UHC Bronze Copay Focus (Virtual Urgent Care)

Coverage Period: 01/01/2024 - 12/31/2024 Coverage for: Individual, Family|Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-200-0324 or visit <u>uhc.com/aca-sample-policy</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|--|---|
| What is the overall <u>deductible</u> ? | \$0 | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers. |
| Are there services covered | No | You will have to meet the <u>deductible</u> before the <u>plan</u> pays for any services. |
| before you meet your | | |
| deductible? | | |
| Are there other <u>deductibles</u> for | Yes, Prescription drugs - \$4,500 Individual / | You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> |
| specific services? | \$9,000 Family | begins to pay for these services. |
| | <u>Deductible</u> does not apply to Tier 1, Tier 2 and | |
| | Tier 3 drugs. There are no other <u>deductibles</u> . | |
| What is the <u>out-of-pocket limit</u> | Network: \$9,450 Individual / \$18,900 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other |
| for this <u>plan</u> ? | | family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family |
| | | out-of-pocket limit has been met. |
| | | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> |
| | care this <u>plan</u> doesn't cover. | |
| Will you pay less if you use a | Yes. See <u>uhc.com/xmidocfindg2024</u> or call 1- | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You |
| network provider? | | will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for |
| | | the difference between the <u>provider's</u> charge and what your <u>plan</u> pays <u>(balance billing)</u> . Be aware, |
| | | your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). |
| | | Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a | | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have |
| specialist? | | a <u>referral</u> before you see the <u>specialist</u> . |

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| Common Medical | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|------------------------|-----------------------------|-------------------------------|-------------------------|--|
| Event | | Network Provider (You will | Out-of-Network Provider | |
| | | pay the least) | (You will pay the most) | |
| If you visit a health | Primary care visit to treat | \$40 copay /visit, deductible | Not Covered | None |
| care provider's office | an injury or illness | does not apply | | |

| Common Medical | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information | |
|---|---|--|---|---|--|
| Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | | |
| or clinic | Specialist visit | \$150 copay /visit, deductible does not apply | Not Covered | None | |
| | Preventive care/ screening/ immunization | No Charge | Not Covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| If you have a test | Diagnostic test (x-ray, blood work) | Lab Testing: Free Standing/Office: \$20 copay /service, deductible does not apply Hospital: \$150 copay /service, deductible does not apply X-Ray/Diagnostics: Free Standing/Office: \$100 copay /service, deductible does not apply Hospital: \$150 copay /service, deductible does not apply | Not Covered | None | |
| | Imaging (CT/PET scans, MRIs) | Free Standing/Office: \$200 copay /service, deductible does not apply Hospital: \$800 copay /service, deductible does not apply | Not Covered | None | |
| If you need drugs to treat your illness or | Tier 1 - Your Lowest Cost Option | No Charge | Not Covered | <u>Provider</u> means pharmacy for purposes of this section. Retail: One month supply up to a 30-day supply or a 90-day | |
| condition More information | Tier 2 – Your Lower Cost Option | \$15 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | supply at 2.5x the 30-day cost share. Mail-Order: Up to a 90-day supply at 2.5x the 30-day cost | |
| about <u>prescription</u> drug coverage is | Tier 3 - Your Mid-Range Cost Option | \$50 <u>copay</u> /prescription, <u>deductible</u> does not apply | Not Covered | share. Specialty drugs limited to a 30-day supply at a network | |
| available at uhc.com/xmidruglist20 | Tier 4 – Your Mid-Range Cost Option | 45% <u>coinsurance</u> | Not Covered | pharmacy. Certain drugs may have a <u>preauthorization</u> requirement. If you don't get <u>preauthorization</u> , benefits will not be covered. Certain | |
| 24 | Tier 5 – Your Higher Cost Option | 45% <u>coinsurance</u> | Not Covered | preventive medications (including certain contraceptives) are | |

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| Common Medical | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information | |
|--|--|---|---|--|--|
| Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | | |
| | Tier 6 – Your Highest Cost Option | 50% <u>coinsurance</u> | Not Covered | covered at No Charge. See the website listed for information on drugs covered by your plan. Not all drugs are covered. | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$375 <u>copay</u> /service, <u>deductible</u> does not apply | Not Covered | None | |
| | Physician/surgeon fees | Free Standing/Office: \$375 copay /service, deductible does not apply Hospital: \$1,500 copay /service, deductible does not apply | Not Covered | None | |
| If you need immediate medical | Emergency room care | \$2,000 <u>copay</u> /visit, <u>deductible</u> does not apply | \$2,000 copay /visit, deductible does not apply | None | |
| attention | Emergency medical transportation | 50% coinsurance, deductible does not apply | 50% coinsurance, deductible does not apply | None | |
| | Urgent care | \$100 copay /visit, deductible does not apply | Not Covered | Virtual visits - No Charge by a Designated Virtual Provider. | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | \$3,000 <u>copay</u> /day up to 3 days /admission, <u>deductible</u> does not apply | Not Covered | None | |
| | Physician/surgeon fees | 50% <u>coinsurance</u> , <u>deductible</u> does not apply | Not Covered | None | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | Office Visit: \$100 copay /visit, deductible does not apply Outpatient: \$375 copay /visit, deductible does not apply | Not Covered | None | |
| | Inpatient services | \$3,000 copay /day up to 3 days /admission, deductible does not apply | Not Covered | None | |
| If you are pregnant | Office visits | No Charge | Not Covered | Cost-sharing does not apply for preventive services. | |

