UnitedHealthcare UHC Silver Value

**UHC Silver Value (Virtual Urgent Care)** 

Coverage Period: 01/01/2024 - 12/31/2024

Coverage for: Individual, Family|Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-200-0324 or visit <u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary/">www.healthcare.gov/sbc-glossary/</a> or call 1-866-487-2365 to request a copy.

| Important Questions                     | Answers  | Why This Matters  |
|---|--|---|
| What is the overall <u>deductible</u> ? | Network: \$5,000 Individual / \$10,000 Family      | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered              | Yes. Preventive care and categories with a         | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a   |
| before you meet your                    | copay are covered before you meet your             | <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u>   |
| deductible?                             | deductible.  | without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u>   |
|   |  | at <u>healthcare.gov/coverage/preventive-care-benefits</u> .  |
| Are there other <u>deductibles</u> for  | No.  | You don't have to meet <u>deductibles</u> for specific services.  |
| specific services?                      |  |   |
| What is the <u>out-of-pocket limit</u>  | Network: \$9,450 Individual / \$18,900 Family      | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other  |
| for this <u>plan</u> ?                  |  | family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family   |
|   |  | out-of-pocket limit has been met.   |
| What is not included in the out-        | Premiums, balance-billing charges, and health      | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .  |
| of-pocket limit?                        | care this <u>plan</u> doesn't cover.               |   |
| Will you pay less if you use a          | Yes. See <u>uhc.com/xmidocfindg2024</u> or call 1- | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You   |
| network provider?                       | 888-200-0324 for a list of network providers.      | will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for  |
|   |  | the difference between the <u>provider's</u> charge and what your <u>plan</u> pays <u>(balance billing)</u> . Be aware,   |
|   |  | your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work).  |
|   |  | Check with your provider before you get services.   |
| Do you need a <u>referral</u> to see a  | Yes.   | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have   |
| specialist?                             |  | a <u>referral</u> before you see the <u>specialist</u> .  |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common Medical  | Services You May Need                            | May Need What You Will Pay  |   | Limitations, Exceptions, & Other Important Information  |
|---|--|---|---|---|
| Event   |  | Network Provider (You will pay the least)   | Out-of-Network Provider (You will pay the most) |   |
| If you visit a health care <u>provider's</u> office or clinic | Primary care visit to treat an injury or illness | \$5 <u>copay</u> /visit, <u>deductible</u><br>does not apply  | Not Covered                                     | None  |
|   | Specialist visit                                 | \$65 <u>copay</u> /visit, <u>deductible</u><br>does not apply   | Not Covered                                     | None  |
|   | Preventive care/<br>screening/ immunization      | No Charge   | Not Covered                                     | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.   |
| If you have a test  | Diagnostic test (x-ray, blood work)              | Lab Testing: Free Standing/Office: \$10 copay /service, deductible does not apply Hospital: \$75 copay /service, deductible does not apply X-Ray/Diagnostics: Free Standing/Office: 40% coinsurance Hospital: 50% coinsurance | Not Covered                                     | None  |
|   | Imaging (CT/PET scans, MRIs)                     | Free Standing/Office: 40% coinsurance Hospital: 50% coinsurance   | Not Covered                                     | None  |
| If you need drugs to treat your illness or                    | Tier 1 - Your Lowest Cost<br>Option              | No Charge   | Not Covered                                     | Retail: One month supply up to a 30-day supply or a 90-day supply at 2.5x the 30-day cost share.  Mail-Order: Up to a 90-day supply at 2.5x the 30-day cost share.  Specialty drugs limited to a 30-day supply at a network pharmacy. |
| condition  More information                                   | Tier 2 – Your Lower Cost<br>Option               | \$3 <u>copay</u> /prescription,<br><u>deductible</u> does not apply   | Not Covered                                     |   |
| about prescription drug coverage is                           | Tier 3 - Your Mid-Range<br>Cost Option           | \$30 <u>copay</u> /prescription,<br><u>deductible</u> does not apply  | Not Covered                                     |   |
| available at uhc.com/xmidruglist20                            | Tier 4 – Your Mid-Range<br>Cost Option           | \$100 copay /prescription   | Not Covered                                     |   |
|   | Not Covered                                      | preventive medications (including certain contraceptives) are covered at No Charge.   |   |   |
|   | Tier 6 – Your Highest Cost<br>Option             | 50% <u>coinsurance</u>  | Not Covered                                     | See the website listed for information on drugs covered by your plan. Not all drugs are covered.  |

