</u> doesn't cover. | |
| Will you pay less if you use a | Yes. See <u>uhc.com/xladocfindoa2024</u> or call 1- | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You |
| network provider? | 866-268-6438 for a list of network providers. | will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for |
| | | the difference between the <u>provider's</u> charge and what your <u>plan</u> pays <u>(balance billing)</u> . Be aware, |
| | | your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). |
| | | Check with your provider before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |



UnitedHealthcare*

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common Medical | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information | |
|---|--|---|---|--|--|
| Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | | |
| If you visit a health care <u>provider's</u> office | Primary care visit to treat an injury or illness | \$5 <u>copay</u> /visit, <u>deductible</u> does not apply | Not Covered | None | |
| or clinic | Specialist visit | \$100 copay /visit, deductible does not apply | Not Covered | None | |
| | Preventive care/ screening/ immunization | No Charge | Not Covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| If you have a test | Diagnostic test (x-ray, blood work) | Lab Testing: Free Standing/Office: \$15 copay /service, deductible does not apply Hospital: \$75 copay /service, deductible does not apply X-Ray/Diagnostics: Free Standing/Office: 40% coinsurance Hospital: 50% coinsurance | Not Covered | None | |
| | Imaging (CT/PET scans, MRIs) | Free Standing/Office: 40% coinsurance Hospital: 50% coinsurance | Not Covered | None | |
| If you need drugs to treat your illness or | Tier 1 - Your Lowest Cost Option | No Charge | Not Covered | Provider means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or a 90-day | |
| condition More information | Tier 2 – Your Lower Cost Option | \$3 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | supply at 2.5x the 30-day cost share. Mail-Order: Up to a 90-day supply at 2.5x the 30-day cost | |
| about <u>prescription</u> drug coverage is | Tier 3 - Your Mid-Range Cost Option | \$30 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | share. Specialty drugs limited to a 30-day supply at a network pharmacy. Certain drugs may have a preauthorization requirement. If you | |
| available at Tier 4 - Cost O | Tier 4 – Your Mid-Range Cost Option | \$100 copay /prescription | Not Covered | | |
| | Tier 5 – Your Higher Cost Option | 40% <u>coinsurance</u> | Not Covered | don't get <u>preauthorization</u> , benefits will not be covered. Certain preventive medications (including certain contraceptives) are covered at No Charge. | |
| | Tier 6 – Your Highest Cost Option | 50% <u>coinsurance</u> | Not Covered | See the website listed for information on drugs covered by you plan. Not all drugs are covered. Insulin products listed on the Prescription Drug List are covered at No Charge at a network pharmacy. | |

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| Common Medical | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--|--|---|---|--|
| Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| | | | | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 40% <u>coinsurance</u> | Not Covered | None |
| | Physician/surgeon fees | Free Standing/Office: 40% coinsurance Hospital: 50% coinsurance | Not Covered | None |
| If you need | Emergency room care | 40% coinsurance | 40% coinsurance | None |
| immediate medical attention | Emergency medical transportation | 40% <u>coinsurance</u> | 40% coinsurance | None |
| | Urgent care | \$100 copay /visit, deductible does not apply | Not Covered | Virtual visits - No Charge by a Designated Virtual Provider. |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 40% coinsurance | Not Covered | None |
| • | Physician/surgeon fees | 40% coinsurance | Not Covered | None |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | Office Visit: \$100 copay /visit, deductible does not apply Outpatient: 40% coinsurance | Not Covered | None |
| | Inpatient services | 40% <u>coinsurance</u> | Not Covered | None |
| If you are pregnant | Office visits | No Charge | Not Covered | Cost-sharing does not apply for preventive services. |
| | Childbirth/delivery professional services | 40% coinsurance | Not Covered | Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and |
| | Childbirth/delivery facility services | 40% <u>coinsurance</u> | Not Covered | services described elsewhere in the SBC (i.e. ultrasound.) |
| If you need help | Home health care | 40% coinsurance | Not Covered | Limited to 60 visits/year. |
| recovering or have other special health | Rehabilitation services | 40% coinsurance | Not Covered | Limits/year: Physical, Occupational, Speech, Cardiac, Pulmonary: Unlimited visits each |
| needs | Habilitative services | 40% <u>coinsurance</u> | Not Covered | Limits/year: Physical, Occupational, Speech: Unlimited visits each |
| | Skilled nursing care | 40% coinsurance | Not Covered | None |
| | <u>Durable medical</u> | 40% coinsurance | Not Covered | None |

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| Co | Common Medical Services You May Need Event | | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|--------|--|----------------------------|---|---|--|
| | | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| | | <u>equipment</u> | | | |
| | | Hospice services | 40% coinsurance | Not Covered | None |
| If you | ur child needs | Children's eye exam | No Charge | Not Covered | Limited to 1 exam/12 months. |
| denta | al or eye care | Children's glasses | 40% coinsurance | Not Covered | Limited to 1 pair/12 months. |
| | | Children's dental check-up | No Charge | Not Covered | Limited to 2 visits/12 months. |

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Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Acupuncture

Glasses (Adult)

• Routine eye care (Adult)

Bariatric surgery

Infertility treatment

• Routine foot care - except as covered for diabetes

Cosmetic surgery

Long-term care

Weight loss programs

Dental care (Adult)

Non-emergency care when traveling outside the U.S.

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic (manipulative) care

Hearing aids

Private duty nursing - 22 visits/year

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

UnitedHealthcare Insurance Company at 1-866-268-6438 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="doi:10.1001/doi:10.1

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or myuhc.com/exchange or the Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or Louisiana Department of Insurance at 1-800-259-5300 or Idi.louisiana.gov

Additionally, a consumer assistance program may help you file your appeal. Contact <u>dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-268-6438

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-268-6438

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-268-6438

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-268-6438

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-<u>network</u> pre-natal care and a hospital delivery)

| ■ The plan's overall deductible | \$3,600 |
|-----------------------------------|---------|
| ■ Specialist copayment | \$100 |
| ■ Hospital (facility) coinsurance | 40% |
| Other coinsurance | 40% |

This EXAMPLE event includes services like:

Specialist office visits (pre-natal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 | |
|---------------------------------|----------|--|
| In this example, Peg would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$3,600 | |
| Copayments | \$200 | |
| Coinsurance | \$2,500 | |
| What isn't covered | | |
| Limits or exclusions | \$60 | |
| The total Peg would pay is | \$6,360 | |

| The plan's overall deductible \$3 | ,60 |
|---|-----|
| condition) | |
| (a year of routine in-network care of a well-controlled | ed |
| Managing Joe's Type 2 Diabetes | |

| ■ The <u>plan's</u> overall <u>deductible</u> | \$3,600 |
|---|---------|
| Specialist copayment | \$100 |
| ■ Hospital (facility) <u>coinsurance</u> | 40% |
| ■ Other coinsurance | 40% |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Mia's Simple Fracture

(in-<u>network</u> emergency room visit and follow up care)

| ■ The plan's overall deductible | \$3,600 |
|-----------------------------------|---------|
| Specialist copayment | \$100 |
| ■ Hospital (facility) coinsurance | 40% |
| ■ Other coinsurance | 40% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$200 |
| Copayments | \$400 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$600 |
| | |

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$2,500 |
| <u>Copayments</u> | \$100 |
| Coinsurance | \$0 |
| What isn't covered | 1 |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$2,600 |
| | |