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| Common Medical | Services You May Need | What You Will Pay | | Limitations, Exceptions, & Other Important Information |
|-------------------------------------|---|---|---|---|
| Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | |
| | Childbirth/delivery professional services | 50% <u>coinsurance</u> , <u>deductible</u> does not apply | Not Covered | Depending on the type of service, a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and |
| | Childbirth/delivery facility services | \$3,000 <u>copay</u> /day up to 3 days /admission, <u>deductible</u> does not apply | Not Covered | services described elsewhere in the SBC (i.e. ultrasound.) |
| If you need help recovering or have | Home health care | 50% <u>coinsurance</u> , <u>deductible</u> does not apply | Not Covered | None |
| other special health needs | Rehabilitation services | \$100 copay /visit, deductible does not apply | Not Covered | Limits/year: Manipulative, Occupational, Physical: combined limit 30 visits; Cardiac, Pulmonary: combined limit 30 visits; Speech: 30 visits No limits apply for treatment of Autism Spectrum Disorder Services. |
| | Habilitative services | \$100 copay /visit, deductible does not apply | Not Covered | Limits/year: Manipulative, Occupational, Physical: combined limit 30 visits; Speech: 30 visits No limits apply for treatment of Autism Spectrum Disorder Services. |
| | Skilled nursing care | \$3,000 <u>copay</u> /day up to 3 days /admission, <u>deductible</u> does not apply | Not Covered | Limited to 45 days/year (combined with inpatient rehabilitation) |
| | Durable medical equipment | 50% <u>coinsurance</u> , <u>deductible</u> does not apply | Not Covered | None |
| | Hospice services | 50% <u>coinsurance</u> , <u>deductible</u> does not apply | Not Covered | None |
| If your child needs | Children's eye exam | No Charge | Not Covered | Limited to 1 exam/12 months. |
| dental or eye care | Children's glasses | 50% <u>coinsurance</u> , <u>deductible</u> does not apply | Not Covered | Limited to 1 pair/12 months. |
| | Children's dental check-up | No Charge | Not Covered | Limited to 2 visits/12 months. |

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Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- · Abortion (except in cases of rape, incest, or when the life · Glasses (Adult)
- of the mother is endangered)

Hearing aids

Private duty nursingRoutine eye care (Adult)

Acupuncture

Long-term care

• Routine foot care - except as covered for diabetes

Cosmetic surgery

• Non-emergency care when traveling outside the U.S.

Dental care (Adult)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Bariatric surgery

- Infertility treatment diagnosis and treatment of underlying Weight loss programs
- Chiropractic (manipulative) care 30 visits/year, combined causes
 The proof.

with PT/OT

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

UnitedHealthcare Community Plan, Inc. at 1-888-200-0324 or U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="doi:10.1090/doi:1

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or myuhc.com/exchange or the Employee Benefits Security Administration at 1-866-444-3272 or dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa or Michigan Health Insurance Consumer Assistance Program (HICAP) Department of Insurance and Financial Services (DIFS) at 1-877-999-6442 or michigan.gov/difs.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-200-0324

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-200-0324

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-200-0324

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-200-0324

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| Peg is Having a l | Baby |
|-------------------|------|
|-------------------|------|

(9 months of in-<u>network</u> pre-natal care and a hospital delivery)

| The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|---------|
| ■ Specialist copayment | \$150 |
| ■ Hospital (facility) <u>copayment</u> | \$3,000 |

Other coinsurance 50%

This EXAMPLE event includes services like:

Specialist office visits (pre-natal care)

Childbirth/Delivery Professional Services

Childbirth/Delivery Facility Services

Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

| Managing J | loe's T | ype 2 | Diabetes | |
|------------------------|---------|---------|---------------|------|
| (a year of routine in- | network | care of | a well-contro | ller |

a year of routine in-<u>network</u> care of a well-contro condition)

| ■ The plan's overall deductible | \$0 |
|---------------------------------|---------|
| Specialist copayment | \$150 |
| ■ Hospital (facility) copayment | \$3,000 |

Other coinsurance 50%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | \$0 |
|--|---------|
| Specialist copayment | \$150 |
| ■ Hospital (facility) <u>copayment</u> | \$3,000 |

Other <u>coinsurance</u> 50%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$0 |
| Copayments | \$3,600 |
| <u>Coinsurance</u> | \$0 |
| What isn't covered | |
| Limits or exclusions | \$60 |
| The total Peg would pay is | \$3,660 |

| Total Example Cost | \$5,600 | | |
|---------------------------------|----------------|--|--|
| In this example, Joe would pay: | | | |
| Cost Sharing | | | |
| <u>Deductibles</u> | \$0 | | |
| <u>Copayments</u> | \$1,200 | | |
| Coinsurance | \$1,400 | | |
| What isn't covered | | | |
| Limits or exclusions | \$0 | | |
| The total Joe would pay is | \$2,600 | | |

| \$0 |
|---------|
| \$1,700 |
| \$500 |
| d |
| \$0 |
| \$2,200 |
| |

Note: This plan has other deductibles for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.