

A world of health is waiting

A quick guide to 2027 UnitedHealthcare Individual & Family ACA Marketplace plans in partnership with Sanitas Medical Centers

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Welcome

This guide is designed to help you understand the UnitedHealthcare Individual & Family ACA Marketplace plans we offer. Have questions between pages? Give us a call to speak with a licensed insurance agent at **1-833-944-1338, TTY 711.** Or, take a deeper dive at **uhcexchange.com**.

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1 How coverage works

What will I pay?

There are many types of costs to think about when choosing health coverage. These costs will vary depending on the coverage option you choose. Before you get started, here are some important words to know.

Monthly premium

The amount you pay each month to keep your health plan active.

Annual deductible

The amount you have to pay during the year for covered services or prescriptions before your health plan begins to pay.

Copays

The fixed dollar amount you have to pay for covered care services.

Coinsurance

The percentage of the total cost you have to pay out of pocket for covered care services.

2 Overview

UnitedHealthcare in partnership with Sanitas

With a UnitedHealthcare plan in partnership with Sanitas Medical Centers, you get more personal, low-cost care through a dedicated care team – many of whom speak Spanish. Plus, you get access to 9 convenient Sanitas Medical Center locations across San Antonio and 4 locations across Fort Bend for the trusted 1-on-1 care you and your family deserve.



2 Overview

With a UnitedHealthcare plan, in partnership with Sanitas Medical Centers you have access to:

- Plans with predictable low copays for in-network (PCP) visits
- $0 copays for formulary insulin[1]
- $0 cost share for many diabetes management services[1]
- More 1-on-1 time with your care team
- Access to Sanitas Medical Centers in San Antonio and Fort Bend
- Friendly, bilingual care teams who take the time to know you
- In-person and virtual care[2]
- Available same-day appointments and a care team that truly listens
- Up to $275 reward for completing 5 simple activities[3]
- $0 digital fitness membership[4]
- 20% discount on Walgreens brand health and wellness products[5]

A plan with access to Sanitas Medical Centers in San Antonio and Fort Bend

Unless it's an emergency, your local Sanitas Medical Center is always your first stop for care. Access to 9 convenient Sanitas Medical Centers across San Antonio and 4 locations in Fort Bend means friendly bilingual providers, behavioral health counselors, available same-day visits and appointments where you can take your time.

If you think you need to see a specialist, start with your Sanitas PCP. Your plan requires you to get a referral from your Sanitas PCP to see a specialist to ensure you receive high quality services that are covered by your plan.

3 Plan types

Learning the plan types

When choosing a plan, it's important to understand the different plan types and how they work. Plans on the Affordable Care Act (ACA) Marketplace are categorized based on how you and your plan split the cost of your health care. Plans go by Bronze, Silver, and Gold — known as the "metal" categories.

Bronze plan

Lowest monthly premiums

High deductible

Might be a good fit if: You're pretty healthy and rarely see your doctor. Bronze plans may have lower monthly premiums, but you'll have to pay more when you get health care.

Silver plan

Moderate monthly premiums

Moderate deductible

Might be a good fit if: You're fairly healthy and typically only see your doctor for your annual wellness visit. You qualify for extra savings through cost-sharing reductions. If you don't qualify for extra savings, a Silver plan may be a good option if you're willing to pay a slightly higher monthly premium than Bronze so you'll have less out-of-pocket expenses.

Reminder: If you qualify for cost-sharing reductions, you must pick a Silver plan to get those extra savings.

Gold plan

High monthly premiums

Low deductible

Might be a good fit if: You might be managing a health condition, taking a prescription medication and seeing your doctor multiple times a year. You're willing to pay more for your monthly premium to pay less when you get health care.

4 Ways to save

When enrolling in a health plan, you'll be asked to estimate your income for next year and provide other household information. That information is used to determine if you qualify for subsidized coverage. Subsidized coverage is available through the Affordable Care Act (ACA) Marketplace. Here's a look at the two types:

Premium tax credit

A premium tax credit can be used to help lower your premium. A premium tax credit can be applied toward Bronze, Silver and Gold plan categories.

Cost-sharing reductions (“extra savings”)

Cost-sharing reductions help you save on out-of-pocket spending by lowering costs like copays, coinsurance and deductibles. Unlike premium tax credits, you can only use "extra savings" with a Silver plan.

Get help

Visit **uhcexchange.com** and we can help you determine if you qualify for subsidized coverage and the types of plans available to you.

5 Let's go

Once you've compared your options and picked a UnitedHealthcare plan in partnership with Sanitas Medical Centers, head to **uhcexchange.com** to start the enrollment process and see if you qualify for subsidized coverage.

If you would like help enrolling or have additional questions, you can give us a call at **1-833-944-1338, TTY 711** to speak with a licensed insurance agent.

What to expect after you enroll

- After you enroll in your plan, watch for an invoice to pay your first month's premium payment to complete your plan enrollment and start your coverage. This payment is required to activate your plan and counts as your first month's premium payment. Your premium payment is due on the first of each month. You'll receive an invoice in the mail every month that shows what you owe and how to pay. There are 5 easy ways to pay: Autopay, UHC app, online, by phone or by mail.
- Also, keep an eye out for your Welcome mailer and health plan ID card. This should arrive in your mailbox 7 to 10 business days after we process your first premium payment.
- For all non-emergency care, start with your local Sanitas Medical Center. Whether for a routine checkup or same-day sick visit, you'll have access to compassionate providers who take the time to truly listen. Schedule a visit at **mysanitas.com**.



