

# Helping employers effectively manage employee absence

The total impact of the Family and Medical Leave Act (FMLA) and other employee absence goes well beyond HR administration—a highly flexible and comprehensive disability and absence strategy can help you remain compliant and reduce your administrative burden while providing the important job and benefit protection your employees require.

Use this quick reference guide to help understand service options, capabilities and more.

Requirements and features*	
Core program	Manage and tracking of:
	<ul> <li>State and federal leaves associated with FMLA</li> </ul>
	<ul> <li>Company-specific medical leaves</li> </ul>
	<ul> <li>Company-specific non-medical leaves</li> </ul>
Buy-up program	Manage and tracking of:
	Military (USERRA) leaves
	State-paid family leaves (tracking only)
Optional services	Tracking of time related to any of the following:
	• Paid time off (PTO)
	Jury duty
	• Sick
	<ul> <li>Vacation</li> </ul>
	Bereavement
Accommodation services	Leave accommodations and/or
(Requires core program; available to groups 500+)	stay-at-work accommodations:
	<ul> <li>Supporting the interactive process</li> </ul>
	<ul> <li>Vocational rehabilitation consultation for accommodation requests</li> </ul>
	<ul> <li>Tracking/reporting accommodation outcomes</li> </ul>



#### Nearly

3%

of an employer's workforce is absent on any given day<sup>1</sup>

## The ongoing challenge

- Managing intermittent leave and unscheduled absence
- Controlling potential leave of absence abuses
- Navigating the overlapping requirements of federal, state, local leave requirements, ADA and more
- Non-compliance can be costly



<sup>\*</sup> Management of other leave types not listed above may be available, with underwriting and operations team approval. All absence management services must be sold alongside UnitedHealthcare Short-Term Disability plans and require electronic data interface (EDI) file to support the telephonic and web-based leave intake processes—90-to 120-day implementation.

# Our solution, tailored for you

A recent study shows that leave administration pain points vary by employer. We offer customized solutions to meet your needs.<sup>2</sup>

#### What we know

- ✓ Compliance
- Privacy

- ✓ Technology and expertise
- ✓ Tracking and reporting

### **Building a strategic alliance**

HR staff and managers



Our insights and expertise

# Cohesive, compliant and consistent

#### **FMLA** leaves

- Medical
- Military
- Family
- · Federal, state and local leave laws
- · Company-specific leaves

#### **Core elements**

- Effective communication and transparency
- Return-to-work process
- · Vocational rehabilitation expertise
- Medical integration

#### **Tailored solution**

- Implementation
- Communications
- Corporate culture
- Training
- FMLA reporting and trend analysis

#### **Technology**

- HRIS feeds
- Secure portal
- · Access for employees and managers
- Suite of online reports and resources



# Secure portal

- 24/7 availability
- Set varying access levels
- Employee and manager access
- Leave submission, view status and upload forms
- Tracks intermittent, continuous and reduced schedule leaves

## **Suite of reports**

- Real-time data
- Individual and division-level information
- · Over 40 standard reports
- Ad-hoc reporting

#### **Additional features**

- HRIS integration
- · At-a-glance dashboard
- Alerts and auto-notification emails
- Leave balances
- · Absence history and calendar
- And more

Easy-to-use tools for employers that act as the foundation to strong communication, clear return-to-work expectations and optimal outcomes.

# Get a quote today

Contact your UnitedHealthcare representative to request a quote and to learn more

United Healthcare

UnitedHealthcare Life and Disability products are provided by UnitedHealthcare Insurance Company and certain products in California by Unimerica Life Insurance Company. Life and Disability products are provided on policy forms LASD-POL (05/03) et al. and UHCLD-POL 2/2008 et al., in Texas on forms LASD-POLTX(05/03) and UHCLD-POL 2/2008-TX and in Virginia on LASD-POLIO5/03) and UHCLD-POL 2/2008. The policies have exclusions, limitations, reductions of benefits, and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, call or write your insurance agent or the company. Some products are not available in all states. UnitedHealthcare Insurance Company is located in Hartford, CT and Unimerica Life Insurance Company is located in Milwaukee, Wi.

<sup>1</sup> U.S. Department of Labor, Bureau of Labor Statistics, 2020. bls.gov/cps/cpsaat47.htm#cps\_eeann\_abs\_ft\_occu\_ind.f.1. Accessed March 21, 2021

<sup>&</sup>lt;sup>2</sup> DMEC Employer Leave Management Survey, 2019.

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