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| Common Medical   | Services You May Need                          | What You Will Pay  |   | Limitations, Exceptions, & Other Important Information  |
|--|--|--|---|---|
| Event  |  | Network Provider (You will pay the least)  | Out-of-Network Provider (You will pay the most) |   |
| If you have outpatient surgery                                   | Facility fee (e.g., ambulatory surgery center) | 40% <u>coinsurance</u>   | Not Covered                                     | None  |
|  | Physician/surgeon fees                         | Free Standing/Office: 40% coinsurance Hospital: 50% coinsurance                        | Not Covered                                     | None  |
| If you need  | Emergency room care                            | 40% coinsurance  | 40% coinsurance                                 | None  |
| immediate medical attention                                      | Emergency medical transportation               | 40% <u>coinsurance</u>   | 40% coinsurance                                 | None  |
|  | <u>Urgent care</u>                             | \$100 copay /visit, deductible does not apply  | Not Covered                                     | Virtual visits - No Charge by a Designated Virtual <u>Provider</u> .  |
| If you have a hospital stay                                      | Facility fee (e.g., hospital room)             | 40% coinsurance  | Not Covered                                     | None  |
| •  | Physician/surgeon fees                         | 40% coinsurance  | Not Covered                                     | None  |
| If you need mental<br>health, behavioral<br>health, or substance | Outpatient services                            | Office Visit: \$45 copay /visit, deductible does not apply Outpatient: 40% coinsurance | Not Covered                                     | None  |
| abuse services   | Inpatient services                             | 40% <u>coinsurance</u>   | Not Covered                                     | None  |
| If you are pregnant  | Office visits                                  | No Charge  | Not Covered                                     | Cost-sharing does not apply for preventive services.  |
|  | Childbirth/delivery professional services      | 40% coinsurance  | Not Covered                                     | Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and  |
|  | Childbirth/delivery facility services          | 40% <u>coinsurance</u>   | Not Covered                                     | services described elsewhere in the SBC (i.e. ultrasound.)  |
| If you need help   | Home health care                               | 40% coinsurance  | Not Covered                                     | None  |
| recovering or have other special health needs                    | Rehabilitation services                        | 40% <u>coinsurance</u>   | Not Covered                                     | Limits/year: Manipulative, Occupational, Physical: combined limit 30 visits; Cardiac, Pulmonary: combined limit 30 visits; Speech: 30 visits  No limits apply for treatment of Autism Spectrum Disorder Services. |
|  | Habilitative services                          | 40% <u>coinsurance</u>   | Not Covered                                     | Limits/year: Manipulative, Occupational, Physical: combined limit 30 visits; Speech: 30 visits  No limits apply for treatment of Autism Spectrum Disorder Services.   |

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| Common Medical      | Services You May Need      | What You Will Pay                         |   | Limitations, Exceptions, & Other Important Information           |
|---------------------|----------------------------|---|---|--|
| Event               |                            | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) |  |
|                     | Skilled nursing care       | 40% coinsurance                           | Not Covered                                     | Limited to 45 days/year (combined with inpatient rehabilitation) |
|                     | Durable medical            | 40% coinsurance                           | Not Covered                                     | None   |
|                     | equipment Hospice services | 40% coinsurance                           | Not Covered                                     | None   |
| If your shild poods | Children's eye exam        |   | Not Covered                                     | Limited to 1 exam/12 months.                                     |
| If your child needs | •                          | No Charge                                 |   |  |
| dental or eye care  | Children's glasses         | 40% <u>coinsurance</u>                    | Not Covered                                     | Limited to 1 pair/12 months.                                     |
|                     | Children's dental check-up | No Charge                                 | Not Covered                                     | Limited to 2 visits/12 months.                                   |

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#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of rape, incest, or when the life Glasses (Adult)
- of the mother is endangered)

Hearing aids

Private duty nursingRoutine eye care (Adult)

Acupuncture

Long-term care

• Routine foot care - except as covered for diabetes

Cosmetic surgery

• Non-emergency care when traveling outside the U.S.

# Dental care (Adult)

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Bariatric surgery

- Infertility treatment diagnosis and treatment of underlying Weight loss programs
- Chiropractic (manipulative) care 30 visits/year, combined causes with PT/OT

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

UnitedHealthcare Community Plan, Inc. at 1-888-200-0324 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="doi:10.1090/doi:1

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or myuhc.com/exchange or the Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or Michigan Health Insurance Consumer Assistance Program (HICAP) Department of Insurance and Financial Services (DIFS) at 1-877-999-6442 or michigan.gov/difs

Additionally, a consumer assistance program may help you file your appeal. Contact <a href="dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa">dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-200-0324

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-200-0324

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-200-0324

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-200-0324

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-<u>network</u> pre-natal care and a hospital delivery)

| ■ The plan's overall deductible   | \$5,000 |
|-----------------------------------|---------|
| ■ Specialist copayment            | \$65    |
| ■ Hospital (facility) coinsurance | 40%     |
| Other coinsurance                 | 40%     |

#### This EXAMPLE event includes services like:

Specialist office visits (pre-natal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost              | \$12,700 |  |  |
|---------------------------------|----------|--|--|
| In this example, Peg would pay: |          |  |  |
| Cost Sharing                    |          |  |  |
| <u>Deductibles</u>              | \$5,000  |  |  |
| <u>Copayments</u>               | \$100    |  |  |
| Coinsurance                     | \$2,000  |  |  |
| What isn't covered              |          |  |  |
| Limits or exclusions            | \$60     |  |  |
| The total Peg would pay is      | \$7,160  |  |  |

# Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible | \$5,000 |
|---------------------------------|---------|
| ■ Specialist copayment          | \$65    |
| Hospital (facility) coinsurance | 40%     |
| ■ Other coinsurance             | 40%     |

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

# Mia's Simple Fracture

(in-<u>network</u> emergency room visit and follow up care)

| ■ The plan's overall deductible   | \$5,000 |
|-----------------------------------|---------|
| ■ Specialist copayment            | \$65    |
| ■ Hospital (facility) coinsurance | 40%     |
| ■ Other coinsurance               | 40%     |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| \$5,600                                       |  |  |  |
|---|--|--|--|
|   |  |  |  |
| In this example, Joe would pay:  Cost Sharing |  |  |  |
| \$3,300                                       |  |  |  |
| \$400   |  |  |  |
| \$0   |  |  |  |
| What isn't covered                            |  |  |  |
| \$0   |  |  |  |
| \$3,700                                       |  |  |  |
|   |  |  |  |

| Total Example Cost              | \$2,800  |
|---------------------------------|----------|
| In this example, Mia would pay: |          |
| Cost Sharing                    |          |
| <u>Deductibles</u>              | \$2,500  |
| Copayments                      | \$90     |
| Coinsurance                     | \$0      |
| What isn't covere               | d        |
| Limits or exclusions            | \$0      |
| The total Mia would pay is      | \$2,590  |
|                                 | <u> </u> |