For help in another language, visit **uhc.com/legal/health-insurance-marketplace.**

Language Assistance/Nondiscrimination Notice Asistencia de Idiomas/
Aviso de no Discriminación/ **語言協助 / 不歧視通知**

uhc.com/legal/nondiscrimination-and-language-assistance-notices.

The benefits described may not be offered on all plans or in all states. Some plans may require copayments, deductibles and/or coinsurance for these benefits. The policy has exclusions, limitations, reduction of benefits, and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, review the plan coverage documents, or call or write your insurance agent/broker or the company, whichever is applicable. By responding to this offer or communication, you agree that a representative may contact you. UnitedHealthcare Individual & Family plans medical plan coverage by UnitedHealthcare Benefits of Texas, Inc in AZ and TX, and UnitedHealthcare of Florida, Inc. Administrative services provided by United HealthCare Services, Inc. or their affiliates.

Sanitas Medical Centers is part of an independent healthcare organization serving members enrolled in UnitedHealthcare's Individual and Family plans (the "Plan") in Bexar County in the San Antonio, Texas metropolitan area, Fort Bend County in Texas, Maricopa County in Arizona, and Broward, Palm Beach, Miami-Dade counties in Florida. The information provided ("Content") is intended to provide general information solely to UnitedHealthcare members acquiring the Plan and does not constitute medical or insurance advice. In no event will Sanitas Medical Center, its parent or affiliate companies, be liable or responsible in any way for any use or misuse of the Content or for providing services outside the scope of the Plan.

[1]Requires Type 1 or Type 2 diabetes diagnosis from a medical provider. Diabetic retinal eye exams limited to 1 exam per plan year. Includes certain lab tests specifically used to assess lipid levels, kidney function (including metabolic and urine), and glucose control (HgbA1C) in diabetics and are not available on all plans or in all states. $0 medications & supplies apply to Tier 1 products in the Prescription Drug List when filled with a prescription at a network pharmacy. This applies to all states except New York, where $0 medications are listed as $0 Copay, and Massachusetts, where $0 cost share only applies to insulin. Find the cost of your medications at online account.

[2]Unless otherwise required, virtual care benefits are available only when services are delivered through a designated virtual network provider. Virtual visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be always available, or in all locations, or for all members. Check your benefit plan to determine if these services are available. Data rates may apply. Certain prescriptions may not be available and other restrictions may apply.

[3]Members age 18 and over can earn up to a $275 reward on a prepaid Mastercard® card upon completion of eligible activities. To earn $50, complete the following activities: set up a UnitedHealthcare member account on online account, opt-in to all types of text messages, sign up for all paperless plan communications, and the subscriber of the plan signs up for Autopay of premiums on behalf of all members enrolled on the plan (not available in New Jersey). To earn $50, complete the health risk assessment available on online account (excludes members in a Copay Focus plan in partnership with Kelsey-Seybold Clinic in Texas). To earn $10, complete assigned educational videos. To earn $15, get a flu vaccine between September 1 - December 31. To earn $150, complete a primary care provider (PCP) visit. The PCP reward is earned after claim is processed and can take 6-8 weeks. Limit one reward per eligible member. Eligible members who are unable to participate in an available program may be permitted to earn the same reward by completing a reasonable alternative. Call the number on the back of your health plan ID card to learn more. If you receive access to certain reward funds with your Card, you agree to the terms and conditions available at HealthyBenefitsPlus.com/HealthPerks. Call 1-833-818-8692 for rewards balance. No Cash (except as required by law) or ATM Access. Fees and usage restrictions may apply. See cardholder terms for details. Issued by Citizens Alliance Bank, Member FDIC, pursuant to a license from Mastercard® U.S.A. Inc. Once a member redeems a reward, they will have 365 days to use it before it expires (not available in New York or Massachusetts).

[4]One Pass Select® is a voluntary program featuring a subscription based nationwide gym network, digital fitness and grocery delivery service. The information provided under this program is for general informational purposes only and is not intended to be nor should be construed as medical advice. Individuals should consult an appropriate health care professional before beginning any exercise program and/or to determine what may be right for them. Purchasing discounted gym and fitness studio memberships, digital fitness or grocery delivery services may have tax implications. Members should consult an appropriate tax professional to determine if they have any tax obligations with respect to the purchase of these discounted memberships or services under this program, as applicable. One Pass Select is a program offered by Optum. Subscription costs are payable to Optum (not available in New York or Massachusetts).

[5]Discount valid until 12/31/27. Some restrictions apply. Discount valid only for in-store purchases of eligible Walgreens brand products by current members eligible for the Smart savings discount program. Discount cannot be used online. Walgreens can discontinue program at its discretion. Excludes alcohol, charitable donations, dairy, prescription medication, durable medical equipment or supplies, or services submitted by the pharmacy to insurance for reimbursement or where otherwise limited by law, liquor department items, lottery tickets, magazines, money orders/transfers, newspapers, phone/prepaid/gift cards, photo orders, prescriptions, pseudoephedrine or ephedrine products, stamps, tobacco and transportation passes.

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